

HAIVISION

Kraken Encoder/Transcoder

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Edition Notice

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Getting Help

Kraken Encoder/Transcoder User's Guide

About This Document

Conventions

The following conventions are used to help clarify the content.

Typographic Conventions and Elements

Italics	Used for the introduction of new terminology, for words being used in a different context, and for placeholder or variable text.
bold	Used for strong emphasis and items that you click, such as buttons.
Monospaced	Used for code examples, command names, options, responses, error messages, and to indicate text that you enter.
>	In addition to a math symbol, it is used to indicate a submenu. For instance, File > New where you would select the New option from the File menu.
	Indicates that text is being omitted for brevity.

Action Alerts

The following alerts are used to advise and counsel that special actions should be taken.

0	Tip Indicates highlights, suggestions, or helpful hints.
	Note Indicates a note containing special instructions or information that may apply only in special cases.
(i)	Important

Indicates an emphasized note. It provides information that you should be particularly aware of in order to complete a task and that should not be disregarded. This alert is typically used to prevent loss of data.

Caution

Indicates a potentially hazardous situation which, if not avoided, may result in damage to data or equipment. It may also be used to alert against unsafe practices.

🔶 Warning

Indicates a potentially hazardous situation that may result in physical harm to the user.

Obtaining Documentation

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Getting Service Support

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This guide describes how to set up, configure, and manage Kraken to encode and transcode live HD video.

For information on installing and connecting to your Kraken appliance or cloud platform, refer to Quick Start Guides.

Important

Before proceeding, please familiarize yourself with the Safety Guidelines in the Installation Guide and Waste Electrical and Electronic Equipment (WEEE) Disposal notice in the Preface (available at https://doc.haivision.com).

Introduction

This section provides a brief overview of Haivision's Kraken H.264/HEVC Video Encoder/Transcoder, along with a description of the main hardware components for the appliance.

Topics Discussed

- New Features
- Product Overview
- Kraken Features
- Deployment Options
- Physical Description (Kraken Server)

New Features

Kraken v3.6 introduces the following features and enhancements:

- New Stream Licensing Model Kraken v3.6 supports more granular licensing based on stream capacity for Kraken virtual instances on AWS, Azure, and other customer hardware. This enables flexibility for the Kraken Small Form Factor hardware, Virtual Machines, and Cloud offerings to match desired stream throughput.
- Expanded NVIDIA Support Kraken v3.6 enables support for the latest series of NVIDIA devices (for example, updated Cuda version to 11.2 and Nvidia drivers version to 460.32).
- Kraken on AWS A BYOL Kraken offering is now available for the AWS and AWS GovCloud marketplaces. See Kraken AWS Quick Start Guide.
- Ability to enable/disable/configure Services Administrators can now control the running state of certain Kraken services. See Enabling and Disabling Services.
- Add SSL/TLS Security Policy Setting The Web Interface now provides options to specify which TLS versions are accepted from the HTTPS client. See Managing Security Policies.
- EMS Integration Kraken can now be paired with a Haivision EMS (Element Management System) to discover, manage and monitor all of your Haivision devices from one place. See Pairing Kraken with Haivision EMS.
- Network Device Interface (NDI) Input Kraken now supports and encodes video from NDI sources. See Configuring Input Parameters.

Version History

Kraken v3.5 introduced the following features and enhancements:

- Support for Encoding GigE Vision Input Kraken now supports ingest of GigE Vision input over Ethernet for routing into the supported encoders within the transcoding pipeline. GigE Vision streams can be encoded using H.264/H.265 transport streams and distributed as output from Kraken as transport streams over UDP or SRT. GigE Vision encoding and output is supported across any device that conforms to the GigE Vision 2.1 standard. See Configuring Input Parameters.
- Warning Indication for Unsaved Configurations The Kraken Web Interface now displays a warning indication in the title bar when changes to Streams, Inputs, Transcoders, Outputs, or Metadata have been applied but not saved to a preset. The indication is displayed when a user signs out or in to Kraken. See Saving and Loading Presets.

Kraken v3.4 introduced the following features and enhancements:

- Introduction of Kraken Edge This new Haivision appliance offers a small form factor transcoder where ruggedization is not required. Setup instructions are provided in the Kraken Edge Quick Start Guide.*
- Kraken UI Branding The Kraken Web Interface can now display corporate branding. This "white labeling" allows customers to import their corporate logo for display in the following areas: banner graphic, Sign-in page graphics, browser favicon and title, as well as to switch between dark or light color scheme. For more information, see Re-Branding the User Interface.
- SRT Enhancements The Kraken Web Interface now provides SRT statistics and graphs, and allows selection of the network interface for SRT inputs and outputs. New SRT statistics and graphs provide a diagnostic tool for troubleshooting network packet loss issues, and help users to make informed decisions on configuring SRT latency and bandwidth overhead. For more information, see Viewing Kraken Statistics.

*QSV encoding is not supported on Kraken Edge in v3.4; however, QSV is supported in the 3.4.1 maintenance release. Please contact your Haivision Account Manager to obtain the 3.4.1 update.

Kraken v3.3 introduced the following features and enhancements:

- SDI Capture Using SDI SFP adapters with IP Encapsulation Phase 2 Kraken may now be used to capture and encode SDI input using an SFP (Small Form-factor Pluggable) SDI-to-IP gateway adapter. Phase 2 of this feature provides support for multiple SDI inputs, interlaced video, audio and ancillary data (KLV, CC).
- **RTMP Bypass Support** Kraken 3.3 supports RTMP input and output in Bypass mode for transmuxing and stream routing with RTMP.
- BYOL Kraken for the Azure Marketplace Kraken is now available in the Azure marketplace. Streams from a variety of sources may be sent to the cloud-based Kraken for transcoding and routing to other locations.

Kraken v3.2 introduced the following features and enhancements:

- SDI Capture Using SDI SFPs with IP Encapsulation Kraken may now be used to capture and encode SDI input using an SFP (Small Form-factor Pluggable) SDI to IP gateway device. The initial implementation supports Embrionix SDI-SFP devices that support SMPTE 2100 IP encapsulation. Setup instructions are provided in the Kraken OVA Deployment Guide.
- Certificate Management Kraken now provides certificate management from the Web Interface. Administrators can now use the Web Interface to generate self-signed certificates and certificate signing requests (CSRs), as well as importing certificates or private keys. See Managing Certificates.
- Improved UI/UX for Software Upgrades Kraken 3.2 provides an improved user experience for software upgrades. This includes a more accurate progress indicator, additional status feedback in the Web Interface, and efficiency improvements.
- **Transport Protocol Selection for RTSP Input** The transport protocol can now be set for RTSP inputs. Users can select from UDP, TCP, UDP Multicast and HTTP. See **Configuring Inputs**.

Kraken v3.1 introduced the following features and enhancements:

• Enhanced Stream Routing and RTSP Transmuxing — Ability to bypass the transcoder for transmuxing and stream routing for live streams.

Note

If you have an existing stream, you need to delete the stream and create a new one in Bypass mode (i.e., you can't switch an existing stream).

- New MISB ST 0601.15 tags added to UAS KLV Tag Filtering Tags 106 141 added to the full 0601 UAS KLV Tag Filtering set on the Transcoders page.
- New Shutdown button on the Kraken Web Interface Users can now shut down Kraken from the Administration>Status page.
- Kraken VMs now recognize new virtual network interfaces Newly added virtual network interfaces are displayed on the Network page after rebooting.

Kraken v3.0 introduced the following features and enhancements:

- Role-Based User Account Management Ability to add, edit and remove user accounts within each user role: Administrator, Operator and Viewer. See Role-based Authorization.
- API Updates Public offering of REST API v2.0 and JSON Web format. API v2.0 provides all functionality from the Kraken Web GUI and is also harmonized with other Haivision appliances. Note that REST API v1.0 is still available and unchanged with this release. See Accessing the REST API.
- NVIDIA Support (On qualified hardware) Offloads encode processing from the Kraken transcode pipeline to NVIDIA GPUs. Assumes Kraken is running as a VM in an ESXi 6.5+ environment. See Configuring Transcoder Parameters and the Kraken OVA Deployment Guide.
- Infrastructure Upgrades Architecture Transition to CentOS 7 64-bit.

Kraken v2.9 introduced the following features and enhancements:

- KLV Metadata Filtering Filter out undesired or unused MISB 0601 UAS KLV metadata tags to reduce the outbound metadata bitrate. This allows more bandwidth to be allocated to video on limited capacity network links. See Filtering UAS KLV Metadata Tags.
- KLV Metadata Decimation Configure the transcoder to frame-decimate KLV (Key Length Value) metadata. This can reduce the rate at which metadata is transmitted from Kraken to allow better control of the outbound metadata bitrate. See Configuring Transcoder Parameters.
- Improved System Feedback A new feedback component features stream event reporting within the Web Interface with the option to download the stream event log. This feature is intended to aid in diagnostics and debugging sessions. See Monitoring Stream Health (Events).
- **Security** A continual commitment to security. Updates to the kernel and other related mitigations to ever-evolving vulnerabilities.

Kraken v2.8 introduced the following features and enhancements:

- SRT 1.3.1 Integration of the latest SRT 1.3.1 libraries. Expanded configurability of SRT to include MTU, and TTL. SRT Passphrases is now protected in logs and Kraken configuration files.
- Improved UX Enhanced debugging logs per transcode session. Alpha version of v2 API available upon request to Haivision Technical Support.
- Streaming Added MPEG4 (Part 2) Encoding capability. Improved and enhanced the interoperability with RTSP camera sources. Updated underlying QSV libraries.
- **Security** Continual commitment to security. Updates to the kernel and other related mitigations to ever-evolving vulnerabilities.

Product Overview

🚹 Note

Transcoding is defined as the process of converting an encoded media stream or object from one format to another. This may be done in cases where a target device (or workflow) does not support the format, has limited limited network bandwidth or storage capacity that mandates a reduced stream size, or to convert incompatible or obsolete data to a better supported or modern format.

Originally designed as a IP video transcoder, Kraken is now a comprehensive software-based encoding, transcoding, and stream routing platform that aggregates feeds and optimizes transport of live Full Motion Video (FMV) and metadata. Kraken has evolved and developed to address the challenges inherent to many ISR video distribution topologies, including:

- Unpredictable (and limited) bandwidth in deployed/first mile ISR video contribution systems,
- Preservation of video quality and latency at very low bandwidths in real-time,
- Downstream compatibility, i.e., the need to bridge systems with disparate video capabilities,
- KLV metadata processing requiring advanced processing capabilities.

Key Capabilities

Although the original Kraken use case was purely transcoding, it is now a multi-purpose media pipeline that can be used to serve multiple functions in multiple parts of a video ecosystem.

Transcoding

Kraken takes an already compressed video stream and manipulates it to meet specific customer requirements, for example, converting streams between formats such as H.264, H.265 (HEVC), MPEG-2, and MPEG-4 Part 2.Media

Routing and Protocol Flipping

To meet an important requirement in ISR and defense video workflows, Kraken converts video streams between container protocols such as SRT, UDP, RTSP, and RTMP. It also translates multicast streams to unicast and vice versa for bridging network domains with varying distribution schemes.

Metadata Processing

Kraken features advanced metadata processing capabilities including filtering and decimation. Filtering enables removal of specific MISB 0601 KLV tags which are not required by PED workflows, while decimation reduces the frequency at which the metadata packets are sent.

Encoding

Kraken can also function as an encoder and can ingest raw video in several different ways. It can encode analog or digital video sources via an integrated capture card as well as accept uncompressed digital video sources using an SFP+ module and can apply compression using any of the supported codec formats.

Kraken Features

Kraken is designed to be used by consumers of HD video who are contending with high bitrate / high quality streams that are either too big to transport over some network segments or too costly for users' end points to render the video smoothly.

As a transcoder, Kraken takes the stream from a source URL, re-encodes the audio/video, and sends it out as a new stream with different encoding characteristics. The characteristics that may be changed include Audio Bitrate, Video Bitrate, Video Resolution, Frame Rate, Group of Pictures (GOP) size, and Maximum Transmission Unit (MTU).

As a baseband encoder (Kraken CR platform), Kraken captures and encodes/processes baseband digital video, digital audio and ancillary metadata.

Kraken may be controlled and managed either through a Web interface or a Representational State Transfer (REST) Application Programming Interface (API). For details on the API, please refer to the Kraken API v1.0 Integrator's Guide.

Audio/Video Characteristics

Kraken input streams are MPEG Transport Streams with the following characteristics:

- Video Codecs: MPEG-1, MPEG-2, MPEG-4, H.264 or H.265 (HEVC)
- Audio Codecs: AAC 2 channel, AAC 5.1 channel, AC3 2 channel, AC3 5.1 channel, or MPEG 1 Layer 2

1 Note

Kraken only supports Single Program Transport Stream (SPTS) inputs. Multi Program Transport Stream (MPTS) inputs are not supported.

Output streams are MPEG Transport Streams with H.264 or H.265 (HEVC) video (Main Profile 4.2 level maximum) and AAC 2 channel stereo audio. Kraken outputs video in progressive format only.

Any input stream that had a mono audio source will have that source replicated into Left and Right stereo channels. Audio may be disabled, which will remove any audio tracks on the output stream.

Transport Characteristics

Kraken input streams may be either UDP unicast (the stream is sent to Kraken), UDP multicast, or TCP unicast (the stream is either sent to Kraken, or Kraken obtains the stream). Input streams may be CBR, VBR or Constant Quantizer (ConstQ). The maximum bandwidth of a single input stream is 20 Mbps.

Output streams may be either UDP unicast (the stream is sent to a third party device), UDP multicast, or TCP unicast (Kraken either listens for a request or sends a stream to a third party device). Output streams are VBR. The maximum single bandwidth for an output stream is 20 Mbps.

🚹 Note

The presence of Referenced B-Frames, streams without a "low-delay" bit set in the stream, and/or streams where the audio and video are not interleaved can cause an increase in latency.

SRT (Secure Reliable Transport)

Kraken supports Haivision's Secure Reliable Transport (SRT) input and output streaming format for interoperability with the Haivision eco-system. This enables end-to-end security and stream resiliency for recording and streaming applications. For more information, please refer to the SRT Deployment Guide.

SRT is a transport technology that optimizes streaming performance across unpredictable networks, including the public Internet, for secure, reliable, low latency HD video. SRT as a protocol is included across Haivision's product family.

Console User Interface

A Console UI is available for Kraken appliances which may be accessed directly by connecting a keyboard and monitor to the appliance (either from the front or the back of the appliance), or through SSH. The Console UI allows administrators to perform basic system administration tasks and network tests, as follows:

- Set basic network settings such as the IP address, netmask and default gateway.
- View statistics about the appliance's health, including current IP address, Kraken Version, CPU use, Memory use, and System uptime.

The Console UI requires a username and password. Console UI users will be able to change their password.

NOTE: The Console UI is also available for Kraken Azure deployments (see Signing in to Your Server).

Related Topics

• Using the Console UI with Haivision Hardware

Deployment Options

Kraken is a software-based solution designed to take advantage of Intel QSV and NVIDIA GPU hardware acceleration in order to maximize performance on a variety of platforms. It is available as a rack-mount server, small form factor appliance, or as a virtual machine instance. When installed on third-party hardware as a virtual machine, Kraken can encode from 3G-SDI video inputs using SDI-SFP gateway connectors.

Kraken Server

Kraken rack-mountable servers are performance-tuned appliances available with redundant power supplies. Kraken Server supports stream routing and transcoding of IP-based network video and is available in Premium (2x H.265/8x H.264) and Ultra (4x H.265/16x H.264) channel configurations.

- The **Premium System** provides redundant power supplies, so it can be plugged into redundant power sources, ensuring higher availability. It supports up to either 8x HD H.264/AVC encoding channels or 2x HD H.265/HEVC encoding channels, thereby providing more transcoding channel density, enabling users to transcode more streams and more outputs. It also features a short-depth form factor.
- The **Ultra System** also provides redundant power supplies. It supports up to either 16x HD H.264/ AVC encoding channels or 4x HD H.265/HEVC encoding channels, thereby providing the most transcoding channel density. It is full depth.

The Ultra System also provides redundant Hot Swap Hard drives (RAID 1) and power supplies.

All server appliances are 1RU tall. For more information, see Physical Description (Kraken Server).



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Kraken CR

Kraken CR is a small form factor H.264/HEVC encoding/transcoding appliance, supporting capture of Analog Composite Video or HD/SD-SDI digital.

🚹 Note

References to Kraken CR include variants of Kraken CR that provide HEVC hardware acceleration.

For more information, please refer to the Kraken CR Quick Start Guide.





Kraken Edge

Kraken Edge is a small form factor appliance, where ruggedization is not required, with optional baseband (HD-SDI, SD-SDI, 3G-SDI) and network stream inputs. The base version supports stream routing and KLV metadata. Kraken Edge can be upgraded through additional licenses to support transcoding through H.265 or H.264 channel licenses, as well as an SDI capture license to support baseband encoding.

Kraken Edge is available in the following options:

- Kraken Edge Base Media System with KLV Metadata Support This option supports stream routing and transmuxing up to 10 streams. Transcoding can be enabled with SWO-KR-H264 or SWO-KR-HEVC transcoding channel licenses.
- Kraken Edge Base Transcoding System with KLV Metadata Support This option includes 1xHEVC / 4xH.264 channels. Additional capacity is enabled with SWO-KR-H264 or SWO-KR-HEVC transcoding channel licenses. SDI capture up to 1080p60 is enabled with a S-KR-SFF-SDI license.

For more information, please refer to the Kraken Edge Quick Start Guide.



Kraken VM

Kraken Virtual Machine (VM) provides the ability to deploy low latency encoding/transcoding on existing systems, from tactical communication kits to centralized data centers. Once integrated, the Kraken can easily be added alongside secure communications, networking, encryption, and other applications to groom streams for transmission on any network segment.

For more information, please refer to the Kraken OVA Deployment Guide.

Kraken Azure

Kraken is available in the Microsoft Azure cloud as a Bring Your Own License (BYOL) virtual machine. This deployment option takes advantage of Azure with NVIDIA GPUs which allows for transcoding a higher number of streams compared to using the CPU.

For more information, please refer to the Kraken Azure Quick Start Guide.

Kraken Server on Amazon Web Service (AWS)

A Kraken offering is also available for the AWS marketplace as a Bring Your Own License (BYOL) virtual machine.

For more information, please refer to the Kraken AWS Quick Start Guide.

Physical Description (Kraken Server)

Kraken Server comes delivered as an enterprise-ready, ultra-compact appliance made for single-tier architectures. Following is a description of the Kraken appliance interfaces.

) Note

For information on installing and connecting to your Kraken appliance, please refer to the Kraken Server Quick Start Guide.

System Interfaces

Kraken Server provides 10/100/1000 Gigabit Ethernet ports for both traffic and management. The RJ-45 connectors are located on the rear of the appliance.

Premium System Appliance Ultra System Appliance

Premium System Appliance



Premium System Appliance Ultra System Appliance

Ultra System Appliance



Related Topics

- Connecting Kraken Server
- Getting Started with the Web Interface

Getting Started with the Web Interface

This section provides system access control information, followed by a basic overview of the Kraken Web interface.

Topics Discussed

- Signing in to the Web Interface
- Exploring the Web Interface
- Changing Your Password
- Signing Out

Signing in to the Web Interface

🕑 Tip

Make sure that your browser is configured to accept cookies.

To sign in to the Kraken configuration Web page:

- 1. From your computer, open a Web browser.
- 2. Type the Kraken's IP Address in the browser's address bar and press Enter.

🚹 Note

The appliance's IP address is set by Haivision prior to delivery. Please refer to the *Important Notice* for the default IP address and administrative user information. The *Important Notice* postcard is shipped with the device or available from the **Download Center** on the Haivision **Support Portal**.

The Web Interface is available over HTTPS only, port 443 TCP. HTTP traffic will be redirected to HTTPS.

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3. On the Sign-in page, type the Username and Password and click Sign In (or press Enter).

Haivision Kraken 🔆 Username Password Sign In		
Password		
	Username	3
Sign In	Password	
Sigh In		Cion In
		Sign In

Please refer to the *Important Notice* for the default sign-in credentials. Kraken provides three predefined user accounts. For information, see **Role-based Authorization**.

Role-based Authorization

Kraken uses role-based authorization control to secure the Web interface. Administrators can create new accounts and thus allocate an account to each user of the system.

Kraken provides three defined account roles to assign privileges to users:

Role	Default Username	Privileges
Viewer	user	Read-only access to the system.
Operator	operator	All rights to configure A/V and stream settings, start/ stop streams, etc. Does <i>not</i> include rights to reboot or upgrade the system, modify the network settings, install licenses, or manage accounts.
Administrator	haiadmin	All access rights and Administrator privileges.

All three roles provide Web interface access to the system. Please refer to the *Important Notice* (postcard included in the box or available from the **Download Center** on the Haivision Support Portal) for the default sign-in credentials.

🔥 Caution

For security purposes, Haivision strongly advises you to change the default password for all accounts during initial configuration.

Administrators can create, delete, and change the password for all accounts from the Accounts page (see **Managing User Accounts**). Operators and viewers can manage their password from the My Account page (see **Changing Your Password**).

1 Note

Any changes to the default passwords, created accounts, and deleted default accounts will be lost after a Factory Reset or a firmware downgrade. Factory Reset restores the default accounts and passwords.

Related Topics

- Managing User Accounts
- Changing Your Password

Exploring the Web Interface

After logging in to the Web configuration interface, you will have access to the appliance configuration settings.

Navigational Menus

Once you have successfully signed in, the Kraken Web interface opens to the Streams List View. Your account information is displayed on the toolbar (along the top).

			Current U Sign		
Haivision Kraken 暴			Welcome	haiadmin (Sign out)	9 4 8
Streams				• Add	Apply
GENERAL SETTINGS					*
Streams					
Inputs Transcoders	Name	Input	Transcoder	Outputs	Actions
Outputs	• NDI	NDI	default	udp://239.162.155	None 🔻
Metadata					
Sidebar				ist View	

- To set up stream-based transcoding or encoding, select the configuration option from the sidebar, for example, **Streams**, **Inputs**, **Transcoders**, or **Outputs**.
- To open the Detail View (from the List View), click a link (any line) in the table. For example, on the Streams List View (shown above), click a link to open the Streams Detail View (shown following).

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Streams	NDI	Statistics Stop	Delete Apply
GENERAL SETTINGS	Parameters		
Streams			
Inputs	Name	NDI	
Transcoders	Name	101	
Outputs	Mode	Transcoder	· ?
Metadata			
	Input	NDI	
	Transcoder	default	•
	Output	udp://239.162.155.120:4900	▼ ● Add
	Metadata	(None)	
	Auto-Start		

• To access the administration settings, click the **Administration** icon on the toolbar and then select the option from the sidebar, for example **Accounts**, **Network**, or **Presets**.

Haivision Kraken 웠		Welc	ome haiadmin (Sign out)	0 🔅 0
Accounts			• Add	Apply
Accounts	Name	Role	State	Action
Branding	operator	operator	Active	None 👻
Certificates	haiadmin	admin	Active	
Events		aunin	ACUVE	
Licensing		viewer	Active	None 👻
Policies				
Network				
Presets				
REST API				
Status				
Services				
Update				

Changing Your Password

Important

For security purposes, be sure to change the default password!

