coolsign

Application Programming Interface v1.0 API Integrator's Guide

HVS-CS-API-IG-1.0 Issue 02



Haivision

Edition Notices

This edition notice provides important information regarding the documentation for version 1.0 of the CoolSign Application Programming Interface.

Copyright

© 2006-2013 Haivision Network Video. All rights reserved.

Title: CoolSign API Integrator's Guide Document Number: HVS-CS-API-IG Version Number: 1.0

This publication and the product it describes contain proprietary and confidential information. No part of this document may be copied, photocopied, reproduced, translated or reduced to any electronic or machine-readable format without prior written permission of Haivision Network Video. If this document is distributed with software that includes an end-user agreement, this document and the software described in it, are furnished under license and may be used or copied only in accordance with the terms of that license. Except as permitted by any such license, no part of this guide may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, recording, or otherwise, without the prior written permission of Haivision Systems Inc. Please note that the content in this guide is protected under copyright law even if it is not distributed with software that includes an end-user license agreement.



IMPORTANT

This product may be used to access/play content which may have copyright restrictions. Acquiring licensing and distribution rights to restricted content shall be undertaken by the purchaser and not by Haivision Network Video. Please be sure to obtain any permission required from the copyright owner.

Licenses

This product is licensed under the MPEG-4 visual patent portfolio license for the personal and non-commercial use of a consumer for (i) encoding video in compliance with the MPEG-4 visual standard ("MPEG-4 video") and/or (ii) decoding MPEG-4 video that was encoded by a consumer engaged in a personal and non-commercial activity and/or was obtained from a video provider licensed by MPEG LA to provide MPEG-4 video. No license is granted or shall be implied for any other use. Additional information including that relating to promotional, internal, and commercial uses and licensing may be obtained from MPEG LA, LLC. See http://www.mpegla.com.

Haivision

Patents

CoolSign is covered by U.S. Patent Number 7,136,906 "System for Electronically Distributing, Displaying and Controlling the Play Scheduling of Advertising and Other Communicative Media" and Patent Number 7,228,341 "Method and System for Electronically Distributing, Displaying and Controlling Advertising and Other Communicative Media." CoolSign may also be covered by one or more pending United States patent applications.

Trademarks

The Haivision logo, Haivision, Furnace, Hai1000, Makito, Barracuda, HaiPLAY, Piranha, InStream, Stingray, Torpedo, Kraken, Viper, Madra, and KulaByte are trademarks of Haivision Network Video. CoolSign is a registered trademark licensed to Haivision Systems, Inc. All other brand or product names identified in this document are trademarks or registered trademarks of their respective companies or organizations. Adobe, Flash Media Server, Flash, Flash Lite and Shockwave are trademarks of Adobe Systems Incorporated in the United States, other countries, or both. Apple, iPhone, iPad, iPod Touch are trademarks of Apple Incorporated in the United States, other countries, or both.

All other brand or product names identified in this document are trademarks or registered trademarks of their respective companies or organizations.

Disclaimer

The information contained in this document is subject to change without notice. Haivision Network Video assumes no responsibility for any damages arising from the use of this document, including but not limited to, lost revenue, lost data, claims by third parties, or other damages.

If you have comments or suggestions, please contact:

Haivision Network Video ATTN: Information Development 4445 Garand Montréal, Québec, H4R 2H9 Canada

Telephone: 1-514-334-5445

Email: info@haivision.com

While every effort has been made to provide accurate and timely information regarding this product and its use, Haivision Systems Inc. shall not be liable for errors or omissions contained herein or for incidental or consequential damages in connection with the

Haivision

furnishing, performance, or use of this material. The latest information available can be acquired from our web portal at: <u>http://www.haivision.com/download-center/</u>

1

NOTE

A login is required to access the Haivision Download Center.

Table of Contents

Introduction	6
Audience	
Terms and Definitions	
Related Documents	
Overview	8
API Client Library	
Code Samples	
File Types	
API On-line Reference	11
Troubleshooting	
Unable to open the .chm file	
ndiv A. Monnenty Information	

Appendix A: Warranty Information

Software End User License Agreement	13	
READ BEFORE USING	13	

Introduction

Haivision's CoolSign[™] Application Programming Interface (API) provides a means for third parties to create their own products that integrate with CoolSign applications. The API client library is intended to provide programmatic access to many of the features of the CoolSign server.



NOTE Version 1.0 of this API is compatible with CoolSign version 4.5 and higher.

Audience

This guide is directed towards qualified developers and system integrators who are familiar with CoolSign software and Microsoft C#. Note that you can interface with the API using any programming language that can compile to MSIL, such as C# or VB.NET.

Terms and Definitions

The following table contains terms used in this document, along with their definitions.

Term	Definition
CRUD	Create, Read, Update, Delete (see <u>http://en.wikipedia.org/wiki/Create, read, update_and_delete</u>)

Related Documents

Before starting to work with the API, it is highly recommended that you become familiar with these CoolSign documents:

- CoolSign Content Creator User's Guide
- CoolSign Display Engine Quick Start Guide
- CoolSign Important Notice
- CoolSign Installation Manual
- CoolSign Network Manager User's Guide
- CoolSign Network Server Quick Start Guide
- CoolSign Personal Demo Server Quick Start Guide

- CoolSign Player Quick Start Guide
- CoolSign Standalone Player Quick Start Guide
- CoolSign Web Interface User's Guide

You can download these documents through Haivision's Download Center at <u>http://www.haivision.com/download-center/</u> in the "Manuals and Documentation" section.



NOTE If this is your first visit to Haivision's Knowledge Base, you must register and set up an account to log into the download area.

Overview

The CoolSign API is delivered as a client library, a set of code samples, and an API on-line help file. The entire API package is available as a downloadable .zip archive through Haivision's Download Center at <u>http://www.haivision.com/download-center/</u> (login required).

The API can be used to accomplish a variety of tasks, such as creating a web interface to mimic some CNM behavior, or allowing a non-CoolSign player (such as a digital picture frame) to talk to CoolSign as a real CoolSign player would.

API Client Library

The API client library consists of two .NET assemblies, **CoolSign.API.dll** and **Cool-Sign.API.Media.dll** located in the *Bin* folder. Each of these libraries contains a number of classes which represent various server and client-side abstractions, and encapsulate all networking logic necessary for communicating with a CoolSign Agent server.

Code Samples

Bundled with the API client library is a Visual Studio 2010 solution containing a number of example projects which utilize the API in order to perform some common tasks. These samples are described in the table below:

Name	Description
AnalyzeMediaFiles	A Windows Presentation Foundation (WPF) application that demonstrates creating a window with a browse button which, when clicked, uses the CoolSign.API.Media DLL to analyze the selected media file and display the results to the window.
CRUD_NodeAttribute Definitions	A console application that demonstrates creating and deleting Node attribute definitions and setting Node attribute values.
DataTableEditor	A WPF application that demonstrates using a dialog to connect to a CoolSign NC, listing the DataTables in the server, displaying the row data for a DataTable and adding/deleting/modifying rows in a DataTable
FileTransferStatusWidget	A WPF application that demonstrates visually representing the transfer status of files between the NC and descendent Nodes
FireTrigger	A console application that demonstrates reading a Trigger given its ID, finding the ID of its associated DataTable, adding/removing rows from that DataTable in order to activate or deactivate the trigger.
ImportContent	A console application that demonstrates importing a Content into a CoolSign NC.
ListContent	A console application that demonstrates reading Content objects from the server.
ProxyConnectionToPlayer	A console application which demonstrates creating a proxied connection to a remote player node, relayed through the server. This can be useful for communicating with a player node behind a firewall, since it relays along the outbound connection from player to parent node.
ReadNodeStatus	A console application which demonstrates reading status information about Nodes from the server

Name (Cont.)	Description (Cont.)
RetrieveNodeAttributesFrom ALocalNode	A console application that demonstrates reading node attribute values from a non-NC Node. This can be useful for applications co-located with a CoolSign player deployment, or using a proxied connection.
UpdateLocalDataTable	A console application that demonstrates communicating with a non-NC node to modify a local DataTable. Local DataTable changes are not communicated with the server, which can be useful when speed of updates is more important than distributing the updates to a large number of Nodes.

File Types

Each sample contains a project file (.csproj), a program file (.cs) and a Properties folder. The various types of files are described in the table below:

Extension	Description
.csproj	CoolSign project file
.xaml	Extensible Application Markup Language (see http://en.wikipedia.org/wiki/XAML)
.CS	CoolSign program file
.dll	Dynamic Linked Library
.swf	Flash object provided as sample content
.mpg	Digital audio/video image provided as sample content
.jpg	Bitmap image provided as sample content

API On-line Reference

The CoolSign API toolkit comes with a comprehensive on-line reference, in the form of a Windows help (.chm) file.