If you are logged in as a non-administrative user, you can change your own password from the My Account page, as described in this section. This is useful when logging into a Kraken on which the factory defaults have not been changed.

🚹 Note

The My Account page is available to users assigned either Operator or Viewer roles. Administrative users may change their passwords from the Accounts page. For the privileges assigned to accounts, see Role-based Authorization.

To change your password:

1. Click the Administration icon on the toolbar and then click My Account on the sidebar. The My Account page opens as shown in the following example.

Haivision Kraken 🌺			Welcome user (Sign out	D 🛞 🖁	0
My Account				Ap	oply
My Account	Account Settings				
Status					
	Name	user			
	Role				
	Current Password				
	New Password				
	Confirm New Password				

- 2. Type your current password in the Current Password field.
- 3. Type the new password in the New Password field and again in the Confirm New Password field.
- 4. Click Apply.

The new password will take effect immediately.

Password Requirements

Passwords may be up to 80 characters and composed of any combination of upper and lower case letters, numbers, and the following special characters:

!	a	#	\$	%	^	&	*	()	ł	`	_	-	+
=	{	}	Γ]	:	• 3	"	<	>		3	?	/	(space)

🚹 Note

Basically, all printable characters of the QWERTY keyboard are supported.

Signing Out

After you finish using Kraken, be sure to sign out. To do so, click **Sign out** from the toolbar.

Signing out prevents misuse and unauthorized access to the appliance.

Managing Kraken from the Web Interface

This section explains how to set up real-time stream-based transcoding and/or encoding using the Web interface.

🕑 Tip

To set up transcoding, you need to define:

- Inputs the source URL, or an SDI or Analog Composite Input (applicable hardware server or appliance, cloud or virtual machine instance) for baseband input encoding
- Transcoders audio and video characteristics to change
- Outputs one or more output URLs
- Streams select from defined Inputs, Outputs, Transcoders, and (optionally) Metadata sources.

You may optionally configure Kraken to capture KLV or CoT **Metadata** from a UDP network source or from the SDI or Serial Input interface.

Topics Discussed

- Configuring Streams
- Configuring Inputs
- Configuring Transcoders
- Configuring Outputs
- Configuring Metadata Capture

Configuring Streams

A Kraken stream typically consists of a user-defined stream Name, Input, Transcoder, Output(s), and (optionally) Metadata source(s).

From the Streams pages, you can define an unlimited number of Kraken streams. However, the number of active streams supported by Kraken depends on your Kraken hardware and Haivision licensing applied to that hardware.

From the Streams Statistics page, you can view statistics for the Stream as well as the configured Input, Decoder, Encoder, and Output. In addition, for SRT streams, the Statistics page includes links to SRT Input and Output Statistics graphs.

Stream Routing

Kraken supports three stream routing modes:

Mode	Stream Routing	Description
Transcoder	Input, Transcode and Output(s)	This is the traditional transcoding workflow (i.e., the only option pre-Release 2.5).
Transcoder + Passthru	Input with Retransmission, Transcode, and Output(s)	This transcodes the input stream (similar to the Transcoder workflow) but also re-transmits the stream to another destination (i.e., to "pass through" the system and be rerouted to a different remote IP address).
Bypass	Input and Output(s)	This mode does <i>not</i> transcode the input stream, but simply re-transmits it to the outputs without any manipulation of the content.

Topics Discussed

- Streams List View
- Configuring Stream Parameters
- Stream Settings
- Viewing Kraken Statistics
 - SRT Statistics

Streams List View

The Streams List View displays a status icon along with the Stream Name, Input, Transcoder, and Output(s) for each defined stream. It also provides options for you to start, stop or delete a stream.

To open the Streams List View:

1. Click the Streaming icon on the toolbar, and then click Streams on the sidebar. The Streams List View opens, as shown in the following example.

Haivision Kraken 🌺			Welcome I	haiadmin (Sign out)	ð þ 0
Streams				● Add	Apply
GENERAL SETTINGS Streams					\$
Inputs Transcoders	Name	Input	Transcoder	Outputs	Actions
Outputs	AXIS-RTSP-Bypass	AXIS-RTSP	(Bypass)	wdc-udp-mc2	None 👻
Metadata	MXE-RTSP-Bypass	MXE-RTSP	(Bypass)	wdc-udp-mc1, SRT	None 👻
	MX4	MX4	default	udp://239.162.168	None -
	rtsp chicago 1	rtsp chicag	default	udp://239.162.168	None 👻
	SRT-TEST	MXE-SRT	(None)	SRT-Listener	None 🝷

Click link to open Detail View

- 2. From here, you can perform the following tasks:
 - To add a stream, click the 🖲 Add button.
 - To view details or modify the components of a stream, click a line in the table to open the Streams Detail View.
 - To change the status for a stream, click the drop-down list under **Actions** and select either Start/ Stop (as applicable) or Delete.

				\$
Name	Input	Transcoder	Outputs	Actions
AXIS-RTSP-Bypass	AXIS-RTSP	(Bypass)	wdc-udp-mc2	None -
• MXE-RTSP-Bypass	MXE-RTSP	(Bypass)	wdc-udp-mc1, SRT	None Stop Delete
				Delete

3. To apply your changes, click **Apply**.

Related Topics

Configuring Stream Parameters

Configuring Stream Parameters

🚹 Note

You must first define the Inputs, Transcoders, Outputs, and (optionally) Metadata sources before you can define a Stream.

The Inputs, Transcoders, Outputs, and Metadata sources that you have previously defined will be selectable when you add or modify a stream.

To view and configure Stream parameters:

- 1. From the Streams List view, click the * Add button or click any line in the table for an existing stream.
- 2. On the Streams Detail View, type in a unique name for the stream.

Streams	New Stream		Apply
GENERAL SETTINGS Streams Inputs	Parameters		
Transcoders Outputs Metadata	Name Mode	Transcoder	• 😮
	Input Transcoder Output	(None) (None) (None)	 ✓ ✓ Add
	Metadata	(None)	
	Notes		

- 3. (Optional) To configure alternate stream routing modes, such as "Transcoder + Passthru" or "Bypass", select the stream routing mode. See **Stream Routing**.
- 4. Select an Input, Transcoder, one or more Outputs, and (optionally) one or more Metadata sources to define the stream. See **Stream Settings**.
- To apply your changes (to the current session only), click Apply. The changes will take effect immediately but will not be saved and will be lost after a reboot.

🚹 Note

You must click **Apply** in order for your changes to take effect. However, your changes will not be saved and will be lost after a reboot. To save the current settings, open the **Administration** > **Presets** page. See **Saving and Loading Presets**. The **Start/Stop** and **Statistics** buttons become available after you click **Apply**.

The new stream is added to the Streams List.

- 6. To start or stop the stream, click **Start** or **Stop** (as applicable). Or click **Streams** from the sidebar to return to the Streams List View.
- 7. To view streaming statistics, click **Statistics**. For details, see Viewing Kraken Statistics.

Streams	AXIS-RTSP-Bypass	Statistics Stop	Delete Apply
GENERAL SETTINGS			
Streams	Parameters		
Inputs Transcoders			
Outputs	Name	AXIS-RTSP-Bypass	
Metadata	Mode	Bypass	• ?
	Input	AXIS-RTSP	•
	Output	wdc-udp-mc2	▼ OAdd
	Auto-Start		

🚹 Note

- With MPEG TS or RAW Motion JPEG inputs, Kraken takes the source URL, re-encodes the audio/video, and sends it out as a new stream with different encoding characteristics.
- With SDI or Analog Composite inputs, the Kraken CR captures and encodes/processes baseband video and ancillary metadata.

Related Topics

• Stream Settings

Stream Settings

The following table lists the Kraken Stream settings:

Stream Setting	Description/Values
Name	Enter a unique name for the stream.
Mode	 Select the stream routing mode: See Stream Routing. Transcoder (default): The Input will be transcoded to one or more Outputs. Transcoder + Passthru: The Input will be transcoded and also re-transmitted to another destination.
	• 🚹 Note
	Bypass mode supports RTSP in addition to TS/UDP and TS/SRT input stream types. Bypass mode may be used to transmux RTSP input to TS/UDP or TS/SRT output. Bypass supports multiple outputs whereas Passthru supports only one. RTSP inputs may be configured with Transcoder or Bypass Mode. Mode is restricted to "Bypass" when an RTMP input and/or output is selected.
Input	Select the Input for the stream.
Passthru Output	(Mode must be Transcoder + Passthru) Select the Output for the re-transmitted stream.
Transcoder	(Mode <i>cannot</i> be Bypass) Select the Transcoder to apply to the stream.
Output	 Note To specify multiple Outputs, click Add and select from the list.
Metadata	(Mode must be Transcoder or Transcoder + Passthru) Select the Metadata source for the transcoded stream.
Auto-Start	Check this checkbox to auto-start this stream when a Preset is loaded via the Administration Preset page or applied after a reboot.
Notes	(Optional) Type in any related information or comments.

Related Topics

• Viewing Kraken Statistics

Viewing Kraken Statistics

From the Streams Statistics page, you can view statistics for the Stream as well as the configured Input, Decoder, Encoder, and Output. In addition, for SRT streams, the Statistics page includes links to SRT Input and Output Statistics graphs.

To view Kraken statistics:

- 1. From the Streams List view, click any line in the table to open the Detail View for an active stream.
- 2. On the Detail View, click Statistics.

Streams	MX4	Statistics Stop	Delete Apply
GENERAL SETTINGS			
Streams Inputs	Parameters		
Transcoders			
Outputs	Name	MX4	
Metadata	Mode	Transcoder	• ?
	Input	MX4	
	Transcoder	default	
	Output	udp://239.162.168.220:4900	► Add
	Metadata	(None)	•
	Auto-Start		
	Notes		

The Statistics page opens in a separate tab.

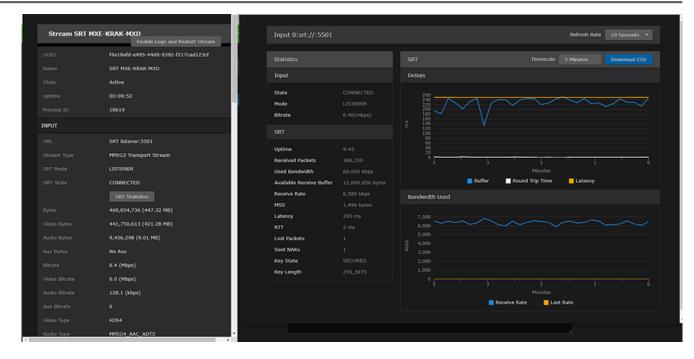
Stream SRT-In-	Oot	
UUID	9b65b36f-3a88-4bfc-890b-3d7bec5cac2f	
	SRT-In-Oot	
	Waiting	
Uptime	06:04:03	
Process ID	17330	
INPUT		
	SRT 10.70.5.24:55556	
Stream Type	MPEG2 Transport Stream	
SRT Mode	CALLER	
SRT State	CONNECTED	
	SRT Statistics	
Bytes	5,355,205,380 (4.98 GB)	
Video Bytes	5,085,974,939 (4.73 GB)	
Audio Bytes	No Audio	
Aux Bytes	No Aux	
	1.9 (Mbps)	
Video Bitrate	1.8 (Mbps)	
Audio Bitrate	o	
Aux Bitrate	o	
Video Type	H264	
Audio Type	unset	
Aux Type	unset	
Video Count	620,190	

- 3. Scroll down to view the statistics.
- For SRT streams, to view the SRT Input or Output Statistics graphs, click the SRT Statistics link in either the Input or Output section. The selected SRT Statistics graph opens in a new tab. See SRT Statistics for detailed descriptions of each statistic.

~

As shown in the following examples, the graphs track Delays (in ms) and Bandwidth Used (in kbps).





Stream SRT I	bypass	Output 0 srt://10.6	6.162.84:5100		Refresh Rate 10 Seconds •
	daf5fb6f-3acb-4389-8611-5391a0e91fc9				
	SRT bypass	Statistics			
	Active	Output		Delays	
	00:02:54	State	CONNECTED		
	20134	Mode			
	269,424,240 (256.94 MB)	Bitrate			
	12.2114 (Mbps)	SRT			$ \land \land$
	srt://:5501/?passphrase=OBSCURED				
	LISTENER	Uptime			
SRT State	CONNECTED	Sent Packets Used Bandwidth	102,402 33,000 kbps		ż i o Minutes
		S Kraken - Google Chrome	33,000 kops		- 0
Output URL 1	SALSANGARS				
	100/?localport=5100&passphrase=OBSCURED	Output 1 srt://10.6	56.162.84:5200		Refresh Rate 10 Seconds •
	CALLER				
	CONNECTED				
		Output		Delays	
	srt://10.66.162.84:5200/?localport=5200				
	CALLER	State Mode			
			CALLER		
SRT Mode SRT State	CONNECTED	Bitrate	6.545 kbos		
		Bitrate			Δ
	CONNECTED	Bitrate SRT			\land
	CONNECTED				
	CONNECTED	SRT Uptime Sent Packets			
	CONNECTED	SRT Uptime			Ninutes

The **Delays** section provides a graphical overview of how the SRT stream buffers are handling the traffic.

The **Bandwidth Used** section provides a graphical overview of how the network bandwidth available to the SRT stream is actually being used, in terms of the rate at which packets are sent, received, resent and lost, as well as the data volume (rate × time).

- You can adjust the Timescale and Refresh Rate for the graph.
- For the **Delays**, you can show or hide the **Buffer**, **Round-Trip Time** or **Latency** statistics.
- For the Input Bandwidth, you can show or hide the Receive Rate and/or Lost Rate.
- For the **Output Bandwidth**, you can show or hide the **Sending Rate** and/or **Retransmit Rate**.

🚹 Note

Kraken also supports multiple SRT graphs on Output.

Instantaneous Framerat	ite 59.94	^ <u>-</u>				
	48000		Output 0 srt://1	10.66.162.84:5100		Refresh Rate 10 Seconds *
		2				
OUTPUT			Statistics			Timescale 5 Minutes Download CSV
	SRT 10.66.162.84:5100		Output		Delays	
	CALLER		State			
	CONNECTED		Mode			
			Bitrate			
	SRT 10.66.162.84:5200		SRT			
	CALLER		Uptime			
	CONNECTED		Sent Packets			3 2 1
			and the second states	49,000 kbps		Minutes
		0	Used Bandwidth	49,000 kbps		
	SRT Statistics 927,667,895 (884.69 MB)	😵 Kraker	- Google Chrome	49,000 kops		- D
		🛞 Kraker	- Google Chrome		_	- 0
	927,667,895 (884.69 MB)	😵 Kraken				
	927,667,895 (884.69 MB) 893,387,738 (852 MB)	⊗ Kraker	- Google Chrome		SRT	- 0
	927,667,895 (884.69 MB) 893,387,738 (852 MB) 8,140,998 (7.76 MB)	S Krake	Output 1 srt://10.			- C
	927,667,895 (884.69 MB) 893,387,738 (852 MB) 8,140,998 (7.76 MB) No Aux	S Kraken	- Google Chrome Output 1 srt://10. Statistics Output	.66.162.84:5200	SRT Delays	- C
	927,667,895 (884.69 MB) 893,387,738 (852 MB) 8,140,998 (7.76 MB) No Aux 1.3.3 (Mbps)	S Kraker	- Google Ovome Output 1 srt://10. Statistics Output State	.66.162.84:5200		- C
	927,667,895 (884.69 MB) 893,387,738 (852 MB) 8,140,998 (7.76 MB) No Aux 13.3 (Mbps) 12.8 (Mbps)	S Kraker	- Google Chrome Output 1 srt://10. Statistics Output	.66.162.84:5200	Delays 120 100	- C
	927,667,895 (884.69 MB) 893,387,738 (852 MB) 8,140,998 (7.76 MB) No Aux 13.3 (Mbps) 12.8 (Mbps) 125.7 (kbps)	S Kraker	- Google Ovome Output 1 srt://10. Statistics Output State Mode Bitrate	CONNECTED CALLER	Delays 120	- C
	927,667,895 (884.69 MB) 893,387,738 (852 MB) 8,140,998 (7.76 MB) No Aux 13.3 (Mbps) 12.8 (Mbps) 125.7 (kbps)	Strater	- Google Ovome Output 1 srt://10. Statistics Output State Mode	CONNECTED CALLER	Delays 120 100 0 E 60 40	- C
	927,667,895 (884.69 MB) 893,387,738 (852 MB) 8,140,998 (7.76 MB) No Aux 13.3 (Mbps) 12.8 (Mbps) 125.7 (kbps) 0 H264	Strater	- Google Ovome Output 1 srt://10. Statistics Output State Mode Bitrate	CONNECTED CALLER	Delays 120 100 100 E 60	- C

5. To download the statistics in a CSV file, click **Download CSV**.

Related Topics:

- SRT (Secure Reliable Transport)
- SRT Statistics

SRT Statistics

The following table lists the SRT Statistics for Kraken Inputs and Outputs:

The current operating status of the Input or Output, either Connected, Connecting, Connection established, or Disconnected. SRT Connection Mode, either Caller, Listener, or Rendezvous. The stream bitrate (in kbps). The elapsed running time of the Input or Output.
The stream bitrate (in kbps).
The elapsed running time of the Input or Output.
The elapsed running time of the Input or Output.
Number of packets received/sent for the Input or Output.
Bandwidth used.
Available Input or Output buffer size in bytes. SRT buffers are the stream packets waiting to be received or sent. This statistic shows the portion of the buffers up to the first missing packet. In other words, the remaining time to transmit the missing packet before it's too late. The level of the buffer in absence of packet loss is just below the latency value. In presence of packet loss, it is between 0 and the latency value.
 Tip If the Buffer goes to 0 often, then there is most likely insufficient BW to support the desired bitrate. In this case, decrease your bitrate. If the Buffer occasionally goes to 0, then the SRT Latency should be increased.
Rate at which the Input or Output is receiving or sending stream packets in megabits per second.
(Maximum Segment Size) Maximum amount of data, specified in bytes, that a computer or communications device can receive in a single TCP segment.
The maximum buffer size (ms) available for managing SRT packets. SRT Latency can be set on both the Input and Output. The higher of the two values is used for the SRT stream.
Measured round-trip time. Round Trip Time (RTT) is the time it would take for a packet to travel from a specific source to a specific destination and back again. In SRT, this is measured as the time it takes for the destination device to send an acknowledgment (ACK) packet, and then receive a corresponding confirmation (ACKACK) packet.
Number of SRT packets reported missing on the UDP connection. For each "hole" detected in the packet sequence, a request to re-transmit the lost packet is sent to the sender. This lost packet may (or may not) be re-covered by the re-transmit request.

Sent NAKS (Input) Received NAKS (Output)	Total number of negative acknowledgment packets sent from the source device or received from the destination device.
Max Bandwidth (Output)	Maximum bandwidth used by the Kraken SRT Output stream (i.e., the current total of audio/ video bit rate plus ancillary data plus the SRT bandwidth overhead).
Key State	Indicates status of AES Encryption (if enabled), either Secured or Unsecured.
Key Length	Indicates the specified key length for AES encryption, in bits: 128, 256, or Unset.
Lost Rate (Input) Retransmit Rate (Output)	Rate at which the Input is receiving lost packets, or the Output is resending lost packets in bits/ s. See the "Lost Packets" description (above) for more details.

Configuring Inputs

You must first define one or more Inputs before you can define a Stream. Inputs can either be a source URL, an SRT source, or other input (such as an SDI or Analog Composite encoding source):

• For transcoding, each Input consists of a valid source URL with an optional name and notes. In addition, with TS over UDP, you can select the network interface to input streams from any of the available Network Interface Cards (NICs).

🚹 Note

Bypass mode may be used to transmux RTSP input to TS/UDP or TS/SRT output. As of Release 3.3, Kraken supports RTMP input and output in Bypass mode.

• To configure encoding/processing of baseband video or uncompressed video over IP, you may select an SDI, Analog Composite, ST2110 (SFP SDI to IP gateway), GigE Vision, or Network Device Interface (NDI) input.

Topics Discussed

- Inputs List View
- Configuring Input Parameters
- Input Settings
- Input Statistics
- Connecting an RTMP Input Source

Inputs List View

The Inputs List view displays a summary of defined inputs for Kraken, including the Input Name, Connection (source) URL, and Status for each input. It also provides an option for you to delete an input.

To open the Inputs List View:

1. On the Streaming page, click **Inputs** on the sidebar. The Inputs List view opens, as shown in the following example.

Haivision Kraken 🌺		Welcome haladmin (Sign out)	S 🗘 🔞
Inputs		• Add	Apply
GENERAL SETTINGS Streams	All Delete		
Inputs	Name	Connection	Status
Transcoders Outputs	🔲 ВТ NBC	udp://239.163.33.120:4900	Stopped
Metadata	мхе	udp://239.162.186.100:4900	Stopped
	🗌 Piranha	udp://239.161.142.181:4900	Stopped
	AXIS-RTSP	rtsp://10.70.5.95/axis-media/media.a	Started
	MXE-RTSP	rtsp://10.70.5.51/0	Started
	Click link to c	open Detail View	

- To add a new input, click the 🔹 Add button.
- To view details or modify the settings for an input, click a line in the table to open the Inputs Detail View.
- To delete an existing input, check the checkbox next to the item in the list and click the Delete button.
- 2. To apply your changes, click **Apply**.

Related Topics

- Configuring Input Parameters
- Transport Characteristics

Configuring Input Parameters

To view and configure Input parameters:

- 1. From the Inputs List view, click the *** Add** button or click any line in the table.
- 2. On the Inputs Detail View, type in a unique name for the input and select the Source.

Inputs	New Input		Apply
GENERAL SETTINGS			
Streams Inputs	Parameters		
Transcoders Outputs	Name		
Metadata	Source	TS over UDP	
	URL -	TS over SRT RTSP	e.g. udp://239.100.100.100:5000
	Source Specific Multicast	RAW Motion JPEG RTMP ST2110	e.g. 192.168.1.220
	Network Interface	GigE Vision NDI SDI DeckLink Micro Recorder 1 Analog Capture 1	
	Notes		

- 3. Select or enter values in the fields to define the input. For details, see Input Settings.
- 4. The Input parameters vary depending on the hardware setup of the appliance (or VM or cloud service, if applicable) and the Input Source selected.
 - For transcoding, select either TS over UDP (default), TS over SRT, RTSP, Raw Motion JPEG (MJPEG), or RTMP.
 - To configure video encoding, select either ST2110, GigE Vision, Network Device Interface (NDI), SDI DeckLink Micro Recorder 1, or Analog Capture 1 input.
- 5. To configure SRT input, select TS over SRT for the Source and then complete the additional fields under SRT Settings. See **SRT Input Settings**.

Encoding Sources

- 6. **ST2110:** (Kraken running as VM on hardware with SFP SDI to IP gateway installed and ST2110 input licensed) To capture and encode uncompressed video over SDI, select ST2110 for the Source and then complete the additional fields. See "ST2110 Capture" (under Input Settings).
- 7. **GigE Vision:** (Kraken appliance or VM with GigE Vision input licensed) To capture and encode video from a GigE Vision camera, select GigE Vision for the Source and then complete the additional fields. See "GigE Vision Capture" (under Input Settings).

The camera must be GigE Vision 2.1 compliant, and the camera IP address must set up on same network as Kraken for access.

- NDI: (Kraken appliance or running as VM with NDI input licensed) To capture and encode Network Device Interface video, select NDI for the Source and then select the NDI Source Name. See "NDI" (under Input Settings).
- SDI DeckLink: (Kraken appliance with SDI capture card installed) To capture and encode HD/SD-SDI video, select SDI DeckLink Micro Recorder 1 for the Source and then select the Capture Mode. See "DeckLink Mode" (under Input Settings).

🕑 Tip

For HD/SD-SDI encoding, begin by using "Autodetect" for the DeckLink Mode. If this does not work correctly on your system, refer to "DeckLink Mode" (under Input Settings) for details on manually selecting the DeckLink Mode.

- 10. **Analog Capture:** (Kraken appliance with Analog Composite capture card installed) To capture and encode Analog Composite video, select Analog Capture 1 for the Source and then select the Capture Mode. See "Analog Capture Mode" (under Input Settings).
- 11. To apply your changes, click **Apply**.
- 12. The new input is added to the Inputs List.
- 13. To view statistics for SDI (DeckLink) or Analog Capture encoding inputs, click Statistics. For details, see Input Statistics.

🕑 Tip

You can view statistics for other input types from the Streams Statistics page, including SRT Statistics graphs. For more information, see Viewing Kraken Statistics.

Related Topics

- Input Settings
- Transport Characteristics

Input Settings

The following table lists the Kraken Input settings:

General SRT Inputs Encoding Inputs

General Input Settings

Input Setting	Description/Values
Name	Note The Input name is not required. Kraken will use the Input URL as the name if none is provided.
Source (Transcodi ng)	 Select the Source for the Input, either: TS over UDP: MPEG2 Transport Stream over UDP (no RTP header, default) TS over SRT: Haivision's Secure Reliable Transport. See SRT (Secure Reliable Transport). RTSP: (Real Time Streaming Protocol) Select to configure Kraken to interoperate with ISR "sensors" such as wearable IP cameras, which are typically H.264 RTP/RTSP. See NOTE: below. As of Release 3.1, you may configure Kraken to transmux RTSP input to TS/UDP or TS/SRT output using Bypass mode.
	 Note Previous Kraken releases supported RTSP Input for H.264 video only under the following conditions: Stream authentication through RTSP URL (username and password) H.264 video instance selection through RTSP URL
	 As of Release 3.2, you can select transport options equivalent to ffplay command line arguments for RTSP input including TCP, UDP Multicast and HTTP tunneling. Raw Motion JPEG: Allows you to input a Motion JPEG (MJPEG) live stream and transcode the payload into a standard H.264 or HEVC video within an MPEG Transport Stream. RTMP: (Real-Time Messaging Protocol) Select to configure Kraken to input RTMP streams in Bypass mode. See Connecting an RTMP Input Source.
Source (Encoding)	 ST2110: Select to capture and encode SDI input using an SFP (Small Form-factor Pluggable) SDI to IP gateway device on Kraken running as a VM on third party hardware. Setup instructions to route data from the SFP device to Kraken are provided in the Kraken OVA Deployment Guide. GigE Vision: Select to support the GigE Vision input (Kraken must be licensed for GigE Vision).
	Note The GigE Vision standard specifies that only one client can control a GigE Vision device. Please ensure that other software applications are not controlling the GigE Vision device specified in the Kraken input.
	 NDI: Select to support Network Device Interface input (Kraken must be licensed for NDI input). SDI DeckLink Micro Recorder 1 (Kraken CR or SDI capture card must be installed): Select to capture HD/SD-SDI video for baseband input encoding. Analog Capture 1 (Kraken CR or Analog Composite capture card must be installed): Select to capture Analog Composite Video for baseband input encoding.

Input Setting	Description/Values		
URL	<pre>(Source must be TS over UDP, RTSP, or RAW Motion JPEG) Type in the source URL for the Input, for example, udp://239.100.100.100.5000 Examples of supported input formats: • udp://239.100.100.100:5000 = multicast UDP to 239.100.100.100 port 5000 • udp://:5000 = unicast UDP. Allows an inbound stream to be sent to this server's IP address on port 5000. • tcp://10.66.132.20:4045 = unicast TCP on 10.66.132.20 port 4045 • rtsp://10.66.162.133/axis-media/media.amp = RTSP input • rtmp://mediaserverdemo.leadtools.com:80/vod/sample.mp4</pre> Note Kraken input streams may be UDP unicast or multicast, or TCP unicast.		
Source Specific Multicast	Note Kraken supports IGMPv3 Source Specific Multicast reception, which allows input streams to join a multicast group and filter the input streams based on a specific source IP address. Only streams originating from the specified source IP will be forwarded to Kraken. This allows Kraken to quickly and easily select an input stream in environments with many sources sharing a common multicast IP. When the receiving device specifies a source device IP address, the IGMP protocol will filter out devices that use the same multicast group address and only forward the traffic with the specified		
Network Interface	 source IP address as well the destination IP multicast address to the requesting destination device. (Source must be TS over UDP) Select the network (Ethernet) interface for the Input, either: Auto (default): Uses static route, if defined; otherwise uses the default eth0 eth1 Note Network Interface names for Ethernet interfaces may vary, such as eth0/eth1/, pNp1/pNp2/, or em1/em2/ To configure customized names for the network interfaces, as shown in the following example, see "User Description" under Network Settings. Network Interface (Mathematicate) (Handwarg) (Hadded) (Hadde		

Input Setting	Description/Values
Transport	 (Source must be RTSP) Select the transport mode for the Input, either: Auto (default): UDP TCP UDP Multicast HTTP
Mode	(Source must be RTMP) Select either Client or Server depending on the RTMP source. See Connecting an RTMP Input Source.
Port	(Source must be RTMP and Mode set to Server) Type in the source port number for the Input.
IPv6	(Source must be RTMP and Mode set to Server) Check the checkbox to enable IPv6 addresses.

General SRT Inputs Encoding Inputs

SRT Input Settings

Input Setting	Description/Values
Mode	 Select the SRT Connection Mode: Caller: Kraken acts like a client and connects to a server listening and waiting for an incoming call. Listener (default): Kraken acts like a server and listens & waits for clients to connect to it. Rendezvous: Allows calling and listening at the same time.
	Note To simplify firewall traversal, Rendezvous Mode allows Kraken and the encoder to traverse a firewall without the need for IT to open a port.
Address	(Caller and Rendezvous Connection Modes) Type in the destination IP address for the SRT stream.
	Tip You can also enter a Fully Qualified Domain Name (FQDN).
Source Port	Note This simplifies firewall configuration as the firewall/NAT rules can be precisely tailored to the SRT stream.
Destination Port	(Caller and Rendezvous Connection Modes) Specifies the UDP destination port for the SRT stream.
Port	(Listener Connection Mode only) Specifies the UDP local port for the SRT stream.
Latency	Specifies how long Kraken will buffer received packets. The size of this buffer adds up to the total latency. A minimum value must be 3 times the round-trip-time (RTT). Range = 20-8000 ms; Default = 125 ms Latency is for the SRT protocol only and does not include the capture, encoding, decoding and display processes of the end-point devices.
Passphrase	(Optional, must match encoder passphrase) This parameter is required if the stream is encrypted and is used to retrieve the cryptographic key protecting the stream. Range = 10-79 UTF-8 characters
Notes	(Optional) Type in any related information or comments.

General SRT Inputs Encoding Inputs

Encoding Input Settings

Input Setting	Description/Values		
ST2110 Captu	ire		
Address	(Source must be ST2110) Type in the IP address or hostname of the SFP SDI \rightarrow IP gateway.		
IP Port	(Source must be ST2110) Type in the IP Port of the SFP SDI \rightarrow IP gateway. Range: 0, 65535		
Device Port	(Source must be ST2110) Type in the Device Port of the SFP SDI→IP gateway. Range: 1,4		
GigE Vision (Capture		
Device Address	(Source must be GigE Vision) Type in the GigE Vision camera IP address or hostname. Kraken then registers the device and populates the Video Mode and Chroma options. Note that there can only be one input configuration per device (camera).		
Video Mode	(Source must be GigE Vision) Select the video mode from the drop-down list of available resolutions and frame rates, or use the current camera settings.		
Chroma	(Source must be GigE Vision) Select the chroma value from the drop-down list, or use the current camera settings.		
NDI (Networ	k Device Interface)		
NDI Source Name	(Source must be NDI) Select the NDI source name from the drop-down list of NDI devices (discovered on the network).		
	Name NDI		
	Source NDI -		
	NDI Source Name BIRDDOG-E707B (HDMI) BIRDDOG-E707B (HDMI)		
SDI DeckLink	c Capture		

DeckLink Mode	(Source must be DeckLink) Select the capture card mode, either:			
	• 🕦 Note			
	DeckLink inputs start up and match the input regardless of whether Autodetect is set or the chosen inputs match. When set to Autodetect, Kraken attempts to detect the input resolution and frame-rate. If the input resolution and frame-rate cannot be detected, then you have the option of providing a resolution and frame-rate hint to the DeckLink card so as to allow the DeckLink card to lock on the input signal. The selected DeckLink input resolution and frame-rate must match the actual input resolution and frame-rate for the signal to be correctly recognized and processed.			
	✓ Tip Autodetect may not work correctly for some cameras. For instance the capture card may detect a wrong mode. Also the capture card may not detect all sources for all modes. For instance, it may correctly detect a certain camera when it is in 720-60p but not when it is in 720-50p. Therefore, we recommend that you use Autodetect mode when possible and when it works, and use the manual mode selection if necessary. Also, some capture cards do not support "Autodetect" in which case only the supported modes of the capture card will be listed and can be selected.			
	Manually select the resolution.			
Analog Ca	oture			
Analog Capture Mode	 (Source must be Analog Capture) Select the capture card mode, either: Autodetect (default) Manually select the display system (NTSC, PAL, etc.) 			

🚹 Note

An asterisk (*) next to a field indicates that it is required.

Related Topics

- Input Statistics
- Connecting an RTMP Input Source

Input Statistics

The Input Statistics page shows statistics for the selected SDI (DeckLink) or Analog Capture encoding input.

DeckLinkSarvice UUIDSa5sa75-26b8-4d83-bc10-f58d7a8f60e4Kaep Alive Counter120180Start Time019-Apr-0916:08:07.950624PID2039RuningTueDeckLink Micro RecorderTueStart Micro Recorder120205Input mode auto-detect120205Povice Is opened120205Iovice Is openedTueIovice Is opened10Ioning Mode10Ioning Mode10Ioning Mode10Ioning Mode10Ioning Note10Ioning			
Service UUIDSe5Sea75-26b8-4d83-bc10-f58d7a8f60e6Keep Alive Counter20180Start Time019-Apr-0916:08:07.950624PID039RunningTrueDextLink Micro RecorderTService National Alive Counter20205Input node auto-detectTueDevice is opened10Device is started10Config Mode1Kaga Olive Counter10Video Counter0Video Counter0Video Logit200Started200Started10Started10Started2048779Started200Started1280Started200Started1280Started1280Started200Started200Started1280Started1280Started1280Started129Started120Star			
Keep Alive Counter120180Start Time019-Apr-09 16:08:07.950624PID039RuningTueDeckLink Micro Recorder USEInput mode auto-detect USEInput mode auto-detect120205Device is openedTueDevice is started100205Config Mode1Config Mode10Video Counter2048779Nuber100205Video Louter0Video Louter2048779Video Framerate2000Statter2000Statter12000Statter12000Statter12000Statter12000Statter12000Statter12000Statter12000Statter12000Statter12000Statter12000Statter12000Statter12000Statter12000Statter12000Statter12000Statter120000Statter12000000Statter120000000000Statter12000000000000000000000000000000000000	DeckLink		
Start Time2019-Apr-09 16:08:07.950624PID2039RunningTrueDeckLink Micro Recorder TersInput mode auto-detector TersNege Alive Counter20205Device is openedTrueDevice is startedTrueConfig Mode-1Config Mode42948779Video Counter0Video Height220Started50	Service UUID	3e55ea75-26b8-4d83-bc10-f58d7a8f60e6	
PID2039RunningTrueDeckLink Micro RecorderIInput mode auto-detect/TureIKeep Alive Counter120205Device is openedTrueDevice is startedTrueConfig Mode-1Config Pixel FormatUNSETVideo Counter0Drop Counter0Video Width1280Video Height720Video Framerate59.94	Keep Alive Counter	120180	
RunningTrueDeckLink Micro Record#Input mode auto-detect#Keep Alive Counter120205Device is openedTrueDevice is startedTrueConfig Mode-1Config Pixel FormatUNSETVideo Counter42948779Drop Counter0Video Width1280Video Height720Video Framerate59.94	Start Time	2019-Apr-09 16:08:07.950624	
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Device is openedTrueDevice is startedTrueConfig Mode-1Config Pixel FormatUNSETVideo Counter42948779Audio Counter0Drop Counter0Video Width1280Video Framerate59.94	Input mode auto-detect	ion True	
Device is startedTrueConfig Mode-1Config Pixel FormatUNSETVideo Counter42948779Audio Counter0Drop Counter0Video Width1280Video Height720Video Framerate59.94	Keep Alive Counter	120205	
Config Mode-1Config Pixel FormatUNSETVideo Counter42948779Audio Counter0Drop Counter0Video Width1280Video Height720Video Framerate59.94	Device is opened	True	
Config Pixel FormatUNSETVideo Counter42948779Audio Counter42948779Drop Counter0Video Width1280Video Height720Video Framerate59.94	Device is started	True	
Yideo Counter42948779Audio Counter42948779Drop Counter0Video Width1280Video Height720Video Framerate59.94	Config Mode	-1	
Audio Counter42948779Drop Counter0Video Width1280Video Height720Video Framerate59.94	Config Pixel Format	UNSET	
Drop Counter0Video Width1280Video Height720Video Framerate59.94	Video Counter	42948779	
Video Width1280Video Height720Video Framerate59.94	Audio Counter	42948779	
Video Height 720 Video Framerate 59.94	Drop Counter	0	
Video Framerate 59.94	Video Width	1280	
	Video Height	720	
Video Interlaced False	Video Framerate	59.94	
	Video Interlaced	False	

🕑 Tip

You can access statistics for other input types from the Streams Statistics page, including SRT Input Statistics graphs. For more information, see Viewing Kraken Statistics.

Connecting an RTMP Input Source

Kraken supports RTMP input and output in Bypass mode. When installed as a VM and deployed to Azure, Kraken can now serve as a stream router for local distribution within industrial complexes as well as across the public internet to serve remote monitor sites.

🚹 Note

RTMP input and output are *not* supported in "Transcode" or "Transcode + Passthru" mode.

Kraken supports either server or client RTMP input streams:

- Server Stream sent directly to the Kraken's IP address
- Client Stream available for Kraken to access on an RTMP server

The procedure for configuring an RTMP server input is shown below:

1. On your source streaming device, output an RTMP stream with the following URL format: rtmp://<IP>:1935/live/<stream_name>

where, <IP> is the IP address of the Kraken and <stream_name> is the desired name of the stream.

🚹 Note

For RTMP Server mode, the port must be 1935 and the Application Name must be "live".

2. On Kraken, create a new input. See **Configuring Input Parameters** for more details. On the New Input screen:

Inputs	RTMP		Delete Apply
GENERAL SETTINGS			
Streams	Parameters		
Inputs			
Transcoders	Name	RTMP	
Outputs			
Metadata	Source	RTMP +	l
	Mode	Client -	
	URL *	rtmp://10.66.162.162:1935/live	e.g. rtmp://domain.com/entrypoint

- a. Type in the input name and select **RTMP** for the Source.
- b. Select either **Server** or **Client** for Mode depending on the RTMP source.

🚹 Note

In Client mode, you need to enter your own RTMP URL. In Server mode, it is constructed internally by Kraken.

c. Enter the URL of the RTMP stream created in Step #1 above.

3. Click Apply.

Configuring Transcoders

Topics Discussed

- Transcoders List View
- Configuring Transcoder Parameters
- Filtering UAS KLV Metadata Tags
- Transcoder Settings
- Advanced Shaping Settings
 - Recommended Start Settings for Advanced Shaping Settings

Transcoders List View

The Transcoders List view displays a summary of defined transcoders for Kraken, including the Name, Resolution, Video Bitrate, Group of Pictures (GOP) size, Audio enable setting, and State for each transcoder. It also provides an option for you to delete transcoders.

To open the Transcoders List View:

 On the Streaming page, click Transcoders on the sidebar. The Transcoders List View opens, as shown in the following example.

					ign out) 🧉 🤡	• • •
Transcoders					↔ Add	Арріу
GENERAL SETTINGS Streams		Delete				\$
Inputs	Name	Resolution	Bitrate	GOP	Audio	State
Transcoders		Auto	(unset)	(unset)	Enabled	Stopped
Outputs		Auto	(unset)	(unset)	Enabled	Active
	MPEG-2	Auto	(unset)	(unset)	Enabled	Unknown
	SD AVC	720x480	(unset)	(unset)	Enabled	Stopped
	SD MPEG-2	720x480	8000	(unset)	Enabled	Unknown

- To refresh the page, click 🗣.
- To add a transcoder, click the 🖲 Add button.
- To view transcoder details or add a transcoder, click a line in the table to open the Transcoders Detail View.
- To delete one or more existing transcoders, check the checkbox(es) next to the item(s) in the list and click the Delete button.
- 2. To apply your changes, click **Apply**.

Related Topics

Configuring Transcoder Parameters

Configuring Transcoder Parameters

🚹 Note

If the Resolution fields are left blank or unchanged in the Transcoders section, the resolution of the source stream will remain intact in the outbound stream. However, the GOP Size and Bitrate are set to a default value based on the resolution.

KLV Options

With KLV (Key Length Value) input, you can also configure the transcoder to reduce the KLV data rate by frame-decimating the KLV metadata and/or filtering out data fields from MISB 0601 UAS KLV metadata. This is useful to lower the amount of bandwidth consumed by metadata and thereby allow higher video bitrates within bandwidth-constrained ISR workflows.

- KLV Rate Decimation causes Kraken to ingest KLV metadata at one KLV frame rate and decimate it to another rate. You select the factor (1:N, N=1..60), and then (N-1/N) metadata frames are dropped and only 1/N frames are passed through to the Output Stream. (See "KLV Decimation" under Transcoder Settings)
- KLV Tag Filtering filters out selected data fields from MISB 0601 UAS KLV metadata. You select either a 0601 minimum UAS metadata set or a 0601 minimum security set, or you can define a custom set by removing tags for fields deemed not relevant to your operation. (See Filtering UAS KLV Metadata Tags)

1 Note

KLV metadata insertion and KLV decimation/filtering are mutually exclusive. If metadata insertion is specified, it will override KLV tag filtering.

To view and configure Transcoder parameters:

1. From the Transcoders List view, click the 🖲 Add button or click any line in the table.

2. On the Transcoders Detail View, type in a unique name for the transcoder.

Transcoders	New Transcoder	Αρρίγ
GENERAL SETTINGS		
Streams	Parameters	
Inputs Transcoders		
Outputs	Transcoder Name •	
Metadata	Encoder	Software •
	Format	H.264 (AVC)
	Video Bitrate	bitrate in kbps
	Resolution	Auto (Detect Continuously)
	KLV Metadata	Check this box to pass through KLV data
	Frame Rate	Auto (Detect Continuously) •
	Framing	Auto *
	GOP Size	
	Intra Refresh	
	Audio Parameters	
	Audio	Check this box to enable audio on the outbound stream
	Audio Bitrate	bitrate in kbps
	Advanced Parameters	
	Transport Ctream Chaolea	

3. (Optional) To enable hardware acceleration on qualified hardware (such as QSV-capable processors or NVIDIA GPUs), select the Encoder type.

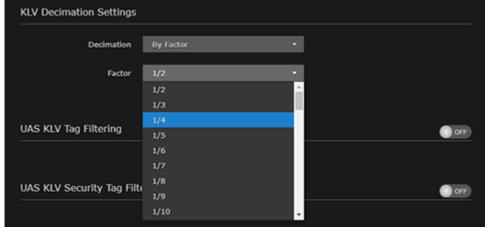
Parameters		
Transcoder Name =	p400 1	
Encoder	Hardware (Quadro P400 #1) 🔻	
Format	Software Hardware (Quadro P400 #1)	
Video Bitrate	Hardware (Quadro P400 #2) Hardware (QSV)	bitrate in kbps
Resolution	Custom 👻	
	W: 1280 × H: 720 e.g	. 1280 x 720
KLV Metadata	Check this box to pass through	KLV data
Frame Rate	Auto (Detect Continuously) 🔻	
Framing	IBBBP 👻	
GOP Size		

- 4. Select or enter values in the fields to define the transcoder (i.e., to change in the outbound stream), for example, the Format, Video Bitrate, or Resolution. For details, see Transcoder Settings.
- 5. To pass through KLV data, check the KLV Metadata checkbox.
- 6. To enable audio on the outbound stream, check the Audio checkbox.
- 7. (Optional) If Transport Stream Shaping is enabled (under Advanced Parameters), you can define additional parameters, as shown in the following example. For details, see Advanced Shaping

~	1 A 4 A 4 A 4 A 4 A 4 A 4 A 4 A 4 A 4 A	
Se	ttinas.	

Advanced Parameters		
Transport Stream Shaping		
Transport Stream Bitrate		Maximum Stream Bitrate
		eld will be increased proportionally ise increase your Transport Stream
Shaping Video Max Bitrate		% [Range 50% - 150%]
Shaping Video Target Bitrate		% [Range 50% - 150%]
Depth of VBV	•	unset ms [Range 500 - 3000]
Depth of Network Shaping Buffer	•	unset ms [Range 500 - 3000]
	WARNING - Changing these setting performance and/or network perfo	
Interleave Adjustment		Range [-5000, 5000] ms
Jitter Buffer		Range [0, 5000] ms

8. To configure KLV Rate Decimation, select By Factor for Decimation and then select the factor from the drop-down list. See "Decimation" (under "KLV Decimation Settings") in Transcoder Settings.



- 9. To configure UAS KLV Tag Filtering or UAS KLV Security Tag Filtering, see Filtering UAS KLV Metadata Tags.
- 10. To apply your changes, click **Apply**.

The new transcoder is added to the Transcoders List.

Related Topics

- Transcoder Settings
- Audio/Video Characteristics

Filtering UAS KLV Metadata Tags

You can configure the transcoder to filter out data fields from MISB 0601 UAS KLV metadata in order to reduce the KLV data rate. Lowering the amount of bandwidth consumed by metadata allows higher video bitrates within bandwidth-constrained ISR workflows.