tents Index Search	🗆 🖯 Collaps	e All 💽 Code: All		
	CoolSign	4.5.08 API Documentation		
 (j) CoolSign.API Namespace (ii) Scheduler (iii) CSException Class 	CoolSid	gn.API Namespace		
CSEXCEption Class Digger Class	Send Fee			
E Logger Members				
🖃 🚺 Logger Constructor	The prima	The primary CoolSign API namespace.		
 Logger Constructor (String) Logger Constructor (Type) 				
Logger Methods	🛛 🛛 🗄 Class	ses		
Debug Method		Class	Description	
 Debug Method (String) Debug Method (String, Object[]) 		Class CSException	Description Base exception thrown in this library	
Debug Method (Sting, Object[])				
Debug Method (Exception, Logger LogParams, String, Object		Logger	Helper class for writing log messages	
Image: Without (String)	*	Logger.LogParams	Wrapper around a string dictionary, for tunneling extra data with log entries	
Error Method (String, Object[]) Error Method (Exception, String, Object[])	*	Oid	Represents a unique identifier in the CoolSign system	
Error Method (Exception, Logger.LogParams, String, Object[]		Sha1Hash	Represents a SHA-1 hash value	
 Info Method Info Method (String) Info Method (String, Object[]) 	*	Sha1HashingStream	Read-only stream wrapper that calculates the SHA-1 hash of the data as it is read	
 Info Method (Exception, String, Object[]) Info Method (Exception, Logger.LogParams, String, Object[]) Params Method Set log Set Method 	Struc		Description	
Info Method (Exception, Logger.LogParams, String, Object[])	Struc	Structure	Description	
 B Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method ◯ Wam Method Wam Method 	Struc		Description Struct describing a single log entry	
 Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method Wam Method Wam Method (String) Wam Method (String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) 	⇒ ∋ Deleo	Structure Logger.LogEntry		
 Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method Wam Method (String) Wam Method (String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[] Logger Properties 	⇒ ∋ Deleo	Structure Logger.LogEntry		
 Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method Wam Method Wam Method (String) Wam Method (String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) 	⇒ ∋ Deleo	Structure Logger.LogEntry gates	Struct describing a single log entry	
 Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method Wam Method Wam Method (String) Wam Method (String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[] Wam Method (Exception, Logger.LogParams, String, Object[] Upger Properties Area Property Logger.Level Enumeration ♥ Logger.LogEntry Structure 	⇒ ∋ Deleo	Structure Logger.LogEntry gates Delegate	Struct describing a single log entry Description	
Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method Wam Method (String) Wam Method (String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) Vam Method (Exception, Logger.LogParams, String, Object[]) Logger.LogParams Class Logger.LogParams Class		Structure Logger.LogEntry gates Delegate	Struct describing a single log entry Description	
 Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method Wam Method (String) Wam Method (String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[] Wam Method (Exception, Logger.LogParams, String, Object[] Wam Method (Exception, Logger.LogParams, String, Object[] Useger.Properties Area Property Logger.LogEntry.Structure Logger.LogEntry.Structure Logger.LogParams Class Oid Class 		Structure Logger.LogEntry	Struct describing a single log entry Description	
 Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method Wam Method (String) Wam Method (String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) Uogger Properties Area Property Logger.LogEntryHandler Delegate Cogger.LogParams Class Old Class 		Structure Logger.LogEntry gates Delegate Logger.LogEntryHandler	Struct describing a single log entry Description Delegate for handling LogEntries	
 Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method Wam Method (String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) Unger.Properties Area Property Logger.LogEntry Structure Logger.LogParams Class Old Class Sha HashingStream Class) Enun	Structure Loager.LogEntry gates Delegate Loager.LogEntryHandler	Struct describing a single log entry Description Delegate for handling LogEntries Description	
 Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method Wam Method (String) Wam Method (String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) Logger.Properties Area Property Logger.LogEntryHandler Delegate Cogler.LogParams Class Sha 1Hash Class Sha 1Hash Class CoolSign.API.Wedia Namespace CoolSign.API.Version1 Namespace) Enun	Structure Loager.LogEntry gates Delegate Loager.LogEntryHandler	Struct describing a single log entry Description Delegate for handling LogEntries Description	
 Info Method (Exception, Logger.LogParams, String, Object[]) Params Method SetLogSink Method Wam Method (String) Wam Method (String, Object[]) Wam Method (Exception, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) Wam Method (Exception, Logger.LogParams, String, Object[]) Logger Properties Area Property Logger.LogEntryHandler Delegate Cogger.LogParams Class Old Class) Enun	Structure Loager.LogEntry gates Delegate Loager.LogEntryHandler	Struct describing a single log entry Description Delegate for handling LogEntries Description	

Troubleshooting

Unable to open the .chm file

On opening, you may see the message "Navigation to the webpage was cancelled". This can happen if the .chm file is sent as an email attachment, not wrapped in a ZIP file. Windows flags the file as being at risk.