You can filter MISB 0601 metadata tags on a per tag basis, by specifying all or any subset of the MISB 0601 tags. If a tag is included, it is allowed to proceed to the metadata elementary stream (ES). Tags that are not included are filtered out of the metadata AU and not transmitted in the metadata ES. Non-MISB 0601 metadata (such as MISB 0605 or custom metadata adhering to SMPTE 336) is not affected by the MISB 0601 filtering.

When filtering MISB 0601 metadata tag 48 (security metadata), you can also filter the security metadata tags defined in MISB 0102.

This is useful to eliminate unwanted KLV information in order to minimize the metadata bandwidth required. You may choose to down-scale and frame-decimate the video and decimate the metadata as well.

🕑 Tip

Frame decimation on the video is accomplished by reducing or down-scaling the frame rate of the encoder on the Transcoders page.

To filter UAS KLV metadata tags:

- 1. From the Transcoders List view, click the link for the transcoder to filter.
- 2. On the Transcoders Detail View, check the KLV Metadata checkbox to pass through KLV data.
- 3. To filter MISB 0601 metadata tags, scroll down and toggle the UAS KLV Tag Filtering button to **On**.

UAS KLV Tag Filtering		ON
Included UAS Tags	All	
	None	
	Minimum Set np 3 - Mission ID	
	All Heading Angle	
	6 - Platform Pitch Angle 7 - Platform Roll Angle	
	8 - Platform True Airspeed 9 - Platform Indicated Airspeed	
	10 - Platform Designation 11 - Image Source Sensor	
	12 - Image Coordinate System 13 - Sensor Latitude	
	14 - Sensor Longitude 15 - Sensor True Altitude	
	16 - Sensor Horizontal field of View 17 - Sensor Vertical Field of View	
	18 - Sensor Relative Azimuth Angle 19 - Sensor Relative Elevation An	gle

4. To configure the scope of filtering, select either Minimum Set or All from the Included UAS Tags drop-down list.

- To remove tags for fields deemed not relevant to your operation, browse through the list and click **X** next to any tag labels to exclude, i.e., to filter out of the metadata. This creates a new option "Custom Set" on the Included UAS Tags drop-down list.
- To re-include a tag that has been excluded, click the down arrow at the bottom right of the list box and select the tag from the drop-down list of excluded tags.
- 5. To filter the security metadata tags defined in MISB 0102, toggle the UAS KLV Security Tag Filtering button to **On**, select Minimum Set or All, and fine-tune the Included Security Tags list as required to configure the scope of filtering.

🕑 Tip

Make sure #48 is included under UAS KLV Tag Filtering.

6. Fill in the remaining fields and click **Apply**.

Related Topics

Configuring Transcoder Parameters

Transcoder Settings

The following table lists the Kraken Transcoder settings:

Basic Parameters Audio Parameters Advanced Parameters KLV Decimation

UAS KLV Tag Filtering

Basic Parameters

Transcoder Setting	Description/Values
Transcoder Name	Enter a unique name for the transcoder. This name will be selectable from the list of Transcoders when you define a stream.
Encoder	 (Optional, to enable hardware acceleration on qualified hardware, if detected) Select the encoding type, either: Software (default, Kraken legacy): CPU-based encoding Hardware (QSV): Video encoding will be hardware accelerated using the Intel Quick Sync Video capabilities of the processor. Hardware (<<i>name</i> #n>): Enables encode processing from the Kraken transcoder to be handled by NVIDIA GPUs. Assumes Kraken is running as a VM in an ESXi 6.5+ environment. Offloads the transcoding processing to the NVIDIA GPUs so that the server CPU remains free to be utilized by other applications. See Kraken OVA Deployment Guide.
	Tip Capabilities of the particular NVIDIA card dynamically affect available (basic) parameters, for example, NVIDIA does not support Intra-refresh or B-frames.
Format	 Select the video compression standard for the outbound stream, either: H.264 (AVC) (default) H.265 (HEVC) MPEG-4 (Part 2) MPEG-2: The stream will be transcoded to MPEG-2 Video (ISO/IEC 13818-2) and MPEG-1 or MPEG-2 audio with closed captioning pass-through. This allows Kraken to inter-operate with legacy systems.
Codec Profile	 (Format must be MPEG-2 or MPEG-4) Select the video profile for the encoder: Auto: Defaults to Main profile. Simple: Specifies that the output encoded video will adhere to the ISO/IEC 13818-2 / MPEG-2 Simple Profile. Main: Specifies that the output encoded video will adhere to the ISO/IEC 13818-2 / MPEG-2 Main Profile.
Video Bitrate	Type in the Video Bitrate in kbps for the outbound stream, for example, 1024. Range = 15015000

Transcoder Setting	Description/Values
Resolution	 Select the resolution for the outbound stream: Auto (Detect Continuously) (default) Auto (Detect on Stream Start) Custom: Type in a horizontal and vertical (W x H) resolution, for example, 1280x720.
	 Note To maintain the resolution of the outbound stream that was detected at stream start (even if the input resolution changes), select "Auto (Detect on Stream Start)". 720x576 or lower is considered SD resolution.
	 Tip With NVIDIA encoders, Kraken provides validation of custom resolutions and notification when a stream exceeds supported resolutions.
KLV Metadata	Note Disabled if KLV isn't licensed.
Frame Rate	 Select the coded picture frame rate per second (fps): Auto (Detect Continuously) (default) Auto (Detect on Stream Start) Select a frame rate from the list: 601
	1 Note In previous releases, selecting "Auto" caused the frame rate of the outbound stream to be what was detected at stream start. The legacy "Auto" setting has been renamed "Auto (Detect on Stream Start)" since it does an early detection of the input frame rate and uses that as the fixed output frame rate for the transcoder. The new default "Auto (Detect Continuously)" is an additional encoding/transcoding mode where the output Frame Rate follows the source frame rate. This mode monitors the incoming frame rate and if it can detect a steady frame rate that differs from the one it is currently using, it resets the video encoder and configures it accordingly.
Framing	 Select the number of B-frames and B reference frames per P-Frames to allow in the output stream: Auto (default): The Kraken software decides how many B-Frames and B reference frames to allow IP: I and P frames only (lowest delay; lowest quality) IBP: I, B and P frames IBBP: I, BB (two B-frames and B reference frames in sequence) and P frames (higher delay; higher quality) IBBP: I, BBB (three B-frames and B reference frames in sequence) and P frames (highest delay; highest quality)
	 Note B-Frames improve the quality by increasing the efficiency of the encoding, thus allowing higher quality at the same bitrate. But B-Frames increase the encoder processing overhead, e.g., higher CPU utilization of the encoder.

Transcoder Setting	Description/Values
GOP Size	Type in the GOP (Group of Pictures) Size for the outbound stream, for example, 30. Range = 01000
	 Note You may choose to adjust the GOP to get different video quality on the outbound stream or to make the stream compatible with a different system than the original stream was intended for.
	✔ Tip Increasing the GOP size can increase the time required for a player to tune into the stream. Reasonable GOP sizes tend to range from half the frame rate to up to 5 times the frame rate. A GOP size equal to the output frame rate is a good rule of thumb.
Intra Refresh	Check this checkbox to enable Intra Refresh for X.264 and X.265. This is an advanced feature that puts the encoder into a mode where it does not generate I-Frames. Instead the individual macro blocks are refreshed and over time all of the picture is refreshed.
	Note Not all decoders may support this feature so it can be enabled/disabled as desired.

Basic Parameters Audio Parameters Advanced Parameters KLV Decimation

UAS KLV Tag Filtering

Audio Parameters

Transcoder Setting	Description/Values
Audio	Tip Kraken will automatically insert a silent audio stream into the output when the input source has no audio (see "Silent Audio Insertion" under Recommended Start Settings for Advanced Shaping Settings)
	• Note When audio is removed on the outbound stream, the PID for the audio track is removed, as is the reference to it in the PMT.
Audio Codec	 (Format must be MPEG-2 or MPEG-4) Select the audio compression algorithm: Auto: Defaults to MPEG1 Layer II MPEG1 Layer II: Encodes audio using the ISO/IEC 11172-3 / MPEG-1 Layer II algorithm. MPEG2 AAC ADTS: Encodes audio using the ISO/IEC 13818-7 / MPEG-2 AAC-LC algorithm

Transcoder Setting	Description/Values
Audio	Type in the Audio Bitrate in kbps for the outbound stream, for example, 128. Range = 14576
Bitrate	Kbps

Basic Parameters Audio Parameters Advanced Parameters

KLV Decimation

UAS KLV Tag Filtering

Advanced Parameters

Description/Values		
(Video Format must be HEVC) Check this checkbox to enable the Performance Control System, an HEVC encoder feature that dynamically monitors the runtime performance of the encoder and adjusts the video encoder quality based on the instantaneous performance of the encoder. The goal is to provide optimal quality of the video encoder based on the performance of the system. It is particularly useful on small form factor (i.e., lower power) systems such as Kraken CR.		
Check this checkbox to enable Shaping on the outbound stream. Checking this checkbox also displays advanced settings (see Advanced Shaping Settings).		
• Note Traffic Shaping is used on some networks to smooth the traffic and respect the absolute upper limit configured. When Shaping is enabled, you can set the Maximum Bitrate for the Transcoder Stream (see Transport Stream Bitrate in Advanced Shaping Settings).		
Tip When Shaping is enabled, the Video Bitrate becomes the ceiling video bitrate target. When Shaping is disabled, this parameter represents the average video bitrate.		
Note Output Pacing is used to make the traffic more or less smooth on the network, to allow the stream traffic to leave the Kraken in a more even manner.		
When pacing is enabled, you can set the Output Pacing Buffering Interval (see below).		
(Output Pacing must be enabled) This Buffering Interval defines the depth of the Output Pacing in milliseconds (ranging from 0 to 1000ms). It is used to define the latency and smoothness added by the output pacing.		
Note The higher the buffer is set, the more smooth the traffic is on the network. However, the optimal buffer setting will depend on the "spikiness" of the source stream.		

Transcoder Setting	Description/Values
Interleave Adjustment	 (Optional) Type in the number of milliseconds to delay audio before multiplexing ("muxing"). Range = -5000, 5000ms -1 (the default) leaves it up the transcoder to decide. 0 makes no Interleaving adjustment. > 0 specifies the number of milliseconds to delay audio before muxing. < -1 Number of milliseconds to delay video before muxing.
	Note Interleave adjustment is actually a muxer interleave adjustment of the packets without touching timestamps and does not affect AV sync.
	Note The latency within the transcoder pipeline is higher for the video than the audio, so users typically want to delay the audio so that the video comes out of the muxer before the corresponding audio. By default, the transcoder attempts to adjust the interleaving to some appropriate value. This control allows you to override that when desired.
Jitter Buffer	(Optional) Type in the Jitter Buffer for the inbound source/stream. A jitter buffer may be applied to video streams coming in at irregular intervals to help output the video in a steady stream (default = 250 ms). Range = 0, 5000ms
	 Note Transcoding latency will be affected proportionately.

Basic Parameters Audio Parameters Advanced Parameters KLV Decimation

UAS KLV Tag Filtering

KLV Decimation

Transcoder Setting	Description/Values
Decimation	 (KLV Metadata pass-through must be enabled) Select "By Factor" to frame-decimate ingested KLV messages to reduce the bandwidth used by the metadata service. None By Factor: 1/21/60 Note 1/2 means divide the amount by half, etc.
Factor	("By Factor" must be selected) Select the decimation factor.

Basic Parameters Audio Parameters Advanced Parameters KLV Decimation

UAS KLV Tag Filtering

UAS KLV Tag Filtering (See Filtering UAS KLV Metadata Tags)

Transcoder Setting	Description/Values	
UAS KLV Tag Filtering	 (KLV Metadata pass-through must be enabled) Specifies a list of tag numbers/labels from UAS Datalink Local Set that are allowed to be streamed. Tags not included in this list will discarded. Select either: None Minimum Set: the set of metadata objects as define in MISB 0902. All: the set of metadata objects as defined in MISB 0601. 	
UAS KLV Security Tag Filtering	 Specifies a list of tag numbers/labels from the Security Local Data set inside the UAS that are allowed to be streamed. Tags not included will be discarded. Select either: None Minimum Set: the set of metadata objects as define in MISB 0902. All: the set of metadata objects as defined in MISB 0102. 	
	Tip #48 must be included under UAS KLV Tag Filtering	

🚹 Note

An asterisk (*) next to a field indicates that it is required.

Related Topics

- Advanced Shaping Settings
- Filtering UAS KLV Metadata Tags

Advanced Shaping Settings

🔥 Caution

Changing these settings can have a negative impact on the video performance and/or network performance.

🕑 Tip

See Recommended Start Settings for Advanced Shaping Settings.

Advanced Setting	Description/Values
Transport Stream Bitrate	(Transport Stream Shaping must be enabled) Type in the Maximum Transport Stream (TS) Bitrate in kbps for the outbound stream, for example, 3000. Kraken automatically generates a minimum value based on the Video Bitrate, Audio Bitrate and whether or not there is KLV metadata. This minimum value may be used by default, or you may set the Maximum TS Bitrate to a higher value (but not lower).
	Note If KLV metadata pass-through is enabled, 200 kbps will be added to the Maximum TS Bitrate
	value by default. If your site is utilizing KLV streams that are higher than 200 kbps, you should increase the Maximum TS Bitrate value to make room for the KLV stream. For example, to use a 1 Mbps KLV stream, you should increase the Maximum TS Bitrate by 800 kbps to allocate enough room in the Kraken output stream for the KLV, Audio and Video.
	✔ Tip If the encoder is overrunning the ceiling bitrate and you have room in the channel to spare, you can increase this value, which allows more room in the channel for higher spikes in the encoder. By default, the Web Interface tries to set this to 20% above the expected aggregate bitrate of the elementary streams. For instance, it adds the Video Bitrate, Audio Bitrate, and expected KLV bitrate and adds 20%. This can be increased, but should probably not drop below 12%. You need at least 3% and sometimes more for the TS packetization and PSI tables, etc.
Shaping	Type in the maximum video bitrate for shaping the outbound stream, as a percentage.
Video Max Bitrate	Note Increasing this above 80% will increase the quality, but also increases the probability that the encoder will overrun the ceiling. At higher bitrates, it should be possible to increase this to 85%.
	✔ Tip You can try setting this to 90% or higher to see where you start observing problems due to overrunning the network buffers. In most situations, you should not exceed 100%. The optimal setting is reached when this value is as close to 100% as possible without overrunning the buffers. This depends on a large number of factors, including Bitrate, Frame Rate, GOP size, Resolution, scene complexity, and VBV size.

Advanced Setting	Description/Values			
Shaping Video Target Bitrate	Type in the target video bitrate for shaping the outbound stream, as a percentage.			
	 Tip As a general rule, keep this at 70% for all operating points. It should be lower than the Shaping Video Max Bitrate and lower than 100%. 70% is fairly optimal for the Kraken's encoder. 			
Depth of VBV	Type in or adjust the slider to specify the value in milliseconds for the Video Buffering Verifier (VBV) depth.			
	 Note The VBV is a theoretical MPEG video buffer model used to ensure that an encoded video stream can be correctly buffered and played back at the decoder device. By definition, the VBV will not overflow nor underflow when its input is a compliant MPEG stream. Tip 			
	This is the depth of the CBR buffer in the decoder VBV model in milliseconds.			
	A value that you should strive for is 1000ms; lower values may decrease the rate at which the encoder overruns the network buffers at lower bitrates. Increasing this parameter increases latency and also increases quality. It should not be lowered below 1000ms. A good quality encoder will make intra frames 12- 15 times larger than non-intra frames. At 30fps, this means half of the stream bitrate is consumed for a single video frame. Since it must fit inside the VBV, the optimal point for our low delay application is 1000ms.			
Depth of	Type in or adjust the slider to specify the value in milliseconds for the network shaping buffer depth.			
Network Shaping Buffer	• Note This is the depth in milliseconds of the network traffic shaper's buffers. Since a good quality encoder will generate an intra frame consuming approximately 50% of the available bitrate in one frame, this is the interval over which the bitrate spike of the intra frame is sent out over the network to keep it inside the channel bitrate. If the encoder overshoots this buffer, because the bitrate is too low for the resolution, frame rate, and/or scene complexity, the encoder will overrun this buffer. As a result, a decoder will receive a corrupt stream.			

Recommended Start Settings for Advanced Shaping Settings

Following are the recommended start settings when using the Advanced Shaping settings:

Shaping Video Max Bitrate	100%
Shaping Target Bitrate	70%
VBV Size	1000ms
Network Shaping Buffer	1000ms

The goal should be to try and maximize the channel utilization (and thus the quality) while minimizing the shaping buffer overruns and minimizing the latency. Starting with the above values, you may try the following:

- Increase the bitrate percentages to improve quality.
- Increase the VBV and network shaping size to decrease bitstream drop based on shaping buffer overrun.

We do *not* recommend dropping the VBV and/or network shaping buffer much below 1000ms.

Silent Audio Insertion

Kraken provides a valid silent (blank) audio track, which may be inserted within streams that did not originally contain any audio, in order to achieve interoperability with receiving devices that need a valid audio track for clock recovery. Kraken will automatically:

- Insert a silent audio stream into the Kraken output when the input source has no audio.
- Utilize an audio stream from the source, should one become available after the transcoder session has started.
- Start silence injection should the audio stream become unavailable in the source after the transcoder session has started.
- Adapt to streams where the source audio stream becomes intermittently available and unavailable unexpectedly within the source (assuming the availability/non-availability of audio in the source stream does not change more rapidly than 30 second intervals).

1 Note

There may be some transition artifacts. If you disable audio in the Transcoder session configuration, no silence injection will be performed.

Configuring Outputs

🚹 Note

In addition, you can select the network interface for the Output. Kraken may be configured to output streams to any of the available Network Interface Cards (NICs).

SAP

You can also enable Session Announcement Protocol (SAP) transmission for the stream to provide a playlist to viewers. SAP is a protocol for broadcasting multicast session information. An SAP announcer periodically multicasts an announcement packet to a well known multicast address and port. SAP listeners will listen on the well known SAP address and learn of all the sessions being announced.

When SAP is enabled, Kraken sends an SAP signal out to the player when it starts streaming. Any player that supports the SAP protocol will provide the end user an automatic playlist when Kraken is streaming.

Topics Discussed

- Outputs List View
- Configuring Output Parameters
- Output Settings

Outputs List View

The Outputs List view displays a summary of defined outputs for Kraken, including the Output Name, Destination (output) URL, and Status for each output. It also provides an option for you to delete an output.

To open the Outputs List View:

 On the Streaming page, click **Outputs** on the sidebar. The Outputs List View opens, as shown in the following example, displaying the defined outputs.

Haivision Kraken 🌺		Welcome haiadmin (Sign ou	e) 🥝 🏟 🔞
Outputs			● Add Apply
GENERAL SETTINGS Streams	All Delete		
Inputs	Name	Destination	Status
Transcoders	Passthrough	udp://239.161.130.150:4900	Stopped
Outputs Metadata	L test passthrough	udp://10.66.162.141:6080	Started
	udp://239.161.130.101:4900	udp://239.161.130.101:4900	Started
	ccp://10.66.162.129:5050	tcp://10.66.162.129:5050	Started
	Click link	to open Detail View	

- To add an output, click the 🖲 Add button.
- To view output details or add an output, click a line in the table to open the Outputs Detail View.
- To delete an existing output, check the checkbox next to the item in the list and click the
 Delete button.
- 2. To apply your changes, click the **Apply** button.

Related Topics

- Configuring Output Parameters
- Transport Characteristics

Configuring Output Parameters

To view and configure Output parameters:

- 1. From the Outputs List view, click the 🖲 Add button or click any line in the table.
- 2. On the Outputs Detail View, type in a unique name for the output and an output URL, for example, udp://239.100.100.100:4900.

Outputs	New Output		Apply
GENERAL SETTINGS Streams	Parameters		
Inputs Transcoders	Name		
Outputs	Protocol	Default •	
Metadata	URL •		e.g. udp://239.100.100.100:6000
	Link Parameters		
	Network Interface	Auto 👻	
	MTU		[124 - 1374]
	m		[0 - 255]
	ToS		[0 - 255]
	SAP		
	Transmit SAP		
	Name		
	Description		
	Keywords		
	Author		
	Address	224.2.127.254	
	Port	9875	
	Porc		

- 3. Select or enter values in the fields to define the output. See **Output Settings**.
- 4. To configure TCP output, you simply need to enter the output port, as shown in the following example. (Decoders can receive this output by sending a request over TCP to the Kraken IP/Port. For example, to configure VLC to receive the stream from Kraken, enter the url tcp:// 10.70.5.23:55558 into the url field for a network stream.)

Outputs	тср		Delete Apply
GENERAL SETTINGS	Parameters		
Streams			
Inputs	Name	тср	
Transcoders	Protocol	Default 👻	
Outputs		Delete	
Metadata	URL •	tcp://:55558	e.g. udp://239.100.100.100:6000

- 5. To modify link parameters, such as the MTU (Maximum Transmission Unit) size, TTL (Time-to Live for stream packets), or To (Type of Service) values, type these in.
- 6. To configure SRT output, select TS over SRT for the source and then complete the additional fields under SRT Settings. See **SRT Output Settings**.

Parameters		
Name		
Protocol	TS over SRT •	l
SRT Settings		
Mode	Caller •	l ,
Address		IP or Hostname
Source Port	Auto-Assign	
Destination Port		
Latency	125	
Encryption	(None) •	
Passphrase		
Link Parameters		
МТО		[124 - 1374]
m		[0 - 255]
ToS		[0 - 255]
Bandwidth Overhead		[5 - 100] %

To apply your changes, click Apply. The new output is added to the Outputs List.

🕑 Tip

You can access Output statistics from the Streams Statistics page, including SRT Statistics graphs. For more information, see Viewing Kraken Statistics.

Related Topics

- Output Settings
- Transport Characteristics

Output Settings

The following table lists the Kraken Output settings:

General Link Parameters SAP SRT Output Settings

General Settings

Output Setting	Description/Values
Name	Note The Output name is not required. Kraken will use the Output URL as the name if none is provided.
Protocol	 Select the Protocol type for the output streaming format: Default (TS over UDP) To use Haivision's Secure Reliable Transport (SRT) input and output streaming format, select TS over SRT for the protocol. For more information, please refer to the SRT Deployment Guide. Note
	RTMP input and output are <i>not</i> supported in "Transcode" or "Transcode + Passthru" modes.
URL	<pre>(Protocol must be "Default" or "RTMP") Type in the URL for the Output, for example, udp:// 239.100.100.100:4900 Examples of supported output formats: udp://239.100.100.100.100:4900 = multicast UDP on 239.100.100.100 port 4900 log (/10.1.10.100.100.100.100.100.100.100.100</pre>
	 udp://10.1.10.10:4900 will send unicast UDP to host 10.1.10.10 on port 4900 tcp://:4045 = unicast TCP delivered on port 4045 rtmp://10.5.6.7/somepath/endpoint
	Note Kraken output streams may be UDP unicast or multicast, TCP unicast, or RTMP. However, some limitations have been observed with TCP output to third-party media players.

General Link Parameters SAP SRT Output Settings

Link Parameters

Output Setting	Description/Values				
Network Interface	<pre>(Protocol must be "Default" or TS over SRT: Listener or Rendezvous Mode) Select the network (Ethernet) interface for the Output, either: Auto (uses static route, if defined; otherwise uses the default) <<eth> < eth0> < eth1></eth></pre>				
	 Note Network Interface names for Ethernet interfaces may vary, such as eth0/eth1/, pNp1/pNp2/, or em1/em2/ To configure customized names for the network interfaces, as shown in the following example, see "User Description" under Network Settings. 				
	Link Parameters				
	Network Interface Auto Auto Auto MTU eno1 (Hamburg) eno3 (Montreal) eno4 (Madrid) O - 255]				
	idrac [0 - 255]				
MTU	 (Maximum Transmission Unit Size) Specifies the maximum allowed size of IP packets for the outgoing data stream. Range = 124137 4 Tip You may want to change the MTU on the outbound Kraken stream in order to be 				
	compatible with network segments or other systems/devices.				
TTL	(Time-to Live for stream packets) Specifies the number of router hops that IP packets from this stream are allowed to traverse before being discarded. Range = 0255				
ToS	(Type of Service) Specifies the desired quality of service (QoS). This value will be assigned to the Type of Service field of the IP Header for the outgoing streams. Range = 0255 (decimal) or $0 \times 000 \times FF$ (hex)				
	 important A DiffServ or DSCP (Differentiated Services Code Point) value must be converted to a ToS precedence value. For example, AF41 or DSCP 34 becomes ToS 136. For more information, see RFC2474. 				
	Note The ToS setting must be chosen so as to not interfere with Voice over IP systems and other equipment that may reside on your network. For example, when the ToS value for a stream is set to 0xB8, it can interfere with some third party Voice / IP Telephony systems.				

L

Output Setting	Description/Values
Bandwidth Overhead (%)	(Protocol must be TS over SRT) Specifies how much data SRT is allowed to add to the transmission over the actual bitrate of the stream being transcoded. This defines the extra bandwidth used to accommodate SRT controls as well as retransmission of lost packets. For example, with the overhead set to the default 25%, for a 10 MBit/s MPEG-TS stream, SRT is allowed to use 12.5 MBit/s of bandwidth on the network link. Range = 5-100% (default value is 25%).
	Note SRT streams may temporarily overshoot the defined bandwidth overhead limit.

General Link Parameters SAP SRT Output Settings

SAP (Protocol must be "Default")

Output Setting	Description/Values	
Transmit SAP	Check this checkbox to enable SAP announcements.	
Name	Note Name is a required field for SAP entry.	
Descripti on	(Optional) Enter an expanded description of the Session.	
Keywords	(Optional) Enter one or more keywords to associate with the Session. Keywords can serve as filters.	
Author	(Optional) Enter the name of the program's author.	
Address	Type in a valid multicast address for the SAP announcement.	
	Note Leave this blank to use the standard SAP address.	
Port	Type in a valid port number for the SAP announcement. Range = 1025-65535	
	1 Note Leave this blank to use the standard SAP port.	

General Link Parameters SAP SRT Output Settings

SRT Output Settings

Output Setting	Description/Values
Mode	 Selects the Connection Mode for the SRT output: Caller: Kraken acts like a client and connects to a server listening and waiting for an incoming call. Listener: Kraken acts like a server and listens & waits for clients to connect to it. Rendezvous: Allows calling and listening at the same time.
	✔ Tip When using Listener or Rendezvous mode with multiple active interfaces, be sure to set the Default Interface on the Network page (see Network Settings). Listener and Rendezvous output modes require that an IP address be specified in the endpoint. However, since you cannot specify which interface to use with an SRT output, setting the Default Interface forces Kraken to use that specified interface for SRT. Otherwise the SRT endpoint may not receive the stream from Kraken.
Address	(Mode must be Caller or Rendezvous) The target IP address or hostname for the SRT stream (i.e., another device such as HMP or Media Gateway).
Source Port	(Mode must be Caller or Rendezvous) The UDP source port for the SRT stream, which is the unique port over which Kraken will be sending the SRT stream. You can (optionally) specify the UDP source port. If not filled in, an ephemeral source port will be assigned (between 32768 and 61000).
Destination Port	(Mode must be Caller or Rendezvous) The port over which the other device (i.e., HMP or Media Gateway) will be listening (between 1025 and 65535).
Latency	Specifies how long Kraken will buffer received packets. The size of this buffer adds up to the total latency. A minimum value must be 3 times the round-trip-time (RTT). Range = 20 - 8000ms Latency is for the SRT protocol only and does not include the capture, encoding, decoding and display processes of the end-point devices.
Encryption	 Select the AES (Advanced Encryption Standard) encryption key length and cipher: None (default) AES-128 AES-256
Passphrase	(Only required and accepted if Encryption is enabled) Specifies a string used to generate the encryption keys to protect the stream (between 10 and 79 UTF8 characters).
Notes	(Optional) Type in any related information or comments.

🚹 Note

An asterisk (*) next to a field indicates that it is required.

Configuring Metadata Capture

🚹 Note

KLV Metadata Capture is an optional feature which may be installed at the factory or via a field upgrade by installing a license file.

From the Metadata pages, you can configure Kraken to capture either KLV (Key Length Value) or CoT (Cursor on Target) metadata and then incorporate data information within the metadata elementary stream of the standard MPEG Transport Stream. You can set up multiple metadata inputs to include in Transport Streams. Kraken supports up to three metadata input types: either from the COM1 serial port, the HD-SDI interface, or a user definable network port (up to eight UDP inputs).

- Serial port: The Kraken SDI extracts either KLV or CoT metadata packets from the serial port. From the Metadata Detail View, you must specify the Data Format, and for CoT metadata, the Max AirCraft-SPI Delta.
- **SDI:** The Kraken SDI extracts KLV metadata packets from the HD-SDI interface as per MISB RP 0605.2. Only progressive scan formats are supported (i.e., 1280x720p and 1920x1080p). Kraken can capture only 1024 bytes of KLV metadata per video frame.
- Network: Kraken can receive either (a) KLV payload encapsulated in UDP or (b) CoT inside UDP that is converted to KLV and then streamed. You must specify the UDP port on which Kraken will listen for incoming metadata. The Multicast Address is only required for reception of multicast metadata, or if you only want to accept messages coming from a specific sender.

You can define a small set of static KLV objects (i.e., mission IDs and security classification) for KLV and CoT metadata sources. For more information, see **Configuring KLV Metadata Insertion**.

CoT/UDP and CoT/Serial metadata sources can also be retransmitted to other IP destinations. For more information, see **Configuring CoT Retransmission**.

Topics Discussed

- Metadata List View
- Configuring Metadata Parameters
- Configuring CoT Retransmission
- Configuring KLV Metadata Insertion
- Metadata Settings

Metadata List View

The Metadata List View displays a summary of defined metadata sources for Kraken, including the Source Name, Type (Input Method), Data Format (KLV or CoT), and Parameters (Network Settings) for each source. It also provides an option for you to delete a source.

1. On the Streaming page, click **Metadata** on the sidebar. The Metadata List View opens, as shown in the following example.

		Welcome haiadmin (S	Sign out) 🛛 🛞	•	0
			🕒 Add		
Name	Туре	Format Parameters		Action	
Serial_InfoDev	Serial	CoT Max AirCraft-SF	PI Delta 0ms (Relayed)	None	Ŧ
	HD-SDI	KLV		None	Ŧ
	HD-SDI	KLV		None	•
	Netw	KLV udp://@10.65.12	28.23:4600	None	-
	Serial_InfoDev HD SDI-BNC-1 HD-SDI-BNC-2	Serial_InfoDev Serial HD SDI-BNC-1 HD-SDI HD-SDI-BNC-2 HD-SDI	Name Type Format Parameters Serial_InfoDev Serial CoT Max AirCraft-SF HD SDI-BNC-1 HD-SDI KLV HD-SDI-BNC-2	Mame Type Format Parameters Serial_InfoDev Serial CoT Max AirCraft-SPI Delta 0ms (Relayed) HD SDI-BNC-1 HD-SDI KLV Image: KLV	Image: Add Apply Image: Add Apply Apply Image: Add Apply Apply Image: Add Apply Apply Image: Add Apply

- To add a metadata source, click the 🔮 Add button.
- To view details or modify the settings for a metadata source, click a line in the table to open the Metadata Detail View.
- To delete a metadata source, click the drop-down list under Actions and select **Delete**.
- 2. To apply your changes, click **Apply**.

Related Topics

Configuring Metadata Parameters

Configuring Metadata Parameters

To view and configure Metadata source parameters:

- 1. From the Metadata List view, click the 🔮 Add button or click any line in the table.
- 2. On the Metadata Detail View, type in the source Name and select the Input Method, either Serial, HD-SDI (Video Source), or Network (UDP).

Metadata	Create New Metadata Source Apply
GENERAL SETTINGS	Metadata
Streams Inputs	Name
Transcoders Outputs	Input Method Video Source -
Metadata	Mission ID Insertion
	Mission ID
	Security Data Set Insertion

The remaining parameters vary depending on the Input Method selected. For more information, see **Metadata Settings**.

HD-SDI Source Serial Source Network Source

HD-SDI Source

To configure HD-SDI (Video Source) input:

- 1. Select Video Source for the Input Method (as shown in the figure above).
- 2. (Optional) To define a set of static KLV objects to be used to replace erroneous or insert missing metadata within outbound TS streams, see **Configuring KLV Metadata Insertion**.
- 3. To apply your changes, click **Apply**.

The new source is added to the Metadata List.

HD-SDI Source Serial Source Network Source

Serial Source

To capture CoT or KLV metadata from the serial port:

1. Select Serial for the Input Method, as shown in the following example.

Metadata	Create New Metatada So	Apply	
GENERAL SETTINGS Streams Inputs	Metadata		
Transcoders Outputs	Name		
Metadata	Input Method	Serial •	
	Serial Port	Enter manually •	
	Input Settings		
	Data Format	KLV ·	
	Serial Settings		
	COM Port	RS-232 🔻	
	Baud Rate	115200 -	
	Data Bits	8 -	
	Parity	None 👻	
	Stop Bits	1 *	
	Flow Control	None 👻	

- 2. Select the serial port from the drop-down list or type in the text box.
- 3. If CoT has been installed, select CoT for the Data Format (under Input Settings) and fill in the Max AirCraft-SPI Delta and SPI UID.
- 4. If required, adjust the Serial settings.
- 5. (Optional) For CoT sources, you can configure CoT Relaying to retransmit CoT sources to other IP destinations for analysis and archiving. See **Configuring CoT Retransmission**.

- 6. (Optional) To define a set of static KLV objects (i.e., Mission IDs and Security Classification) to be used to replace erroneous or insert missing metadata within outbound TS steams, see Configuring KLV Metadata Insertion.
- 7. To apply your changes, click Apply.

The new source is added to the Metadata List.

HD-SDI Source Serial Source Network Source

Network Source

To configure a network input:

1. Select Network (UDP) for the Input Method, as shown in the following example.

Metadata	Create New Metatada Source Apply		
GENERAL SETTINGS			
Streams	Metadata		
Inputs			
Transcoders	Name		
Outputs	Input Method	Network (UDP) 🔹	
Metadata			
	Input Settings		
	Data Format	KLV -	
	Network Settings		
	Туре	Unicast 👻	
	Port		
	Mission ID Insertion		
	Mission ID		
	Security Data Set Insertio	on	OFF

- 2. If CoT has been installed, select CoT for the Data Format (under Input Settings) and fill in the Max AirCraft-SPI Delta and SPI UID.
- 3. If required, under Network Settings, select Multicast for the type and fill in the multicast address and port.
- 4. (Optional) For CoT sources, you can configure CoT Relaying to retransmit CoT sources to other IP destinations for analysis and archiving. See **Configuring CoT Retransmission**.
- (Optional) To define a set of static KLV objects (i.e., Mission IDs and Security Classification) to be used to replace erroneous or insert missing metadata within outbound TS steams, see Configuring KLV Metadata Insertion.
- 6. To apply your changes, click **Apply**.

The new source is added to the Metadata List.

Related Topics

• Metadata Settings

Configuring CoT Retransmission

From the Metadata Detail View, you can configure CoT retransmission of COT metadata received over the Serial or UDP interface. The metadata will be retransmitted as a CoT/UDP unicast or multicast stream so that multiple CoT listeners can access the source CoT data. You can retransmit up to 8 CoT/UDP messages.

To configure CoT Retransmission:

- 1. From the Metadata List View, create of click the link for a serial or UDP CoT metadata source to retransmit. For details on setting up the metadata source, see **Configuring Metadata Parameters**.
- 2. On the Metadata Detail View, (if necessary) scroll down the page and toggle the CoT Relaying button to **On** (as shown in the following example).

CoT Relaying				
	Actions 🔻			€ Relay
IP Addres	s	Port	TTL	ToS

- 3. To add a CoT retransmission destination, click the **Relay** button.
- 4. On the Add CoT Relay dialog, enter the IP Address and Port for the destination.

Add CoT Relay			
IP Address	1		
Port			
	64		
TTL (1 - 255)			
ToS (0x00 - 0xFF)			
		Cancel	

5. Click Add.

The stream is added to the list:

CoT Relaying			
All Actions 👻			€ Relay
IP Address	Port	TTL	ToS
10.65.128.28	9600	Auto-Detect	Auto-Detect

6. To edit or delete a CoT relay destination, select the relay from the list and select Edit or Delete from the Actions drop-down menu.

Related Topics

• Metadata Settings

Configuring KLV Metadata Insertion

From the Metadata Detail View, you can define a small set of static KLV objects (i.e., mission IDs and security classification) for KLV and CoT metadata sources. This allows customers to modify erroneous or insert missing metadata within outbound TS steams. These options are available:

- Configure a mission ID string of up to 127 characters: When the mission ID is configured, any received UAS KLV dataset will be processed in order to modify the existing mission ID or add a mission ID element if not there with the configured value.
- Enable or disable the update/generation of the security data set in UAS messages: When this feature is enabled, you then specify the classification (Unclassified, Restricted, Confidential, Secret, or Top Secret), the classifying country, and the object country/ies (up to 6) (using the proper ISO 3-letter country code).

🚹 Note

Metadata insertion and KLV decimation/filtering are mutually exclusive. If metadata insertion is specified, it will override KLV tag filtering.

To configure insertion of static KLV objects:

- 1. From the Metadata List View, click the link for the metadata source to define static KLV objects. For details on setting up the metadata source, see **Configuring Metadata Parameters**.
- 2. On the Metadata Detail View, if necessary, scroll down the page and (optional) type in a mission ID string of up to 127 characters in the Mission ID text box.

Metadata	Create New Metadata Source		Apply
GENERAL SETTINGS	Metadata		
Streams Inputs	Name		
Transcoders Outputs	Input Method Vide	eo Source 🔹	
Metadata			
	Mission ID Insertion		
	Mission ID		
	Security Data Set Insertion		OFF

3. (Optional) To enable the update/generation of the security data set in UAS messages, toggle the Security Data Set Insertion button to **On** (as shown in the following example).

Mission ID Insertion	
Mission ID	06 0E 2B 34 01 01 01 01 0E 01 04 01 03 00 00 00
Security Data Set Insertio	
Security Classification	UNCLASSIFIED •
Country Coding Method	ISO 3166-1 alpha-3 🔹
Classifying Country	CAN
Object Country Codes	CAN; USA
	(Maximum 6 delimited by a semicolon)

4. Fill in the remaining fields and click **Apply**.

Related Topics

Metadata Settings

Metadata Settings

The following table lists the Kraken Metadata settings:

General Input Settings Network Settings CoT Relaying KLV Insertion

General

Metadata Setting	Defau It	Description/Values	
Name	n/a	Enter a unique name for the metadata source.	
Input Method	HD- SDI	 Select the input interface for the source, either: Serial Video Source (HD-SDI) Network (UDP) 	
Serial Port	n/a	(Serial input only) Enter the serial port name if not auto-detected. For example, /dev/ ttyS0 or /dev/ttyUSB1.	

General Input Settings Network Settings CoT Relaying KLV Insertion

Input Settings

Metadata Setting	Default	Description/Values
	Input Setting	gs (Serial or Network input)
Data Format	KLV	Select the data format for the metadata. • KLV (Key Length Value) or • CoT (Cursor on Target)
Max AirCraft-SPI Delta	0 ms	(CoT input only) Specifies the maximum delta between SPI and Aircraft message time-stamps for them to be considered a valid pair that can be converted to KLV. 01000 ms
SPI UID	n/a	(CoT input only) Double-click the text box to display the list of the SPI messages detected by Kraken and select a string for the UID filter.

General

Input Settings Network Settings

s CoT Relaying

KLV Insertion

Network Settings

Metadata Setting Default Description/Values			
Network Settings (UDP Input)			
Type Unicast Select the stream type, either unicast or multicast.			

Metadata Setting	Default	Description/Values
	Netwo	rk Settings (UDP Input)
Multicast Address	n/a	(Optional) The address is only required for reception of multicast metadata. In this case, you need to provide the multicast IP address to which the data is being sent. You can also specify the address if you only want to accept KLV messages coming from a specific sender.
Port	n/a	(Required) Specifies the local UDP port on the Kraken that is receiving the packets.

General Input Settings Network Settings CoT Relaying KLV Insertion	General	Input Settings	Network Settings	CoT Relaying	KLV Insertion
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CoT Relaying

Metadata Setting	Defau It	Description/Values	
CoT Relaying	(See Co	nfiguring CoT Retransmission)	
CoT Relaying	Off	When set to On, the system will retransmit received CoT/UDP or CoT/Serial metadata to up to 8 other hosts over UDP. on,off	
+Relay	n/a	Use to specify the IP address and UDP port for each relayed packets. You can optionally specify the ttl and tos .	
TTL	64	(Time-to Live for stream packets) Specifies the number of router hops that IP packets from this stream are allowed to traverse before being discarded. Range = 0255	
ToS	0xB8	(Type of Service) Specifies the desired quality of service (QoS). This value will be assigned to the Type of Service field of the IP Header for the outgoing streams. Range = 0255 (decimal) or 0x000xFF (hex)	
		 important A DiffServ or DSCP (Differentiated Services Code Point) value must be converted to a ToS precedence value. For example, AF41 or DSCP 34 becomes ToS 136. For more information, see RFC2474. Note The ToS setting must be chosen so as to not interfere with Voice over IP systems 	
		and other equipment that may reside on your network. For example, when the ToS value for a stream is set to 0xB8, it can interfere with some third party Voice / IP Telephony systems.	

General Input Settings Network Settings CoT Relaying

KLV Insertion

KLV Insertion

Metadata Setting	Default	Description/Values
KLV Insertion (See Configuring KLV Metadata Insertion)		
Mission ID Insertion	n/a	Enter a string of up to 127 characters.
Security Data Set Insertion	Off	When set to On, enables reclassification of received UAS KLV messages. on,off
Security Classification	UNCLASSIFI ED	Specifies the classification of the security data set: UNCLASSIFIED, RESTRICTED, CONFIDENTIAL, SECRET, TOP SECRET
Country Coding Method	ISO 3166-1 alpha-3	The country coding method: ISO 3166-1 alpha-3 (only)
Classifying Country	n/a	The ISO 3166-1 3-letter code for the classifying country.
Object Country Codes	n/a	The ISO 3166-1 3-letter code(s) for up to six object countries separated by semicolons.

System Administration

🕑 Note

Before proceeding, make sure that the appliance is set up correctly and the network connection is established. For information on installing and connecting to your Kraken appliance or cloud platform, please refer to the **Quick Start Guides**.

Topics Discussed

- Managing User Accounts
- Re-Branding the User Interface
- Managing Certificates
- Monitoring Stream Health (Events)
- Licensing Your Kraken
- Managing Security Policies
- Configuring Network Settings
- Saving and Loading Presets
- Accessing the REST API
- Enabling and Disabling Services
- Monitoring the System Status
- Installing System Updates

Managing User Accounts

🚹 Note

The Accounts pages are available to administrators only (i.e., users assigned Administrator role). From here, administrators can create and manage user accounts for Kraken (including their own accounts).

The My Account page is available to users assigned either Operator or Viewer roles to change their own account password. For information, see Changing Your Password.

From the Accounts pages, administrators can create, delete and modify user accounts for the Web interface.

An account can be allocated to each user of the system so that the identity of the user can be uniquely determined. Kraken provides three predefined account roles to assign privileges to users: Administrator, Operator and Viewer. For details, see Role-based Authorization.

To view and configure user accounts:

1. On the Administration page, click **Accounts** on the sidebar. The Accounts List View opens, displaying the list of defined user accounts.

Accounts Accounts Branding	Name			• Add Apply
	Name			
Pranding		Role	State	Action
branding	operator	operator	Active	None
Certificates	haiadmin	admin	Active	
Events		viewer	Active	
Licensing		viewer	Active	None
Network				
Policies				
Presets				
REST API v1				
Services				
Status				
Update				

The Accounts List View displays the Name, Role, and State for each account. In the current release, the State is always "Active".

- 2. To view or modify user account details, click the account link in the table to open the Account Settings page. For details, see Account Management.
- 3. To add a new account, click the *** Add** button. For details, see Account Management.
- 4. To apply your changes, click **Apply**. The changes will take effect immediately.

🕑 Tip

To delete an account, click the drop-down menu under **Action** and select Delete.

Account Management

To add a new account:

- 1. From the Accounts List View, click the 🖲 Add button.
- ^{2.} O Tip

The user name cannot include special characters '/ [] : ; | = , + * ? < >'.

Add Account		
Name	I	
Role	Administrator	•
Password		
Confirm Password		
	Cancel	

- 3. Select the Role for the user. See "Role" in Account Settings.
- 4. Type the initial password in the Password field and again in the Confirm Password field. For the allowed characters, see "Password Requirements" in Changing Your Password.
- 5. Click Add.

To manage existing accounts:

 From the Accounts List View, click a link in the table for an existing account. The Account Settings page opens for the selected account (as shown in the following example).

Accounts			Apply
Accounts	Account Settings		
Branding			
Certificates	Name	operator	
Events	Kane	operator	
Licensing	Role	Operator •	
Network			
Policies	New Password		
Presets	Confirm New Password		
REST API v1			
Services			
Status			
Update			

- 2. To reset the password of an existing account, type the password in the New Password field and again in the Confirm New Password field. For the allowed characters, see **Password Requirements**.
- 3. To change your own password (i.e., for the account to which you have logged in), type your old password in the Current Password field, type your new password in the New Password field and again in the Confirm New Password field.

4. To apply your changes, click **Apply**.

Account Settings

The following table lists the Accounts controls and settings:

Account Setting	Default	Description/Values
Name	n/a	(Read-only for existing accounts) The user name for the account. (New account) Type in a unique name for the account.
Role	n/a	 (Read-only for existing accounts) The Role assigned to the account. (New account) Select the Role for the user account, either: Administrator Operator Viewer
Current Password	n/a	(Your own account only) Type in your current password.
		• Note This is not required for other accounts since an administrator is frequently asked to change the password by users who have forgotten their passwords.
New Password	n/a	Type in the new password.
Confirm New Password	n/a	Re-type the new password.