To remove the flag, right-click the .chm file, select **Properties**, and click **Unblock** under the **General** tab.

👔 CoolSign-4.5	5.08-API-Doc.chm Properties
General Secu	rity Details Previous Versions
2	CoolSign-4.5.08-API-Doc.chm
Type of file:	Compiled HTML Help file (.chm)
Opens with:	Ricrosoft® HTML Help Change
Location:	F:\Libraries\Downloads
Size:	6.41 MB (6.722,411 bytes)
Size on disk:	6.41 MB (6,725,632 bytes)
Created:	Today, May 11, 2011, 3 minutes ago
Modified:	Today, May 11, 2011, 3 minutes ago
Accessed:	Today, May 11, 2011, 3 minutes ago
Attributes:	Read-only Hidden Advanced
Security:	This file came from another computer and might be blocked to help protect this computer.
	OK Cancel Apply

APPENDIX A: Warranty Information

Software End User License Agreement

READ BEFORE USING

THIS SOFTWARE END USER LICENSE AGREEMENT ("AGREEMENT") IS FOR ANY OR ALL OF THE HAIVISION SOFTWARE PRODUCT(S) LICENSED, DOWNLOADED, INSTALLED AND/OR ACTIVATED BY YOU ("PRODUCT"). THE PRODUCT IS PROTECTED BY NATIONAL AND INTERNATIONAL COPYRIGHT LAWS AND TREATIES.

READ THE TERMS OF THE FOLLOWING AGREEMENT CAREFULLY. BY CLICKING THE ACCEPT BUTTON ON THIS AGREEMENT, OPENING THE SHRINKWRAP AROUND OR USING THE PRODUCT OR ANY PORTION THEREOF, OR BY USING OR DISTRIBUTING ANY VIDEO INFORMATION ENCODED BY, DECODED BY OR OTHERWISE MANIPULATED OR PASSED THROUGH THE PRODUCT, YOU CONFIRM YOUR ACCEPTANCE OF THIS AGREEMENT.

THIS AGREEMENT IS A LEGAL AGREEMENT BETWEEN YOU (A SINGLE CORPORATE ENTITY) AND HAIVISION. IF YOU DO NOT AGREE TO THESE TERMS, HAIVISION IS UNWILLING TO LICENSE THE PRODUCT TO YOU AND YOU ARE NOT AUTHORIZED TO INSTALL OR USE THE PRODUCT.

NOTWITHSTANDING SECTION 6.5 BELOW, THIS AGREEMENT ONLY GOVERNS THE PRODUCT(S) IF A SEPARATE SOFTWARE END USER LICENSE AGREEMENT HAS NOT BEEN SIGNED PRIOR TO THIS AGREEMENT FOR THE PRODUCT OR THE AGREEMENT IS NOT SUPERCEDED BY A SEPARATE SOFTWARE END USER LICENSE AGREEMENT FOR THE PRODUCT AT A LATER DATE.

1. DEFINITIONS

- 1.1. Entitlement. The collective set of applicable documents (e.g., warranty, support and maintenance documents, data sheets, etc.) authorized by Haivision Systems Inc. or its affiliate Haivision (collectively, "Haivision") evidencing your obligation to pay associated fees (if any) for the license, associated Services, and the authorized scope of use of Product under this Agreement.
- 1.2. License Fee. License Fee shall mean the consideration paid to Haivision for use of the Product. The License Fee is part or all of the price paid for the relevant Product.
- **1.3.** Product. Product shall mean the executable version of Haivision's computer software, program or code, in object code format (specifically excluding source code), together with any related material including, but not limited to the hardware, Reference Manuals or database schemas provided for use in connection with the Product and including, without limitation, all Upgrades through the date of installation.
- 1.4. Reference Manuals. Reference Manuals shall mean the most current version of the documentation for use in connection with the Product provided by Haivision to You.
- 1.5. Third-Party Content. Services or materials, which are not proprietary to Haivision or may not be part of the materials of the company, entity or individual using the Product.