Related Topics

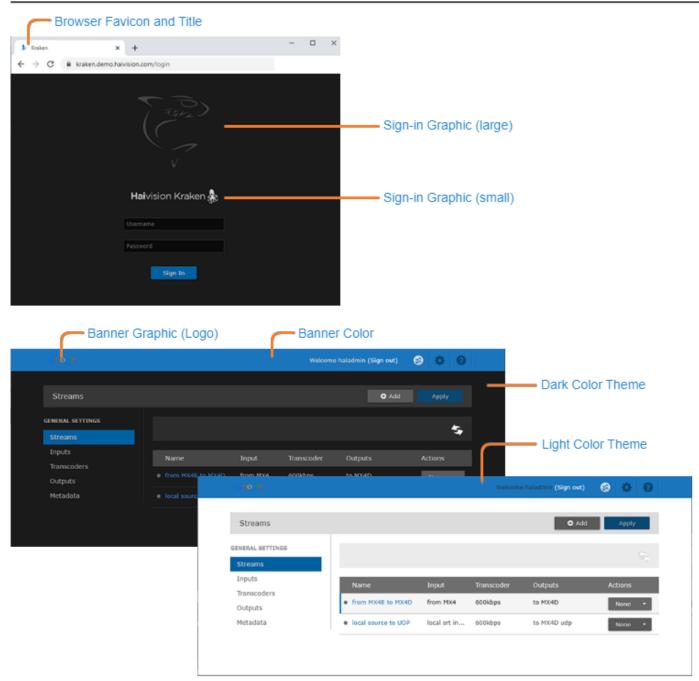
- Role-based Authorization
- Password Requirements

Re-Branding the User Interface

From the User Interface page, you can customize the Kraken user interface to suit your organization. For example, you can add your own branding images and color (which are applied to all users the next time the user's browser window is refreshed). You can also disable the display of one or both Sign-In page graphics.

You can customize the following user interface components:

- The favicon and title that browsers display in tabs and bookmarks
- The logos that appear on the sign-in page
- The banner graphic (logo) at the top left of the interface
- The color of the top banner
- The color scheme: dark or light



To customize the Kraken user interface:

1. On the Administration page, click **Branding** on the sidebar. The Branding page opens with options to change various aspects of the user interface.

Haivision Kraken 🚴		Welcome haiadmin (Sign out) 🛞	🌣 🔞
Branding		Save	Settings
Accounts	Branding		
Branding	Color Scheme	Dark •	
Certificates			
Events	Banner Color		Reset
Licensing	Banner Graphic	Haivision Kraken 2	Reset
Policies	bunnar orapine		
Network		Choose a file or drag one here.	
Presets			
REST API v1	Alex To Arashle (Larse)		0 v v i
Status	Sign In Graphic (Large)	I Hide Hide	Reset
Services		Choose a file or drag one here.	
Update			
	Size In Crashie (Cmall)	👩 Haivision Kraken 🎎 🛛 🗌 Hide	Recet
	Sign In Graphic (Small)	🕜 Haivision Kraken 🌺 🗌 Hide	Reset
		Choose a file or drag one here.	
	Browser Favicon	2 *	Reset
		Choose a file or drag one here.	
	Browser Title	Kraken	Reset

🕑 Tip

- To view additional help for a setting, hover the cursor over the ${\it I}$ icon.
- To revert to the default image or banner color, click **Reset**.
- 2. To display your corporate branding, select or enter the new value(s) for the Color Scheme, Banner Color, and Browser Title. See **Branding Settings** for each option.
- 3. To import your corporate logo, choose an image file or drag one to the drop area to replace each logo.

6 Note

For the large and small Sign-in page Graphics, you can optionally check the checkbox to hide the graphic.

4. Click Save Settings.

Related Topics

• Branding Settings

Branding Settings

Setting	Default	Description/Values			
Color Scheme	Dark	 Switch interface between dark and light color schemes. Dark: black background with white text (default) Light: white background with black text. 			
Banner Color	Haivision blue (RGB: 27-117-188)	The color of the banner along the top of the page.			
Banner Graphic	Haivision Kraken text logo (235x16px PNG)	ne image/logo on the left side of the banner. ne width of the image can be as long as needed up to a recommended maximum of 20 x 47 pixels. However, it should not run into the username (on the right side of the anner). Also, keep in mind that this is affected by factors such as window size, rowser, etc.			
Sign-in Graphic (large)	Haivision shark logo	The top image on the Sign-in page. The width and height can be any dimension up to a recommended maximum of 4000 x 4000 pixels.			
		Note You can use this setting to create a fullscreen image. However, large images can slow down or prevent page load. Also, if the screen resolution is smaller than the image, the image is cropped. The image is centered horizontally.			
Sign-in Graphic (small)	Haivision K raken text logo (235x16px PNG)	The lower image on the Sign-in page. The width and height can be any dimension to fit the page. However, the image is resized to 220 pixels wide (while maintaining the aspect ratio). Also, a resized height greater than 400 pixels may require the user to scroll. The image is centered horizontally on the page.			
Browser	Haivision	The image to display in the browser's address bar.			
Favicon	favicon	Tip The width and height can be 16, 32, 48, or 64 pixels (squared), 8-bit or 24-bit.			
Browser Title	Haivision Kraken	The text to display in a browser tab/window.			

Managing Certificates

The Certificates page shows the list of Identity and CA Certificates installed on Kraken devices.

- Identity Certificates: An Identity Certificate identifies the Kraken during the authentication process when trying to establish a TLS connection in Audit or HTTPS session startup. Its Common Name or Alternate Subject Names must match the device's IP address and/or its FQDN (Fully Qualified Domain Name) if DNS is used.
- **CA Certificates:** A CA Certificate is normally a root certificate from a certificate authority that is generally widely known and trusted. CA Certificates are stored on the Kraken so they can be used

to authenticate CA-signed certificates from audit servers. You will need to import the root certificate from the CA that signed the certificate of the configured remote audit server. It is also recommended to import the root certificate of the CA that signed your Kraken identity certificate (if you have one).

From the Certificates page, you can generate self-signed certificates and certificate signing requests (CSRs), as well as import certificates or private keys.

Haivision Kraken 🗞			Welcome haiadmin (S	iign out)	0 🔅 0
Certificates					
Accounts	Certificates				
Branding					
Certificates	All Delete		Generate	Import	Reboot
Events					
Licensing	Name	Key Size	Digest	Туре	Active
Network	localhost.crt	2048	sha256	CRT	× .
Policies					
Presets					
REST API v1					
Services					
Status					
Update					

Generating a Certificate

To generate a Self-signed Certificate or a Certificate Signing Request (CSR):

- 1. On the Administration page, click **Certificates** on the sidebar.
 - The Certificates page opens.

Haivision Kraken 🌺			Welcome haiadmin (S	Sign out)	0	٠	0
Certificates							
Accounts Branding	Certificates						
Certificates	All Delete		Generate	Import		Reboot	
Events							
Licensing	Name	Key Size	Digest	Туре		A	tive
Network	Iocalhost.crt	2048	sha256	CRT			¥ -
Policies							
Presets							
REST API v1							
Services							
Status							
Update							

The default Identity Certificate is indicated with a green check.

2. Click Generate.

3. (Optional) Type a name for the certificate in the Generate Certificate dialog.

Generate	Certificate or Pr	rivate Key	
Туре	Certificate Signin	g Request 🔻	
Digest Algorithm	SHA-256	Ţ	
	/C=US/ST=Illinois/L	_=Lake Forest/O=I	Haivision 🖌 🖍
V3 Extension			
		Cancel	Generate

- 4. Select either Self-signed or Certificate Signing Request from the drop-down list. For more information, see "Type" in Certificate Settings.
- 5. For the Subject, type in information about the device that the Identity Certificate represents. For more information, see "Subject" in **Certificate Settings**.
- 6. Click Generate.

If Certificate Signing Request (CSR) was selected, the generated CSR file needs to be sent to a Certificate Authority to be signed. A copy of it is saved in the current administrator's home directory, or it can be copied and pasted from the CSR view. You can import the signed certificate back later by clicking on the **Import** button (using the same name as the CSR file).

🕑 Tip

Keep in mind that there is a difference between importing a new certificate (that was generated externally) and importing a newly signed certificate whose request was previously generated on Kraken and exported for signing. For details, see "Certificate Name" in Certificate Settings.

Related Topics:

- Importing a Certificate
- Viewing Certificate Details
- Certificate Settings

Importing a Certificate

To manage Certificates:

1. To import a Certificate, on the Certificates page, click **Import**. The Import Certificate or Private Key dialog opens.

Import Ce	ertificate or Private Key
Туре	 Certificates (Identity/CA-chains/Bundles) Private Key + Certificate Pair
Name	
Format	Auto 🝷
Password	
	Choose a file or drag one here.
	Cancel Import

- 2. In the Import Certificate or Private Key dialog:
 - a. Select the Type: either Certificates (Identity/CA-chains/Bundles) or Private Key+Certificate Pair.
 - b. (Certificates only) Type in the Certificate Name and select the Format.
 - c. (If the imported certificate is password-protected) Type in the password.
 - d. Drag a certificate file to the drop area or click **Choose a file** to select a cetificate file to import.e. Click **Import**.
- 3. To view the details of a certificate, on the Certificates page, click the certificate name from the Certificates list. (See Viewing Certificate Details.)
- 4. To set the default Identity Certificate (i.e., the Identity Certificate that will be used to represent the device during Audit and HTTPS authentication), hover over the certificate row and click the (grayed out) check mark under **Active**.

The selected certificate will be set as the default certificate. It will be immediately applied to communications with the Audit server, but will not apply to HTTP communications until the next service restart or system reboot.

🕑 Tip

To delete a certificate file, select the name from the Certificates list and click **Delete**.

Related Topics:

- Generating a Certificate
- Viewing Certificate Details
- Certificate Settings

Viewing Certificate Details

To view the details of a certificate file:

1. On Certificates page, click the name from the list certificates. The certificate file opens in a new window (as shown in the following example).

```
Certificate:
   Data:
        Version: 3 (0x2)
        Serial Number:
            db:66:31:56:f7:fc:17:cf
    Signature Algorithm: sha256WithRSAEncryption
        Issuer: C=US, ST=Illinois, L=Lake Forest, O=Haivision Network Video, Inc., OU=PRODUCT DEVELOPMENT,
CN=localhost.localdomain/emailAddress=support@haivision.com
        Validity
            Not Before: Feb 18 20:44:11 2020 GMT
            Not After : Feb 17 20:44:11 2022 GMT
        Subject: C=US, ST=Illinois, L=Lake Forest, O=Haivision Network Video, Inc., OU=PRODUCT DEVELOPMENT,
CN=localhost.localdomain/emailAddress=support@haivision.com
        Subject Public Key Info:
            Public Key Algorithm: rsaEncryption
                Public-Key: (2048 bit)
                Modulus:
                    00:b2:69:4e:72:58:93:e8:96:22:6d:3a:75:93:c8:
                    53:74:1d:89:79:5e:5f:ec:ee:c8:d9:73:8a:d0:45:
                    bd:8e:bc:5e:4f:51:0f:34:dc:d0:34:4b:97:90:a4:
                    b0:26:0e:21:ad:92:8a:2d:26:c4:81:b2:5e:dd:b7:
                    9b:6e:d8:9f:c4:ee:7c:bd:6d:43:e3:38:a8:0c:44:
                    0e:4d:f8:21:21:d3:bc:5c:85:97:fe:6b:11:04:df:
                    4e:f8:b9:83:cc:dc:a6:80:35:e8:47:b0:bf:7f:d9:
                    0f:73:1d:17:fa:26:14:24:5f:67:db:64:aa:96:08:
                    b0:1f:b6:78:be:46:08:08:4d:5d:f8:b1:11:d3:94:
                    80:f9:94:a1:e6:33:43:59:8e:88:bf:bb:85:5b:01:
                    e9:70:6b:5b:43:17:9d:e8:ac:f4:99:df:27:b2:b8:
                    f7:a7:98:dd:c5:59:9a:2c:6b:f4:0a:c8:77:b7:57:
                    2c:8d:bb:57:eb:ac:2f:a5:46:2f:76:4a:d4:9f:8d:
                    f0:23:62:5a:1a:73:8c:c9:d7:c2:58:0a:2c:b4:2d:
                    0c:8d:c0:d3:dc:b2:c9:4a:e5:a1:26:a9:97:99:9c:
                    5c:43:ca:52:98:a0:21:a5:4d:b3:bf:51:b8:33:b9:
                    00:d0:d1:c1:1a:52:db:44:bd:f7:66:0b:7c:22:16:
                    f4:5f
                Exponent: 65537 (0x10001)
       X509v3 extensions:
            X509v3 Extended Key Usage:
                TLS Web Server Authentication
           X509v3 Subject Alternative Name:
                DNS:localhost.localdomain
   Signature Algorithm: sha256WithRSAEncryption
         5f:d6:0b:e5:fc:8f:e5:98:53:ac:82:bd:a4:1a:86:63:fa:d2:
         73:5d:ce:64:2a:b6:2a:61:e6:64:b8:b9:fe:62:31:42:27:2d:
         b2:df:81:1f:99:66:ef:ea:71:a2:59:63:8c:e0:45:6f:23:bd:
         df:25:b4:62:0d:cd:2a:59:c8:42:20:ef:c2:26:f4:06:82:aa:
         05:7b:20:b9:11:93:a1:7a:49:9e:8f:69:74:b6:3e:51:52:58:
```

2. (Optional) Save the file.

Certificate Settings

Generate Certificate or Private Key Import Certificate or Private Key

Generate Certificate or Private Key

Setting	Default	Description/Values	
Certificate Name	n/a	Type in a unique name under which the certificate will be stored on Kraken as well as listed on the Certificate page.	
Туре	Certifica te Signing Request	 Select the Signature Type: Self-signed: The certificate will be generated and signed by the system, and the name will be added to the list of Identity Certificates. Certificate Signing Request (CSR): A request will be generated, and its name will be added to the list of Identity Certificates. A copy of the request is saved in the current administrator's home directory, or it can be copied and pasted into a new file in a text editor from the CSR view. In its generated form, this certificate is still a request and cannot be used as an Identity Certificate before it is signed by a CA, and imported back. 	
Create New Private Key	Disabled	Senerating a new private key will overwrite the current private key.	
Digest Algorithm	SHA-256	Select the digest algorithm (Secure Hash Algorithm): • SHA-256 • SHA-384 • SHA-512	
Subject		The Subject identifies the device being secured, in this case, Kraken. Entering the special value "auto" (or leaving the field blank) sets the Common Name to the device's FQDN if DNS is set, or the IP address otherwise. The Subject Alternative Name extension is also set to the FQDN, hostname, and IP Address of the device (there is no other method to enter Subject Alternative Name values). Type in the subject in the form: "/C=US/ST=Maine" where the most common attributes are: • /C Two Letter Country Name • /ST State or Province Name • /L Locality Name • /OU Organization Name • /OU Organizational Unit Name • /CN Common Name Note that parameters with spaces should be enclosed in quotation marks.	

Setting	Default	Description/Values
V3 Extension		(Type must be CSR) V3 extensions allow more configuration options to be inserted in the Code Signing Request, such as alternative subject names and usage restrictions to certificates. To add one or more Subject Alternative Names, enter the same information that would go in the extensions section of an OpenSSL configuration file. For example: <pre>[req] req_extensions = v3_req [v3_req]</pre>
		<pre># Extensions to add to a certificate request subjectAltName = @alt_names [alt_names] DNS.1 = server1.example.com DNS.2 = mail.example.com DNS.3 = www.example.com DNS.4 = www.sub.example.com DNS.5 = mx.example.com DNS.6 = support.example.com</pre>

Generate Certificate or Private Key Import Certificate or Private Key

Import Certificate or Private Key

Setting	Default	Description/Values
Туре	 Certificates (Identity /CA- chains/Bundles) 	 Select the type of the imported certificate: Certificates (Identity/CA-chains/Bundles): If you are importing an identity certificate. Private Key + Certificate Pair
Name	n/a	 The Certificate Name is the name under which the certificate will be stored on the device. If the certificate is a new certificate generated outside of the Kraken, the file should also contain the certificate Private Key, and its chosen name should be one that isn't already installed on the device. If the certificate is a newly signed one that was sent as a certificate signing request and is returned by the CA, the certificate name should be the same as its CSR (Certificate Signing Request) counterpart in the list.
Format	Auto	Select the file format for the Certificate (the formats differ in the way the file is encrypted): • Auto: detected from the file extension • DER: Distinguish Encoding Rules • PKCS #7 • PKCS #12
Password	n/a	If the imported certificate contains a password- protected private key, type its password in this field. Leave this field empty if the file is not password- protected.

Setting	Default	Description/Values
Certificate File	n/a	Drag a certificate file to the drop area or click Choose a file to select a certificate file to import.

Related Topics

- Generating a Certificate
- Importing a Certificate
- Viewing Certificate Details

Monitoring Stream Health (Events)

Kraken offers stream event reporting with the option to download the stream event log. This feature is designed to aid in diagnostics and debugging sessions, in particular, providing feedback related to problematic streams that have been restarted by Kraken error handling or the watchdog process.

The Events page displays a list of events in reverse chronological order (newest to oldest). The list shows the stream name and UUID, followed by the date and a description of the event. Hovering your mouse over a message displays the full message, which is useful for longer messages.

🚹 Note

The event log rolls over every two days; i.e., events are removed from the list after two days.

To view event information:

1. On the Administration page, click **Events** on the sidebar. The Events page opens, as shown in the following example.

Haivision Kraken 🌺			Welcome haiadmin (Sign out) 🛞 🌞 🕐
Events			
Accounts			Download Refresh
Branding			Download Refresh
Certificates	Stream	Date	Message
Events	NDI:1823	Jul 15 10:07:53	Create NDI Capture Client Source Name 'BIRDDOG-E707B (HDMI)'.
Licensing Network	NDI:1823	Jul 15 10:07:41	Transcoder Session 'NDI:1823' Started.
Policies	NDI:2070	Jul 15 09:59:36	Transcoder Session 'NDI:2070' Started.
Presets	NDI:1825	Jul 13 19:44:10	Create NDI Capture Client Source Name 'BIRDDOG-E707B (HDMI)'.
REST API v1	NDI:1825	Jul 13 19:43:58	Transcoder Session 'NDI:1825' Started.
Services	NDI:2066	Jul 13 19:36:09	Create NDI Capture Client Source Name 'BIRDDOG-E707B (HDMI)'.
Status Update	NDI:2066	Jul 13 19:35:01	Transcoder Session 'NDI:2066' Started.
opulle	NDI:1827	Jun 29 16:40:33	Create NDI Capture Client Source Name 'BIRDDOG-E707B (HDMI)'.
	NDI:1827	Jun 29 16:40:21	Transcoder Session 'NDI:1827' Started.
	NDI:29606	Jun 21 15:17:29	Create NDI Capture Client Source Name 'BIRDDOG-E707B (HDMI)'.
	NDI:29606	Jun 21 15:17:29	Transcoder Session 'NDI:29606' Started.
	NDI:2063	Jun 21 15:17:29	Transcoder Session 'NDI:2063' Stopped.
	NDI:2063	Jun 14 12:34:11	Create NDI Capture Client Source Name 'BIRDDOG-E707B (HDMI)'.
	NDI:2063	Jun 14 12:33:49	Transcoder Session 'NDI:2063' Started.

- 2. To refresh the list, click Refresh.
- 3. To download the list, click **Download** and save the log file. You can then open the log in a text editor.

Licensing Your Kraken

You can update your Kraken license directly from the Web Interface. Updating a license is typically required to expand the feature set or capabilities of the system, for example, to upgrade from SD to HD, enable KLV data, or obtain more input streams or unique transcodes.

Your first step is to obtain the new license file from Haivision Technical Support (https:// support.haivision.com). Next you need to copy and paste the new license string into the License page and submit it. Only a valid license will be accepted; if an invalid license is entered, it will be rejected and not replace the current license being used.

🚹 Note

Kraken offers licensable options (perpetual licenses) for KLV pass-through, HEVC Encoding, as well as the number of H.264 encoding channels. HEVC Decoding does not require a license.

🕑 Tip

The Upgrade Version Limit indicates the highest version that the current license supports. For example, if the upgrade version limit is 2.8, you would need to re-license your system for 2.9 (or higher) prior to upgrading to 2.9.

To update your system license:

 On the Administration page, click Licensing from the sidebar. The Licensing page opens displaying the installed license, including its expiration date and license

features, as shown in the following example.

Haivision Kraken 🚓			Welcome haiadmin (Sign out)	9	*	
Licensing				Save	Setting	
Accounts	Haivision Kraken					
Branding	License expires on 13/04	8/2021-20:00				iii
Certificates	Product	Kraken 3.6.0				
Events	MAC Address	00:0A:0B:1E:02:3E				
Licensing	Pipe Martes	00104100110102102				
Network	License Features					
Policies						
Presets	Upgrade Version Limit	3.6				
REST API v1	Hardware Accelerated (QSV) H.264 encoder	Enabled				
Services	Hardware Accelerated (QSV)	Enabled				
Status	HEVC encoder					
Update	MPEG-2 video encoder	Enabled				
	HEVC video encoder	Enabled				
	ST2110 Input	Enabled				
		Enabled				
	NDI Input	Enabled				
	KLV option	Enabled				
	Streams allowed Active stream load	10 10%				
	Active stream load	10%				
	License Update					
	To update your license, pas	te the new license string here				

🚹 Note

If you are running a VM Kraken version, the Licensing page also shows the Instance UUID and CPU ID.

- 2. To update your license, copy and paste the new license string into the text box.
- 3. Click Save Settings to load the license.

Managing Security Policies

From the Policies page, administrators can specify which TLS versions are accepted from the HTTPS client.

To view and manage the Security policies for the encoder:

1. On the Administration page, click **Policies** on the sidebar.

The Policies page opens.						
Haivision Kraken 춿			Welcome haiadmin (Sign out)	0	۰	0
Policies					Apply	
Accounts	Policies					
Branding						
Certificates	71011-1					
Events	TLS Versions					
Licensing		TLSv1.2				
Network		TLSv1.1				
Policies						
Presets		TLSv1.0				
REST API v1						
Services						
Status						
Update						

- 2. Select one or more TLS versions.
- 3. To apply your changes, click **Apply**.

Policy Settings

The following table lists the Policy settings for Kraken:

Policy Settin g	Default	Description/Values
TLS Versions	TLSv1.2, TLSv1.1, TLSv1.0	Specifies which TLS (Transport Layer Security) versions are accepted from the HTTPS client. • TLSv1.2 • TLSv1.1 • TLSv1.0

Configuring Network Settings

🚹 Note

Network settings are not configurable through the Web Interface on the software-only Kraken. The Network Settings page is only available for Kraken appliances.

From the Network Configuration page, you can modify the Kraken network interface settings. This includes general settings, such as specifying the server hostname and DNS servers, as well as advanced settings, such as setting up multiple network interfaces, link negotiation settings, and static routes.

🔥 Caution

When you make changes to the Network Settings, be sure to write down the new IP Address or label the chassis. After you save your changes and reboot, you will have to redirect the browser to the new IP address and log in again in order to access the appliance.

To view and configure the Network Settings:

1. On the Administration page, click **Network** on the sidebar.

The Network Configuration page opens, as shown in the following example.

Haivision Kraken 🏤	ation page opens, as shown in th	Welcome haiadmin (Sign out) 🛞 🔅 🕐
Network		Save Settings Reboot
Accounts	Network Configuration	
Branding		
Certificates	General	
Events	Hostname localhost.localdomain	
Licensing		
Network	Default Interface 🔹 👻	
Policies	DNS Servers 10.66.0.10	10.66.0.11
Presets		
REST API v1 Services	Search Domains haivision.com	
Status	NTP Server	
Update	IP Forwarding	
	Interfaces	
	eth0 eth1	
	Addressing 🔿 None 🔿 Stat	tic 💿 DHCP
	User Description	

- 2. Fill in the General section. For details, see Network Settings.
- 3. To enable SNMP alerts, toggle the SNMP button to **On** and specify the read-only community string and trap server(s).

4. To configure additional NICs (Network Interface Cards) for the server, click the next available interface tab (if available) and configure the required settings.

Interfaces		
eth0	h1	
Ada	essing 🔿 None 🔿 Static 💿 DHCP	
User Des	ription	
qI		
Subn		
c	steway 10.66.162.1	
	мти	
MAC	ddress 00:0a:0b:1e:02:3e	
	Link 🔿 Auto 🔿 Manual	
Static Routes		
IA I		•
Destination	Subnet Mask Gateway	Interface

5. To add a static route, click the 🔮 Add button. Fill in the Destination, Subnet Mask, Gateway, and Interface in the Add Static Route dialog.

🕑 Tip

All entries in the routing table must be in dotted-decimal format.

- 6. Click Save Settings.
 - You must reboot the system for the changes to take effect.
- 7. To apply your saved changes, click **Reboot**.

Kraken will reboot. You need to refresh the page after approximately five minutes to see the Sign-In page again.

Topics Discussed

• Network Settings

Network Settings

The following table lists the Kraken Network settings:

General Interfaces Static Routes

General

Network Setting	Description/Values
Hostname	The hostname to be assigned to the Kraken. This is a FQDN (Fully Qualified Domain Name), for example, myserver.mycompany.com.
Default Interface	The default Ethernet interface: Select an available interface from the drop-down list. Note Network Interface names for Ethernet interfaces vary, such as eth0/eth1/ or eno1/ eno2/ "None" or Blank indicates that the default interface is not set. To add customized interface names, as shown in the following example, see User Description under "Interfaces". General Hostname Iocalhost Jocaldomain Default Interface eno1 (Hamburg) 10.66.0.11 eno1 (Hamburg) interface in
DNS Servers	(Optional) The IPv4 addresses of the Domain Name Servers.
Search Domains	(Optional) The search strings to use when attempting to resolve domain names.
NTP Server	If the Network Time Protocol (NTP) is enabled, enter the IP address of the NTP server.
IP Forwarding	Check this checkbox to enable IP forwarding when setting up streams using non-primary interfaces for their input.
SNMP	To enable SNMP (Simple Network Management Protocol) alerts for out-of-band monitoring, toggle this button to On . This tells Kraken to start the SNMP server, in order to query for OS information, such as CPU usage. SNMP alerts are typically used by IT administrators to monitor system health.
Read-Only Community	(SNMP must be enabled) Type in the SNMP community string associated with the SNMP Trap Server. This is the string to use when sending a trap to an SMTP Trap server. For example: "Kraken"
SNMP Trap Servers	(SNMP must be enabled) The SNMP server to send SNMP Traps to. This is an IPv4 or FQDN of an SMTP Trap server listening for traps via SNMP. For example: SNMP1.mycompany.com

General Interfaces Static Routes

Interfaces

Network Setting	Description/Values
eth0 eth1 eth2	 Note Depending upon your device, the network interface prefixes may differ.
Addressing	 Choose whether the interface uses a static or dynamic IP address: None: Select to disable the interface. Static: Select to disable DHCP (Dynamic Host Configuration Protocol). When DHCP is disabled, you must manually enter the IP address and subnet mask. DHCP: Select to enable DHCP. When DNCP is enabled, Kraken will get an IP address from a DHCP server on the network.
User Description	(Optional) Enter a customized name for each network interface. This description appears beside the interface name on the Default Interface drop-down list (see above), as well as the Network Interface drop-down lists on the Input and Output creation pages.
IP Address	Note If DHCP is disabled, you may enter an IP address in dotted-decimal format.
Subnet Mask	1 Note If DHCP is disabled, you may enter the Network Mask in dotted-decimal format (e.g., 255.255.0.0).
Gateway	Note If DHCP is disabled, you may enter the gateway address in dotted-decimal format.
MTU	(Maximum Transmission Unit) Specifies the maximum allowed size of IP packets for the outgoing data stream.
MAC Address	(Read-only) The Media Access Control address assigned to the interface. This is the physical address of the network interface and cannot be changed.
Link	 Determines whether the Ethernet parameters are set automatically or manually (i.e., enables or disables autonegotiation): Auto: The system will match the Ethernet Speed and Duplex Mode to the Ethernet hub to which it is connecting: Manual: These values must be set manually. See following settings.
	Note Always use Auto with Gigabit Ethernet (GigE) speed (1000 Mbps).
Ethernet Speed	If Link is set to Auto, the actual value for the Ethernet Speed (read-only). If Link is set to Manual, select the Ethernet Speed (in Mbps): • 100 • 10
Duplex	If Link is set to Auto, the actual value for the Duplex Mode (read-only). If Link is set to Manual, select the Duplex Mode: • Full • Half

General Interfaces Static Routes

Static Routes

Network Setting	Description/Values
Destination	Each static route requires a destination.
Subnet Mask	Note If DHCP is disabled, you may enter the Network Mask in dotted-decimal format (e.g., 255.255.0.0).
Gateway	This is the gateway that is used when no other gateway matches. This address must be reachable on your local subnet. If DHCP is disabled, you may enter the gateway address in dotted-decimal format.
Interface	The interface associated with the static route. Use the drop-down menu to make your selection.

Saving and Loading Presets

Each Kraken is configured by users' selecting and setting values of applicable system settings, such as transcoder and stream settings and the stream destination. Although these configuration settings are not automatically saved, *presets* provide a way for you to save groups of settings and recall these configurations settings to apply to other streams.

Configuration settings saved as the "startup" preset will continue to be used after a reboot, or when the unit is turned off and on. You can also direct the system to apply a preset to restore settings when the system startup process performs the configuration autoload.

Transcoders, Outputs,	or Metadata have been applied signs out or in to Kraken. The	ystems where changes to Streams, Inp d but not saved to a preset. The indica warning indication disappears when y	ation is		
Haivision Kraken 🌺		Welcome haiadmin (Sign out)	of 🖗		
Presets		Import	O Add		
Accounts Branding	All Delete				
Tip					
IIP The stream state (started/stopped) is not saved in presets, and therefore, manually starting or stopping the stream does not trigger the warning indication. When Kraken reboots or loads or saves a preset, the stream uses the Auto-Start value and not the actual stream state (i.e., if it was started or stopped manually with the Start or Stop button).					

To view and manage presets:

- 1. On the Administration page, click **Presets** on the sidebar.
- 2. The Presets List View opens displaying the list of saved presets for the transcoder, as shown in the following example.

Haivision Kraken 🌺		Welcome haiadmin (Sign out)	* 0
Presets		Import	O Add
Accounts Branding	All Delete		
Certificates	Name		Startup
Events	ndi.cfg		×
Network			
Policies			
Presets			
REST API v1			
Services			
Status			
Update			

The Presets List View opens displaying the list of saved presets for the transcoder, as shown in the following example.

- 3. To load an existing preset into the current session, hover over the preset name or anywhere in the row and click **Load**.
- 4. To select an existing preset to load at startup, hover over the preset row and click the (grayed out) check mark under **Startup**.
- 5. To save the current settings as a new preset, click 🔮 Add button.
- a. In the New Preset dialog, type a new filename in the Name text box.

New Preset			
Name	1		
Startup			
		Cancel	Create
listener 7000 s			

- b. To select this preset to load at startup, check the **Startup** checkbox.
- c. Click Create.
- 6. To save the current settings as an existing preset, hover over the preset row and click **Save**. You can (optionally) check the **Startup** check mark.
- 7. To save the preset as a text file to view or export to other Kraken encoders, click the preset name and save it in the Save As dialog. Note that the file is in Unix format.
- 8. To import a preset, for example, from another Kraken encoder, click **Import** and select the file in the Open File dialog box.

9. When you see the filename in the text box, click Upload.

	Change	InfoDevTest.cfg 🗙	Upload	Add Add
All De	elete			
♂ Tip				

To select a different preset file, click **Change**. To remove the selection, click the \times icon. To delete one or more presets, check the checkbox next to one or more preset names (or check **All**) and click **Delete** on the Content toolbar.

Accessing the REST API

Important

Application Programming Interface (API) v1.0 has been deprecated and replaced by API v2.0. Introduced in Kraken release 3.0, API v2.0 is a modern **REST** API stack that provides all functionality from the Kraken Web GUI and is also harmonized with other Haivision appliances. With API v2.0, verified signed-in users are already authorized. The key pair authentication procedure below for **API v1.0** does not apply to API v2.0. API v1.0 still functions as expected and is not changed with this release.

Topics Discussed

- API v2.0
- API v1.0

API v2.0

Kraken API v2.0 is designed for system integrators to incorporate stream configuration and management from Kraken into their management software for applications deployed within tactical communications kits.

Important

With API v2.0, verified signed-in users are already authorized. The key pair authentication procedure below for API v1.0 does *not* apply to API v2.0.

To access the API v2.0 endpoint documentation (Kraken v2.9 or later), simply type in the IP hostname of your Kraken followed by /apidoc.

🕑 Tip

You can also access the API endpoint documentation on the demo Kraken server at: https:// kraken.demo.haivision.com/apidoc/

The Kraken API Documentation page opens, as shown in the following example.

A	A	
DEBUGMODE	Kraken API Documentation	3.0.0 -
/v2/debuglogging (GET)		
/v2/debuglogging (PUT)	Kraken API Documentation	
LICENSE		
/v2/license (GET)		
/v2/license (PUT)	DebugMode	
PRESETS		
/v2/presets (GET)	DebugMode - /v2/debuglogging (GET)	2.9.0 -
/v2/presets (POST)		
/v2/presets/:uuid (DELETE)	Get debug mode value	
/v2/presets/:uuid (PUT)	GET	
/v2/presets/:uuid/load (PUT)		
/v2/presets/:uuid/startup (PUT)	/apis/v2/debuglogging	
SYSTEMINFO	Permission: admin, operator, user	
/v2/systeminfo (GET)	Request	
SYSTEMLOAD		
/v2/systemload (GET)	<pre>GET https://10.65.11.218/apis/v2/debuglogging?_=1545340321684 HTTP/1.1 Cookie: PHPSESSID=m6os2jfmd4a9piipdd8bvqsvd5</pre>	
ACCOUNTS		
/v2/accounts (GET)	Success response	
/v2/accounts (POST)		
/v2/accounts/:id (DELETE)	HTTP/1.1 200 OK	
/v2/accounts/:id (GET)	Date: Thu, 20 Dec 2018 21:55:24 GMT	
/v2/accounts/:id (PUT)	Server: HaiWeb	
INPUTS	Expires: Thu, 19 Nov 1981 08:52:00 GMT Cache-Control: no-store, no-cache, must-revalidate, post-check=0, pre-check=0	
/v2/inputs (GET)	Pragma: no-cache	
/v2/inputs (POST)	Connection: close Transfer-Encoding: chunked	
/v2/inputs/:uuid (DELETE)	Content-Type: application/json	
/v2/inputs/:uuid (GET)		
/v2/inputs/:uuid (PUT)	{"enabled":true}	

API v1.0

Kraken API v1.0 is PHP-based and uses the OAuth standard for authorization when a third party application requests access. For more information about API v1.0, please see the Kraken API v1.0 Integrator's Guide.

Importa	nt					

Only one key pair is supported at a time. Therefore, each time you generate a new key, this will overwrite and invalidate the previous key.

To generate the API Credential (API v1.0):

1. On the Administration page, click **REST API v1** on the sidebar.

The REST API v1 page opens, as shown in the following example. The current key pair – if previously generated – is displayed in the main pane.

Haivision Kraken 🜺	Welcome haladmin (Sign out) 🛞 🎄 🕜
REST API v1	Change Key/Secret Apply
Accounts Branding	REST API v1
Certificates	Enable
Events	Consumer Key
Licensing	Consumer Secret
Network	
Policies	WARNING: The REST API v1 has been deprecated and replaced by the REST API v2. Its documentation can be
Presets	found at the IP/hostname of your Kraken followed by /apidoc (ex. https://192.168.1.100/apidoc)
REST API V1	
Services	
Status	
Update	

- 2. To enable REST API v1 access for the Kraken, check the Enable checkbox.
- 3. To generate a key pair, click **Change Key/Secret**. The key and secret pair are now displayed/ updated and may be shared with developers of third party applications.
- 4. If you checked or cleared the Enable REST API v1 checkbox, click **Apply**.

Enabling and Disabling Services

For security purposes, an administrator may need to stop one or more services from accessing Kraken. From the Services page, you can enable and disable network or input capture services, including Haivision EMS, SDI (DeckLink) Capture, GigE Capture, NDI Capture, ST2110 Capture, Analog (V4L2) Capture, and SSH.

🚹 Note

Some services require a valid Kraken license to enable control of the desired Kraken service.

To enable or disable services:

1. On the Administration page, click **Settings** on the navigation bar and **Services** on the sidebar. The Services page opens displaying the current status of network services (as shown in the following example).

Haivision Kraken 灥				Welcome haiadmin (Sign out)	0	٠	0
Services							
Accounts							
Branding	Haivision EMS	ON	*				
Certificates							
Events	SDI capture	ON					
Licensing	GigE capture	ON					
Network							
Policies	NDI capture	ON					
Presets	ST2110 capture	ON					
REST API v1							
Services	Analog capture	ON					
Status	SSH	ON					
Update	0017						

🚹 Note

The On-Off button color indicates the service status:

Color	Indication
Green	Service is operating.
Red	Service is not operating correctly, for example, telnet daemon failed to start.
Orange	Problems were encountered performing a service, for example, EMS failed to pair.
Grey	Service is disabled.

- 2. To enable or disable a service, toggle the associated Service button to **On** or **Off**. For details, see <u>Services Settings</u>.
- 3. To pair Kraken with Haivision-EMS, toggle the Haivision-EMS button to **On** and click **Configure**. See the following section, **Pairing Kraken with Haivision EMS**.

The service(s) will be stopped or started immediately. (You do not need to click **Apply**).

Pairing Kraken with Haivision EMS

Haivision EMS (Element Management System) allows simple management of Haivision-only devices. To get started, you enable the EMS service on Kraken and then pair it with Haivision-EMS. This allows the EMS to communicate with Kraken, for example, to monitor the connection status.

To manage Kraken through Haivision-EMS, the device must first be discovered and paired with the system.

🚹 Note

For device discovery to work, the Haivision EMS service must be enabled on each of the Kraken devices you wish to pair (see **Enabling and Disabling Network Services**). This enables mDNS on the Kraken instance to communicate with the Haivision EMS.

To pair Kraken with Haivision-EMS:

- 1. On the Services page, toggle the Haivision-EMS button to **On** .
- 2. Hover over Haivision-EMS and click **Configure** next to the tools icon .
- 3. On the Haivision EMS dialog, enter the passcode (copied and pasted from Haivision EMS).

	Haivision EM	ıs		
Passcode (copy from Haivision EMS)				
EMS Address				
EMS Port		Keep alive	3	secs
Connection Status	Unpaired	_		
		CI	ose	Pair

🔒 Note

On a new system, the EMS Address and Port are blank. When a pairing code is pasted in, the address and port are automatically filled in to reflect the IP address and port contained in the pairing code.

(Optional) You may change the EMS Address and Port in order to override the defaults extracted from the paring code, for example, to accommodate network security requirements.

	Haivision EMS	5		
Passcode (copy from Haivision EMS)	<u>CNHT</u> +oUGUn4KDTEwLjY2Lj jYTg2YWQXNjVlNjE4MwE4M FjNzVkZDFlEiRjNDgyYjEy 2U≓	2VhZjBh0Dc4ZWU5Z0	Q3ZTRhZW	QONjYxYzR1MD
EMS Address	10.66.158.162			
EMS Port	8883	Keep alive	5	secs
Connection Status	Unpaired			
		Clos	e	Pair

 (Optional) Increase the value in the Keep Alive field to ensure the Kraken can be paired with EMS and remain connected during file transfer. The Keep Alive value is also filled in when the pairing code is pasted in. "Keep Alive" is the time

interval in seconds in which the device will ping the EMS server to maintain its connection. 5. Click **Pair**.

This initiates the pairing and communication with the EMS server.

To unpair Kraken from Haivision-EMS:

1. On the Haivision EMS dialog, click **Unpair**.

	Haivision EMS	5		
Passcode (copy from Haivision EMS)				
EMS Address	10.65.130.131			
EMS Port	8883	Keep alive	5	secs
Connection Status	Connected			
		(lose	Unpair

The unpairing takes effect immediately.

Services Settings

The configurable Services are as follows:

Service	Description/Values			
Haivision EMS	EMS (Element Management System) enables discovery and pairing with a remote Haivision Element Manager for remote configuration and control of the Kraken instance.			
SDI capture	ables video capture and encoding of SDI input from a DeckLink Micro Recorder device.			
GigE capture	Enables video capture and encoding of input from a GigE Vision camera.			
NDI capture	Enables video capture and encoding of input from a Network Device Interface (NDI) device.			
ST2110 captu re	Enables video capture and encoding of ST2110 input from an SFP SDI to IP gateway device.			
Analog capt ure	Enables video capture and encoding of Analog input from a V4L2 device.			
SSH	Secure Shell, a network protocol that allows data to be exchanged using a secure channel between two networked devices.			

Related Topics

• Pairing Kraken with Haivision EMS

Monitoring the System Status

The Status page displays Kraken system status information such as the version, system load, system uptime, and licensed capacity.

You can also reboot or shut down Kraken, as well as take a system snapshot from the Status page.

To view status information:

- 1. Click the 🍄 Administration icon on the toolbar to navigate to the Administration page.
- 2. Click Status on the sidebar.
 - The Status page opens, as shown in the following example.

Haivision Kraken 🌺		Welcome haiadmin (Sign out) 🚳 🌞 🕜
Status		System Snapshot Shutdown Reboot
Accounts		
Branding	Status	
Certificates	CPU Usage	44 39%
Events	Memory Usage	
Licensing		0 Days 19h 33min 0s
Network	Kraken Version	3.6.0
Policies	HEVC encoding	enabled
Presets	MPEG-2 encoding	enabled
REST API v1	ST2110 Input	enabled
Services	GigE Vision Input	enabled
Status	NDI Input	enabled
Update	KLV option	
opuate		
	Active stream load	_
	Enable debug logging	OFF

The Status settings are read-only. For details, see Status Settings.

- 3. To reboot the transcoder, see **Rebooting Kraken**.
- 4. To display a snapshot of system information, see Taking a System Snapshot.

Topics Discussed

- Status Settings
- Rebooting Kraken
- Taking a System Snapshot

Status Settings

The following table lists the Status settings. Status information can be useful for troubleshooting and may be forwarded to Haivision Technical Support if you are requesting technical support.

Status Setting	Description/Values	
CPU Usage	The combined CPU usage (across all cores). [100% minus the percentage of time the CPU remains idle.]	
Memory Usage	The total RAM usage in percentage% (does not include swap space = 0).	
System Uptime		
Kraken The Kraken firmware version, e.g., v2.6- XXXXX Version		
HEVC Encoding	Whether the HEVC Encoding license is enabled or disabled.	
MPEG-2 Encoding	Whether the MPEG-2 Encoding license is enabled or disabled.	
ST2110 Input Whether the ST2110 Input license is enabled or disabled.		
GigE Vision Whether the GigE Vision Input license is enabled or disabled.		
NDI Input	Whether the Network Device Interface Input license is enabled or disabled.	
KLV option	Whether the KLV pass-through license is enabled or disabled.	
HD H.264 streams allowed	The number of HD/SD H.264 channels licensed.	
Active stream load The system load based on the stream license. When the system is licensed for 8 HD H.264 it will show 50% when 4 HD H.264 streams are active or 100% when 2 HD HEVC streams a active.		
Load calculated based on	The rules that describe the load calculation.	
Enable debug	Set to On or Off to enable or disable transcoder debug logging.	
logging	 Note Enabling transcoder logs may affect system performance and should <i>not</i> be used in production. We recommend that transcoder logs be used for debugging purposes only, under the guidance of Haivision Technical Support. Transcoder logs are Off by default and can be turned On/Off individually for each stream with a button in the Stream Statistics page. If you disable debug logging, streams with logs previously enabled will be restarted. 	
System Snapshot	Displays a snapshot of system information in a new window. See Taking a System Snapshot.	
Reboot	Reboots the transcoder. See Rebooting Kraken .	

Rebooting Kraken

To reboot Kraken:

- 1. Click the 🍄 Administration icon on the toolbar and click Status on the sidebar.
- 2. On the Status page, click **Reboot**.

Kraken will reboot and you will be returned to the Login page. If you did not save your configuration/ presets, you will end up with the default configuration with no streams at all.

Taking a System Snapshot

Taking a system snapshot can be useful for troubleshooting and may be forwarded to Haivision Technical Support if you are requesting technical support.