- 1.6. Updates. Updates shall mean any periodic software releases, additions, fixes, and enhancements thereto, release notes for the Product and related Reference Manuals, (other than those defined elsewhere in this section as Upgrades) which have no value apart from their operation as part of the Product and which add minor new functions to the Product, but none so significant as to warrant classification as an Upgrade, which may be provided by Haivision to fix critical or non-critical problems in the Product on a scheduled, general release basis. Updates to the Product ("Version") are denoted by number changes to the right of the decimal point for a version and revision number (for example, going from 2.0.0 to 2.1.0).
- 1.7. Upgrades. Upgrades shall mean any modification to the Product made by Haivision, which are so significant, in Haivision's sole discretion, as to warrant their exclusion under the current license grant for the Product. Upgrades of Product are denoted by number changes to the left of the decimal point for a release number (for example, going from 2.0 to 3.0).
- **1.8.** You (or Your). The legal entity specified in the Entitlement, or for evaluation purposes, the entity performing the evaluation.

2. RIGHTS AND RESTRICTIONS

- 2.1. License to Use. Subject to the terms and conditions set forth herein and subject to the terms of your Entitlement, Haivision hereby grants to You a non-exclusive, personal, limited and nontransferable right and license to use the Product in accordance with the terms of this Agreement. This license is granted to You and not, by implication or otherwise, to any parent, subsidiary or affiliate of Yours without Haivision's specific prior written consent. This license is for the limited use of the Product by You for the purpose of creating, managing, distributing and viewing IP Video assets. This license does not grant any license for content whatsoever. All rights not expressly granted to You by this Agreement are reserved by Haivision.
- 2.2. Restrictions.
 - (a) Reproduction. You shall not copy, modify, distribute, use or allow access to any of the Product, except as explicitly permitted under this Agreement and only in the quantities designated in the Entitlement. However, You have the right to make copies of the Product solely for archival purposes, but only in quantities necessary and typical for your Organization. You shall not modify, adapt, translate, export, prepare derivative works from, decompile, reverse engineer, disassemble or otherwise attempt to derive source code, hardware designs or other proprietary information from the Product or any internal data files generated by the Product, or use the Product embedded in any third party hardware or software. You shall also not use the Product in an attempt to, or in conjunction with, any device, program or service designed to circumvent technological measures employed to control access to, or the rights in other work protected by copyright laws. You shall not remove, modify, replace or obscure Haivision's copyright and patent notices, trademarks or other proprietary rights notices affixed to or contained within any Product. No right is granted hereunder for any third party who obtains access to any Product through You to use the Product to perform services for third parties. Most sublicensing arrangements are prohibited under this Agreement. However, if You are a Reseller, You are permitted to sublicense the Product to single end-users under terms and conditions similar to the provisions of this Agreement; however, You are responsible and liable pursuant to the terms and conditions of this Agreement for Your sublicensees' actions and failures to take required actions with respect to the Product.
 - (b) Ownership. The Product is conditionally licensed and not sold. As between the parties, Haivision and/or its licensors owns and shall retain all right, title and interest in and to all of the Product, including all copyrights, patents, trade secret rights, trademarks and other intellectual property rights therein, and nothing in this Agreement shall be deemed to transfer to You any ownership or title to the Product. You agree that you will not remove, alter or otherwise obscure any proprietary rights

notices appearing in the Product. All Haivision technical data and computer software is commercial in nature and developed solely at private expense.

3. TERM AND TERMINATION

3.1. Term. The license and service term are set forth in your Entitlement(s). Additionally, this Agreement may be terminated without cause by You upon thirty (30) days written notice to Haivision.

- 3.2. Termination for Breach. Your rights under this Agreement will terminate immediately without notice from Haivision if You materially breach this Agreement or take any action in derogation of Haivision's rights to the Product. Haivision may terminate this Agreement should any Software become, or in Haivision's reasonable opinion likely to become, the subject of a claim of intellectual property infringement or trade secret misappropriation.
- 3.3. Termination for Bankruptcy. Haivision may terminate this Agreement, effective immediately, if You file, or have filed against You, a petition for voluntary or involuntary bankruptcy or pursuant to any other insolvency law, makes or seeks to make a general assignment for the benefit of its creditors or applies for, or consents to, the appointment of a trustee, receiver or custodian for a substantial part of its property.
- 3.4. Termination; Effect; Survival. Upon the termination of this Agreement for any reason:
 - (a) All license rights granted hereunder shall terminate;
 - (b) You shall immediately pay to Haivision all amounts due and outstanding as of the date of such termination or expiration; and
 - (C) You shall return to Haivision all Product and all Haivision Reference Manuals or certify that all such Product and Reference Manuals have been destroyed. Notwithstanding any termination of this Agreement, the following provisions of this Agreement shall survive for the relevant period of time set forth therein, if any: Sections 2.2, 4, 5 and 6.