🕑 Tip

The system snapshot includes device probe information, to show any hardware encoder/decoder acceleration capabilities available on your Kraken system (VM or appliance). These include:

- NVIDIA hardware capabilities and current State
- Intel hardware capabilities and current State
- Capture device capabilities and current State

To take a system snapshot:

 From the Status page, click System Snapshot. The system will display a timestamped snapshot of system information in a new window, as shown in the following example:

START OF SYSTEM SNAPSHOT
uid=0(root) gid=0(root) groups=0(root) context=system u:system r:initrc_t:s0
Local Time:
Tue Apr 16 13:44:06 EDT 2019
Universal Time:
Tue Apr 16 17:44:06 UTC 2019
System UP Time:
13:44:06 up 3 days, 23:38, 1 user, load average: 0.23, 0.18, 0.12
System Information:
Created VELOS to HVMME Longer adopter
Created VFLOG to HVMAF Logger adapter. Haivision Transcoder Application Version 2.9.0-52-RELEASE
"release-info": {
"product": "Kraken", "version": "2.9.0",
"build_id": "52",
"build_type": "RELEASE",
"commit_id": "885b30455a372a47e6c9077cc3b4bfa20e564c52", "pretty version": "2.9.0-52",
pretty_version :
}
IGNORE Protobuf SPAM
HVMAF DeckLink Capture Client hvmaf-0.9.0 (20190327 12:34:27)
ffmpeg version 885b30455a372a47e6c9077cc3b4bfa20e564c52-VF Copyright (c) 2000-2018 the FFmpeg developers built with gcc 4.4.7 (GCC) 20120313 (Red Hat 4.4.7-23)
configuration:extra-version=VFprefix=/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken-
ortbuild/ort/stage/ffmpegcc=/usr/bin/gccobjcc=/usr/bin/gcccxx=/usr/bin/g++ar=/usr/bin/arnm=/usr/bin/nmtarget-os=linux
arch=x86_64cpu=x86_64enable-picenable-staticenable-sharedenable-rpathdisable-appkitenable-avfilterenable-zlibenable- bzlibenable-runtime-cpudetectenable-hardcoded-tablesdisable-docdisable-audiotoolboxdisable-videotoolboxdisable-amfdisable-
cudadisable-cuidade-disable-disable-disable-dxa2disable-nvacdisable-vacdisable-vacdisable-dxa2disable-dxa2disable-nvacdisable-vacdisable-vacdisable-nvacd
x86asmexe=/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken-ortbuild/ort/tools/nasm/bin/nasmsdl2-
config=/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken-ortbuild/ort/stage/sdl2/lib//bin/sdl2-config
enable-vaapidisable-vaapi-x11extra-cflags='-I/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken- ortbuild/ort/stage/zlib/include -I/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken-
ortbuild/ort/stage/bii/include -I/var/mp/tinderbox_build/vfcore-kraken/2/9/eleas_Kraken-2.9/vf.git/vfcore/kraken-
ortbuild/ort/stage/lzma/include -I/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken-
ortbuild/ort/stage/sdl2/include -I/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken/2.9.0/vf.git/vfcore/kraken-
ortbuild/ort/stage/vaapi/include -DVFBUILD_DISABLE_INTMATH_OPTIMIZATIONS=1'extra-ldflags='-L/var/tmp/tinderbox_build/vfcore- kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken-ortbuild/ort/stage/zlib/lib -L/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-
2.9.0/vf.git/vfcore/kraken-ortbuild/ort/stage/bip2/lib L/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken-
ortbuild/ort/stage/lzma/lib -L/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken-ortbuild/ort/stage/sdl2/lib -
L/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken-ortbuild/ort/stage/vaapi/lib -Wl,- rpath,/var/tmp/tinderbox_build/vfcore-kraken/2.9/release_Kraken-2.9.0/vf.git/vfcore/kraken-ortbuild/ort/stage/vaapi/lib'disable-stripping
<pre>rpath, var/tmp/thderbox_build/vicbre-kraken/2.9/release_kraken-2.9.0/vi.git/vicbre/kraken-orcbuild/orc/scage/vaapi/iiboisable-scripping enable-optimizations</pre>
libavutil 56. 21.100 / 56. 21.100
libarcodec 58, 34,202 / 58, 34,202
libavformat 58. 19.202 / 58. 19.202 libavdevice 58. 4.106 / 58. 4.106
libavfilter 7. 39.200 / 7. 39.200
libswscale 5. 2.100 / 5. 2.100
libswresample 3. 2.100 / 3. 2.100
IGNORE Protobuf SPAM
HVMAF Shared Memory IPC EnCoder hvmaf-0.9.0 (20190327 12:34:27)

2. Save the file.

Installing System Updates

🕑 Tip

On systems licensed for MPEG-2 output, when upgrading from v2.5.0 or earlier, you will need to apply the license *before* the upgrade and a second time after the upgrade to license the new features.

When you first receive a Kraken appliance, the necessary software is pre-installed on it. System updates are available for download through the Haivision Support Portal. When a system update becomes available, you can easily install it from the Web interface after downloading the file to your local computer or network. The firmware update comes in the form of a file with the extension .hai, which when loaded will replace the application on your Kraken. Please refer to the Product Bulletin for release-specific details regarding upgrading from current vs. previous platforms.

🚹 Note

- For major releases or when adding new features, you must apply a valid license key before updating (see Licensing Your Kraken). Please contact Haivision Technical Support to obtain a valid license key.
- Only customers under a maintenance agreement can obtain an update package. If you install an update without a valid license key, Kraken will not function.
- You cannot install system updates from a mobile device.

To install a firmware update:

1. On the Administration page, click **Update** on the sidebar.

The Update page opens displaying the currently installed firmware version, as shown in the following example.

Haivision Kraken 🗞	Welcome haiadmin (Sign out)	0	۰	0
Update				
Accounts Branding Certificates Events Licensing	Installed Bundle Version: 3.6.0 Build: 190 Update Bundle			
Network Policies Presets REST API v1	Choose a file or drag one here. Upload			
Services Status Update				

- 2. Drag an update bundle (titled Kraken-x.x.x_rxxxx_RELEASE.hai) to the drop area or click **Choose a file** to select a bundle to load.
- 3. A confirmation appears showing the filename. Click **Upload** to continue. The progress bar shows the progress of the upload.

Important

Wait for the file to be uploaded. Remain on this page and do *not* click anything else in the Kraken Web interface during the upload.

- 4. After the bundle is uploaded and verified, click **Update** and then click **Confirm**.
- 5. Wait until the update is complete and your Kraken system reboots.

🔥 Caution

You must remain on this page until the system completes the process of unpacking the firmware. Failure to do so could result in damage to your system.

- 6. After the reboot and update completes, the browser displays a dialog indicating the update is complete. Click the **OK** button and the Kraken Sign-in page appears. If not, refresh your browser.
- 7. Sign in and ensure the system is functional.

🕑 Tip

After upgrading, clear your browser's cache to ensure that all new screens display correctly.

Technical Specifications

This section lists the technical specifications for Kraken.

Topics Discussed

- Transcoding
- Video Processing
- Networking
- Management
- Kraken Transcoding System
- Physical

Transcoding

Sources	
 Makito, Piranha Encoders 3rd Party Encoders MJPEG from L-3 Vortex Digital Video Broadcast 	
Input H.265/HEVC	Output H.265/HEVC
 Main Profile Up to Level 4 (1080p30) Transport Stream Up to 10 Mbps CBR, VBR 	 Main Profile Up to Level 4 (1080p30) Transport Stream Up to 10 Mbps Transport Stream Shaping, VBR
Input H.264/AVC	Output H.264
 Baseline, Main, High Profile Up to Level 4.2 (1080p60) Transport Stream 0 kbps - 20 Mbps CBR, VBR 	 Baseline, Main, High Profile Up to Level 4.2 (1080p60) Transport Stream Up to 20 Mbps Transport Stream Shaping, VBR
Input MPEG-2	Output MPEG-2 Video
 MainProfile@MainLevel (SD) MainProfile@HighLevel (HD) Transport Stream 	 Simple and Main Profile@MainLevel Up to 10 Mbps Transport Stream Shaping, VBR

Input Audio	Output AAC Audio
MPEG1 layer 2AAC 2 channel and 5.1	AAC 2 channelAudio Sync Preserved
	Output MPEG-1 Audio
	 2 Channel MPEG-1 Layer II Audio Sync Preserved
Metadata Pass-through (Supported Standards)	
 Closed Captioning (EIA-608 & EIA-708) KLV with support of both Asynchronous and Synchronous KLV Support of MISB Standard 0601 Support of MISB Standard 0604 SMPTE 336M-2007 Data Encoding Protocol 	

Video Processing

De-interlacing	
Down Scaling	
Aspect Ratio Preserved	
Configurable Frame Rate	

Networking

Networking

1 Note

Multi Program Transport Stream (MPTS) inputs are *not* supported.

Unicast/Multicast

TS over UDP

Session Announcement (SAP)

Management

Management	
Web User Interface (HTTPS only)	
REST API v1.0 and v2.0	
Console UI	

Kraken Transcoding System

Kraken Transcoding System	
Operating System:	Software-only for Linux or appliance form factor
Standard IP Interfaces:	2 x RJ-45 Ethernet

Physical

Kraken Server Base System (S-KR-BASE)

Physical Specifications - Kraken Server Base System (S-KR-BASE)		
Capacity:	Up to 2x HD H.264/AVC encoding channels only (no H.265/ HEVC encoding)	
Dimensions (H x W x D):	Dimensions without faceplate (1RU): • 1.66" x 17.09" x 15.52" • 42.4 mm x 434.0 mm x 394.3 mm	
Weight:	17.76 lbs. (8.06 kg)	
Power:	1x Non-Redundant 100-240 VAC 250 W Power Supply	

Kraken Server Premium System (S-KR-PREMIUM)

Physical Specifications - Kraken Server Premium System (S-KR-PREMIUM)	
Capacity:	 Up to 8x HD H.264/AVC encoding channels Up to 2x HD H.265/HEVC encoding channels
Dimensions (H x W x D):	Dimensions without faceplate (1RU): • 1.68" x 17.09" x 23.9" • 42.8 mm x 434.0 mm x 607 mm
Weight:	43.87 lbs. (19.9 kg)
Power:	2x Redundant 100-240 VAC 550 W Power Supplies

Kraken Server Ultra System (S-KR-ULTRA)

Physical Specifications - Kraken Server Ultra System (S-KR-ULTRA)	
Capacity:	 Up to 16x HD H.264/AVC encoding channels Up to 4x HD H.265/HEVC encoding channels
Dimensions (H x W x D):	Dimensions without faceplate (1RU): • 1.68" x 18.98" x 27.6" • 42.8 mm x 482.3 mm x 700.5 mm
Weight:	59 lbs. (26.76 kg)
Power:	2x Redundant 100-240 VAC 750 W Power Supplies

Kraken CR (S-KR-CR-KLV)

Physical Specifications - Kraken CR (S-KR-CR-KLV)		
Dimensions (H x W x D):	44.45mm H x 124.968mm W x 213.868mm D (1.75" H x 4.92" W x 8.42" D)	
Weight:	2.6 lbs (1.18 Kg)	
Power Requirements:	12-28VDC, 45W 100-240VAC External locking power supply	
Temperature:	Operating: 0°C to 50°C (32°F to 122°F) Non-Operating: -40°C to 50°C (-40°F to 122°F)	

Kraken Edge (S-KR-SFF / S-KR-SFF-XC)

Physical Specifications - Kraken Edge Base Transcoding System (S-KR-SFF-XC) and Base Media System (S-KR- SFF)				
Dimensions (H x W x D)	182.00 mm H x 36.00 mm W x 178.56 mm D (7.16 in. H x 1.42 in. W x 7.03 in. D)			
Weight	 Note The weight depends on the configuration ordered and the manufacturing variability. 			
Power Supply	130 W, 4.5 mm (for 35 W CPU)			
Temperature	Operating: 10°C-35°C (50°F-95°F) Non-Operating: -40°C to 65°C (-40°F to 149°F)			
Relative humidity (maximum)	Operating: 20% to 80% (non-condensing) Non-Operating: 5% to 95% (non-condensing)			
Vibration (maximum)	Operating: 0.26 GRMS random at 5 Hz to 350 Hz Non-Operating: 1.37 GRMS random at 5 Hz to 350 Hz			
Shock (maximum)	Operating: Bottom half-sine pulse with a change in velocity of 50.8 cm/sec (20 in./sec) Non-Operating: 105G half-sine pulse with a change in velocity of 133 cm/sec (52.5 in./sec)			
Altitude (maximum)	Operating: 3048 m (10,000 ft) Non-Operating: 10,668 m (35,000 ft)			

Warranties

1-Year Limited Hardware Warranty

Haivision warrants its hardware products against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of equipment shipment ("Warranty Period"). If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, Havision will either (1) repair the hardware defect at no charge, or (2) exchange the product with a product that is new or equivalent to new in performance and reliability and is at least functionally equivalent to the original product. A replacement product or part assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever is longer. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Haivision's property.

EXCLUSIONS AND LIMITATIONS

This Limited Warranty applies only to hardware products manufactured by or for Haivision that can be identified by the "Haivision" trademark, trade name, or logo affixed to them. The Limited Warranty does not apply to any non-Haivision hardware products or any software, even if packaged or sold with Haivision hardware. Manufacturers, suppliers, or publishers, other than Haivision, may provide their own warranties to the end user purchaser, but Haivision, in so far as permitted by law, provides their products "as is".

Haivision does not warrant that the operation of the product will be uninterrupted or error-free. Haivision does not guarantee that any error or other non-conformance can or will be corrected or that the product will operate in all environments and with all systems and equipment. Haivision is not responsible for damage arising from failure to follow instructions relating to the product's use.

This warranty does not apply:

- (a) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports;
- (b) to damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes;

(c) to damage caused by operating the product outside the permitted or intended uses described by Haivision;

(d) to a product or part that has been modified to alter functionality or capability without the written permission of Haivision; or

(e) if any Haivision serial number has been removed or defaced.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND REMEDIES PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, HAIVISION SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES,

INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF HAIVISION CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY HAIVISION IN ITS SOLE DISCRETION. No Haivision reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE EXTENT PERMITTED BY LAW, HAIVISION IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED OR USED WITH HAIVISION PRODUCTS AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS.

OBTAINING WARRANTY SERVICE

Before requesting warranty service, please refer to the documentation accompanying this hardware product and the Haivision Support Portal https://support.haivision.com. If the product is still not functioning properly after making use of these resources, please contact Haivision or Authorized Reseller using the information provided in the documentation. When calling, Haivision or Authorized Reseller will help determine whether your product requires service and, if it does, will inform you how Haivision will provide it. You must assist in diagnosing issues with your product and follow Haivision's warranty processes.

Haivision may provide warranty service by providing a return material authorization ("RMA") to allow you to return the product in accordance with instructions provided by Haivision or Authorized Reseller. You are fully responsible for delivering the product to Haivision as instructed, and Haivision is responsible for returning the product if it is found to be defective. Your product or a replacement product will be returned to you configured as your product was when originally purchased, subject to applicable updates. Returned products which are found by Haivision to be not defective, out-of-warranty or otherwise ineligible for warranty service will be shipped back to you at your expense. All replaced products and parts, whether under warranty or not, become the property of Haivision. Haivision may require a completed pre-authorized form as security for the retail price of the replacement product. If you fail to return the replaced product as instructed, Haivision will invoice for the pre-authorized amount.

APPLICABLE LAW

This Limited Warranty is governed by and construed under the laws of the Province of Quebec, Canada.

This Limited Hardware Warranty may be subject to Haivision's change at any time without prior notice.

EULA - End User License Agreement

READ BEFORE USING

THE LICENSED SOFTWARE IS PROTECTED BY COPYRIGHT LAWS AND TREATIES. READ THE TERMS OF THE FOLLOWING END USER (SOFTWARE) LICENSE AGREEMENT ("AGREEMENT") CAREFULLY BEFORE ACCESSING THE LICENSED SOFTWARE. BY SCANNING THE QR CODE TO REVIEW THIS AGREEMENT AND/OR ACCESSING THE LICENSED SOFTWARE, YOU CONFIRM YOUR ACCEPTANCE OF THIS AGREEMENT. IF YOU DO NOT AGREE TO THESE TERMS, HAIVISION IS UNWILLING TO LICENSE THE LICENSED SOFTWARE TO YOU AND YOU ARE NOT AUTHORIZED TO ACCESS THE LICENSED SOFTWARE.

Click the following link to view the Software End-User License Agreement: Haivision EULA.pdf

If you have questions, please contact legal@haivision.com

SLA - Service Level Agreement

1. Introduction

This Service Level and Support supplement forms a part of and is incorporated into the Service Agreement (the "Agreement") between You and Haivision Network Video Inc. ("Haivision"). Capitalized terms used but not otherwise defined in this supplement shall have the meaning ascribed to them in the Agreement. Haivision may, upon prior written notice to You, amend this supplement to incorporate improvements to the service levels and support commitments at no additional cost to You. This supplement applies only to those products and services set forth below.

2. Definitions

- "Audience Member" means an individual or entity that accesses Your Published Media Objects through a public URL.
- "Access Service" means the service provided by Haivision VCMS that verifies an Audience Member's credentials.
- "Digital Media File" means a computer file containing text, audio, video, or other content.
- "Outage" is a 12-minute period of consecutive failed attempts by all six agents to PING the domain on the Haivision Streaming Media network.
- "Published Media Object" means a Digital Media File with a public URL.
- "Transaction" means the creation of a right for an Audience Member to access a Media Object and the completion of an order logged in the order history service.

3. Service Levels for the Video Content Management System

The service levels in this **Section 3** apply only to the hosted version of Haivision VCMS and the Haivision VCMS development kit (collectively, the "Standard Hosted Components" of Haivision Video Cloud Services). Subject to the exceptions noted in **Section 4** below, the aforementioned components of Haivision Video Cloud Services will be available for use over the course of each calendar month as follows:

Type of Access	Definition	Availability Level
Write Functions	 Access to all functions through the administrative user interface. Ability to add or modify objects and metadata through the application programming interface ("API") Ability of ingest service to check for new or updated files or feeds 	99.999%
Read-Only Functions	Succession of the Ability for Audioneo Mombors to authoritizate through the Access Service 1	

4. Exceptions to Availability for the VCMS

The Standard Hosted Components may not be available for use under the following circumstances, and in such case such periods of unavailability shall not be counted against Haivision Video Cloud for purposes of calculating availability:

- a. Normal Maintenance, Urgent Maintenance and Upgrades as defined in the table below;
- b. Breach of the Agreement by You as defined in the Agreement;
- c. The failure, malfunction, or modification of equipment, applications, or systems not controlled by Haivision Video Cloud;
- d. Any third party, public network, or systems unavailability;
- e. Acts of Force Majeure as defined in the Agreement;
- f. Modification of software made available to You as part of Haivision Video Cloud Services by You or a third party acting on Your behalf; and
- g. Any third party product or service not incorporated into Haivision Video Cloud Services or any third party plug-in.

Haivision Video Cloud shall make commercially reasonable efforts to notify, or work with, applicable third parties to repair or restore Haivision VCMS functionality affected by such exceptions.

Type of Mainten ance	Purpose	Write Functi ons Availa ble	Read Functi ons Availa ble	Maxim um Time Per Month	Continu ous Time in Mode (Max)	Windo w (Centr al Time)	Min Notice
Normal	 Preventive maintenance on the software/ hardware components of Haivision VCMS Addition of new features/functions Repair errors that are not immediately affecting Your use of Haivision VCMS 	No	Yes	10 Hours	6 Hours	10:00p m - 5:00a m	48 Hours
Urgent	 Repair errors that are immediately affecting Your use of Haivision VCMS 	No	Yes	30 Minute s	15 Minutes	Any Time	3 Hours

Type of Mainten ance	Purpose	Write Functi ons Availa ble	Read Functi ons Availa ble	Maxim um Time Per Month	Continu ous Time in Mode (Max)	Windo W (Centr al Time)	Min Notice
Upgrade s	• Perform upgrades on software or hardware elements necessary to the long term health or performance of Haivision VCMS, but which, due to their nature, require that certain components of Haivision VCMS to be shut down such that no access is possible	No	No	1 Hour	1 Hour	12:00a m - 4:00a m M-F	5 Days

5. Credits for Downtime for the VCMS

Haivision Video Cloud will grant a credit allowance to You if You experience Downtime in any calendar month and you notify Haivision Video Cloud thereof within ten (10) business days after the end of such calendar month. In the case of any discrepancy between the Downtime as experienced by You and the Downtime as measured by Haivision Video Cloud, the Downtime as measured by Haivision Video Cloud shall be used to calculate any credit allowance set forth in this section. Such credit allowance shall be equal to the pro-rated charges of one-half day of Fees for each hour of Downtime or fraction thereof. The term "Downtime" shall mean the number of minutes that Standard Hosted Components are unavailable to You during a given calendar month below the availability levels thresholds in Section 3, but shall not include any unavailability resulting from any of the exceptions noted in Section 4. Within thirty (30) days after the end of any calendar month in which Downtime occurred below the availability levels thresholds in Section 3, Haivision Video Cloud shall provide You with a written report detailing all instances of Downtime during the previous month. Any credit allowances accrued by You may be offset against any and all Fees owed to Haivision Video Cloud pursuant to the Agreement, provided that a maximum of one month of credit may be accrued per month.

6. Support Services for the VCMS

Support for Haivision Video Cloud Services as well as the Application Software (defined as the VCMS application software components that Haivision licenses for use in conjunction with the Video Cloud Services) can be reached at hvc-techsupport@haivision.com and shall be available for all Your support requests. Haivision Video Cloud will provide 24x7 monitoring of the Standard Hosted Components.

Cases will be opened upon receipt of request or identification of issue, and incidents will be routed and addressed according to the following:

Severity Level	Error State Description		Incident Resolutio n within
1 - Critical Priority	Renders Haivision VCMS inoperative or causes Haivision VCMS to fail catastrophically.	15 minutes	4 hours
2 – High Priority	Affects the operation of Haivision VCMS and materially degrades Your use of Haivision VCMS.	30 minutes	6 hours
3 – Medium Priority	Affects the operation of Haivision VCMS, but does not materially degrade Your use of Haivision VCMS.	2 hours	12 hours

Severity Level	Error State Description	Status Response Within	Incident Resolutio n within
4 – Low Priority	Causes only a minor impact on the operation of Haivision VCMS.	1 business day	3 business days

7. Service Levels for Haivision Streaming Media Service

Haivision agrees to provide a level of service demonstrating 99.9% Uptime. The Haivision Streaming Media Service will have no network Outages.

The following methodology will be employed to measure Streaming Media Service availability:

Agents and Polling Frequency

- a. From six (6) geographically and network-diverse locations in major metropolitan areas, Haivision's Streaming Media will simultaneously poll the domain identified on the Haivision Streaming Media network.
- b. The polling mechanism will perform a PING operation, sending a packet of data and waiting for a reply. Success of the PING operation is defined as a reply being received.
- c. Polling will occur at approximately 6-minute intervals.
- d. Based on the PING operation described in (b) above, the response will be assessed for the purpose of measuring Outages.

If an Outage is identified by this method, the customer will receive (as its sole remedy) a credit equivalent to the fees for the day in which the failure occurred.

Haivision reserves the right to limit Your use of the Haivision Streaming Media network in excess of Your committed usage in the event that Force Majeure events, defined in the Agreement, such as war, natural disaster or terrorist attack, result in extraordinary levels of traffic on the Haivision Streaming Media network.

8. Credits for Outages of Haivision Streaming Media Service

If the Haivision Streaming Media network fails to meet the above service level, You will receive (as your sole remedy) a credit equal to Your or such domain's committed monthly service fee for the day in which the failure occurs, not to exceed 30 days of fees.

9. No Secondary End User Support

UNDER NO CIRCUMSTANCES MAY YOU PROVIDE CONTACT INFORMATION FOR HAIVISION SERVICES TO CUSTOMERS OR AUDIENCE MEMBERS OR OTHER THIRD PARTIES WITHOUT HAIVISION'S EXPRESS PRIOR WRITTEN CONSENT.

Getting Help

General Support	North America (Toll-Free) 1 (877) 224-5445 International			
	1 (514) 334-5445 and choose from the following: Sales - 1, Cloud Services - 3, Support - 4			
Managed Services	U.S. and International 1 (512) 220-3463			
Fax	1 (514) 334-0088			
Support Portal	https://support.haivision.com			
Product Information	info@haivision.com			