4. REPRESENTATIONS, DISCLAIMER AND LIMITATION OF LIABILITY

- 4.1. Limited Warranty. Haivision warrants that: (i) the Product will operate substantially in accordance with the Reference Manuals provided and (ii) any media on which the Product is provided will be free of material damage and defects in materials and workmanship under normal use for a term of ninety (90) days (the "Warranty Period") after its delivery date. As Your sole and exclusive remedy for any breach of this warranty, Haivision will use its commercially reasonable efforts to correct any failure of the Product to operate substantially in accordance with the Reference Manuals which is not the result of any improper or unauthorized operation of the Product and that is timely reported by You to Haivision in writing within the Warranty Period, provided that in lieu of initiating commercially reasonable efforts to correct any such breach, Haivision may, in its absolute discretion, either: (i) replace the Product with other software or technology which substantially conforms to the Reference Manuals or (ii) refund to You a portion of the fee paid for the relevant Product, whereupon this Agreement shall terminate. This warranty shall immediately terminate if You or any third party makes or attempts to make any modification of any kind whatsoever to the Product, engages in any improper or unauthorized operation of the Product, including uses prohibited by the Entitlement or installs or uses the Product on or in connection with any hardware or software not specified in the Entitlement or product data sheets.
- 4.2. Warranty Disclaimers. THE EXPRESS WARRANTIES SET FORTH IN SECTION 4.1 ABOVE IN RESPECT TO THE PRODUCT ARE IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, OR STATUTORY, REGARDING THE PRODUCT, OR ITS OPERATION, FUNCTIONALITY, PERFORMANCE, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS (ALL

OF WHICH ARE DISCLAIMED). HAIVISION DOES NOT WARRANT THAT ANY OF THE PRODUCT(S) WILL MEET ALL OF YOUR NEEDS OR REQUIREMENTS, OR THAT THE USE OF ANY OF THE PRODUCT(S) WILL BE UNINTERRUPTED OR ERROR-FREE, OR THAT ALL ERRORS WILL BE DETECTED OR CORRECTED.

4.3. Liability Limitation. IN NO EVENT SHALL HAIVISION OR ITS OFFICERS, EMPLOYEES, AGENTS, REPRESENTATIVES, OR MEMBERS, NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION OR DELIVERY OF THE PRODUCT, BE LIABLE TO YOU, YOUR CUSTOMERS OR TO ANY OTHER THIRD PARTY FOR CONSEQUENTIAL, INDIRECT, INCIDENTAL, PUNITIVE OR SPECIAL DAMAGES, LOST PROFITS, LOSS OF USE, INTERRUPTION OF BUSINESS OR FOR ANY DAMAGES FOR ANY BREACH OF THE TERMS OF THIS AGREEMENT OR FOR LOST OR CORRUPTED DATA ARISING FROM ANY CLAIM OR ACTION HEREUNDER, BASED ON CONTRACT, TORT OR OTHER LEGAL THEORY (INCLUDING NEGLIGENCE)AND WHETHER OR NOT SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. HAIVISION SHALL NOT BE LIABLE FOR DAMAGES FOR ANY CAUSE WHATSOEVER IN AN AMOUNT IN EXCESS OF THE FEE PAID TO HAIVISION BY YOU FOR THE RELEVANT PRODUCT.

5. INDEMNIFICATION

- 5.1. Indemnification by Haivision.
 - (a) Haivision shall indemnify and hold You harmless against any and all actions, claims, losses, damages, liabilities, awards, costs and expenses (including reasonable attorneys' fees) ("Claims") arising out of (i) any accusation or purported violation of any third person's US and Canadian copyright, trademark, patent rights or trade secrets, proprietary information on account of Your use of the Product when used in accordance with the terms of this Agreement, or (ii) relating to or arising out of any negligence or willful misconduct on the part of Haivision or any breach by Haivision of the terms of this Agreement or any Maintenance and Support Agreement, or applicable law. You shall promptly notify Haivision in writing of any such Claim and promptly tender the control of the defense and settlement of any such Claim to Haivision. Haivision shall thereafter undertake the defense of any such Claim using counsel of its choice. You shall cooperate with Haivision, in defending or settling such Claim at the expense of Haivision; provided that Haivision shall not settle any Claim against You which would require the payment of money by You without the prior written consent of You, which consent shall not be unreasonably withheld. You shall have the right to consult and provide input into the defense with counsel of its choice at its own expense. Haivision shall not reimburse You for any expenses incurred by You without the prior written approval of Haivision, which approval shall not be unreasonably withheld.
 - (b) If any Product is, or in the opinion of Haivision may become, the subject of any Claim for infringement, then Haivision may, or if it is adjudicatively determined that any of the Product infringes in the manner described above (except to the extent that any translation, modification, addition or deletion or combination by You is the sole source of such Claim), then Haivision shall, at its option, either [i] procure for You the right to continue use of the Product for the term hereof, [ii] replace or modify the Product with other suitable and reasonably equivalent products so that the Product becomes non-infringing, or [iii] terminate this Agreement and refund to You a portion of the fee paid for the relevant Product.
 - (c) Haivision shall have no liability for: (i) the use of other than the then current release of the Product; (ii) the use of the Product other than as set forth in its accompanying documentation and as permitted herein; (iii) the modification of any of the Product by any party other than Haivision; or (iv) any infringement arising from the use of any Product by You after Haivision has issued a written notice to You requiring You to cease using such Product when Haivision exercises its option to terminate the License pursuant to Section 3.2 (collectively, "Exclusions"). SECTION 5.1 STATES

HAIVISION'S ENTIRE OBLIGATION WITH RESPECT TO ANY CLAIM REGARDING THE INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.

5.2. Indemnification by You. You shall indemnify and hold Haivision harmless against any and all Claims directly or indirectly arising out of, or in any manner whatsoever associated or connected with Your performance, purported performance or non-performance of your rights and obligations under this Agreement, and against any and all Claims incurred by or on behalf of any of the foregoing in the investigation or defense of any and all such Claims.

6. OTHER PROVISIONS

- 6.1. Export and Other Restrictions. This Agreement, and all Your rights and Your obligations under this Agreement, are subject to all applicable Canadian and U.S. Government laws and regulations relating to exports including, but not limited to, the U.S. Department of Commerce Export Administration Act and its associated Regulations and all administrative acts of the U.S. Government thereunder. In the event the Product or the Hardware is exported from the United States or re-exported from a foreign destination, You shall ensure that the distribution and export/re-export of the Product or the Hardware is in compliance with all laws, regulations, orders, or other restrictions of the U.S. Export Administration Act and its associated Regulations. You agree that neither you nor any of your Affiliates will export/re-export any Product, any hardware on which the Product is loaded or embedded, technical data, process, or service, directly or indirectly, to any country for which the Canadian government or United States government (or any agency thereof) requires an export license, other governmental approval, or letter of assurance, without first obtaining such license, approval or letter.
- 6.2. Content. Your data and/or your use of the Product may not: (i) interfere in any manner with the functionality or proper working of the Product; (ii) stream any material that is copyrighted, protected by trade secret or otherwise subject to third party proprietary rights, including privacy and publicity rights, unless You are the owner of such rights or have permissions from the rightful owner to post the material; (iii) constitute, promote, facilitate or permit any illegal activities, including without limitation, activities that might be libelous or defamatory, invasive of privacy or publicity rights, abusive or otherwise malicious or harmful to any person or entity; (iv) distribute, share or facilitate unauthorized data, malware, viruses, Trojan horses, spyware, worms or other malicious or harmful distributions; or (v) otherwise violate, misappropriate or infringe the intellectual property, privacy, publicity, contractual or other proprietary rights of any third party.
- 6.3. Consent to Use Data. You agree that Haivision may collect and use technical data and related information, including but not limited to technical information about Your device, system and application software and peripherals, that is gathered periodically to facilitate the provision of software updates, product support and other services to You (if any) related to the Product. Haivision may use this information, as long as it is in a form that does not personally identify You, to improve its products or to provide services or technologies to You.
- 6.4. Transfer and Assignment. Haivision may assign, sublicense, or transfer this Agreement and/or any or all of its rights or obligations hereunder. You may not assign, transfer or delegate any of its rights or obligations hereunder (whether by operation of law or otherwise) without the prior written consent of Haivision. For purposes of the preceding sentence, and without limiting its generality, any merger, consolidation or reorganization involving You (regardless of whether You are a surviving or disappearing entity) will be deemed to be a transfer of rights, obligations or performance under this Agreement for which Haivision's prior written consent is not required. Any unauthorized assignment, transfer or delegation by You shall be null and void. This Agreement is binding upon and inures to the benefit of the parties hereto and their respective permitted successors and assigns.

- 6.5. Waiver and Amendment. No modification, amendment or waiver of any provision of this Agreement shall be effective, unless in writing signed by both parties. No failure or delay by either party in exercising any right, power or remedy under this Agreement, except as specifically provided herein, shall operate as a waiver of any such right, power or remedy. Without limiting the foregoing, any additional legal terms and conditions submitted by You in any other documents, including but not limited to the Entitlement, shall be of no legal force or effect.
- 6.6. Enforcement by Third Party. For any Product licensed by Haivision from other suppliers, the applicable supplier is a third party beneficiary of this Agreement with the right to enforce directly the obligations set forth in this Agreement against You.
- 6.7. Third Party Content. Haivision is not responsible for examining or evaluating the data, accuracy, completeness, timeliness, validity, copyright compliance, legality, decency, quality or any other aspect of any Third Party Content. Haivision does not warrant or endorse and does not assume and will not have any liability or responsibility to You or any other person for any Third Party content. You agree that any Third Party Content may contain proprietary information and material that is protected by applicable intellectual property and other laws, including but not limited to copyright, and that you will not use such proprietary content, information or materials in any way whatsoever except for permitted uses of the Third Party Content.
- 6.8. Third Party Royalties. Your further reuse, retransmission, rebroadcast, display or other distribution of your Third Party Content using the Product may require that you obtain a license from and / or pay royalties to the owners of certain third party audio and video formats. You are solely responsible for obtaining such licenses and paying such royalties.
- 6.9. Governing Law/Submission to Jurisdiction. This Agreement shall be governed by and construed in accordance with the laws of the Province of Québec, Canada and the Laws of Canada applicable therein (excluding any conflict of laws rule or principle, foreign or domestic), exclusive of the U.N. Convention on the International Sale of Goods. You hereby consent to the jurisdiction of any provincial or federal court located within the Province of Quebec and waive any objection which You may have based on improper venue or forum non conveniens to the conduct of any proceeding in any such court.
- 6.10. Severability. If any provision of this Agreement is held by a court of competent jurisdiction to be contrary to law, such provision shall be changed and interpreted so as to best accomplish the objectives of the original provision to the fullest extent allowed by law and the remaining provisions of this Agreement shall remain in full force and effect.
- 6.11. Force Majeure. Neither party shall be liable to the other party for any failure or delay in performance to the extent that such delay or failure is caused by fire, flood, explosion, war, terrorism, embargo, government requirement, labor problems, export controls, failure of utilities, civil or military authority, act of God, act or omission of carriers or other similar causes beyond its control. If any such event of force majeure occurs, the party delayed or unable to perform shall give immediate notice to the other party, and the party affected by the other's delay or inability to perform may elect, at its sole discretion, to terminate this Agreement or resume performance once the condition ceases, with an option in the affected party to extend the period of this Agreement up to the length of time the condition, the latter option shall be deemed selected. During an event of force majeure, the affected party shall exercise reasonable effort to mitigate the effect of the event of force majeure.
- 6.12. Entire Agreement. This Agreement, together with the Entitlement and all other documents that are incorporated by reference herein, constitutes the sole and entire agreement between Haivision and You with respect to the subject matter contained herein, and supersedes all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, with respect to such subject matter.

- 6.13. Language. The parties confirm that it is their wish that this Agreement, together with the Entitlement and any other documents relating hereto, have been and shall be drawn up in the English language only. Les parties conferment que c'est leur volonte expresse que ce contrat et tous documents y etant relative, y compris les bons de commande, le avis, le anneses, les autorisations, les pieces jointes et les amendments solent rediges en langue anglais seulement.
- 6.14. Headings Not Controlling. The headings used in this Agreement are for reference purposes only and shall not be deemed a part of this Agreement.
- 6.15. US Government Rights. Some Products are commercial computer software, as such, term is defined in 48 C.F.R. §2.101. Accordingly, if You, as the Licensee, is the US Government or any contractor therefor, You shall receive only those rights with respect to the Product and Reference Materials as are granted to all other end users under license, in accordance with:
 - (a) 48 C.F.R. §227.7201 through 48 C.F.R. §227.7204, with respect to the Department of Defense and their contractors; or
 - (b) 48 C.F.R. §12.212, with respect to all other US Government licensees and their contractors.
- 6.16. Notices. All notices, requests, consents, claims, demands, waivers and other communications hereunder shall be in writing and shall be deemed to have been given:
 - (a) When delivered by hand (with written confirmation of receipt);
 - (b) When received by the addressee if sent by a nationally recognized overnight courier (receipt requested);
 - [C] On the date sent by facsimile (with confirmation of transmission) if sent during normal business hours of the recipient, and on the next business day if sent after normal business hours of the recipient; or
 - (d) On the third day after the date mailed, by certified or registered mail, return receipt requested, postage prepaid. Such communications must be sent to the respective parties at the addresses set forth on the Entitlement (or to such other address as may be designated by a party from time to time in accordance with this Section 6.16.

If you have questions, please contact Haivision Systems Inc., at 4445 Garand, Montréal, Québec, H4R 2H9 Canada or legal@haivision.com.

